



Manage your account online: **cmpco.com**  
 Customer Service: **800.750.4000**  
 Outage reporting line: **800.696.1000**

Account Number	Service Location	Amount Due	Date Due
<b>3501-3879-453</b>	LOUISE J GRIFFIN 79 FARRAGUT ST PORTLAND ME 04103	<b>\$21.91</b>	<b>01/16/2024</b>
Invoice Number 711001914039			

**Your Messages**

The average residential **CMP Delivery** amount includes about \$8 per month in non-CMP costs to support Maine public policy initiatives including net energy billing subsidies, low income assistance and energy efficiency. Learn more about CMP rates and public policy costs at [cmpco.com/PublicPolicyCosts](http://cmpco.com/PublicPolicyCosts).

If you need help paying your bill, you may be eligible for funds through the Home Energy Assistance Program, Maine's Homeowner Assistance Fund, our Arrearage Management Program or our Electricity Lifeline Program. For more information, please visit [cmpco.com/HelpWithBill](http://cmpco.com/HelpWithBill), call us at 800.750.4000, or contact your local Community Action Agency.

Make time to play with AutoPay! Your electricity bill will be paid on time, every time. AutoPay is safe, secure and convenient. No mailing delays. Sign up today at [cmpco.com/AutoPay](http://cmpco.com/AutoPay).

When you enroll in Usage Alerts, you receive weekly updates about your electricity use -- powered by your smart meter. You can choose to receive usage updates, usage amount exceeded, and usage change alerts. Go to [cmpco.com/alerts](http://cmpco.com/alerts) to learn more.

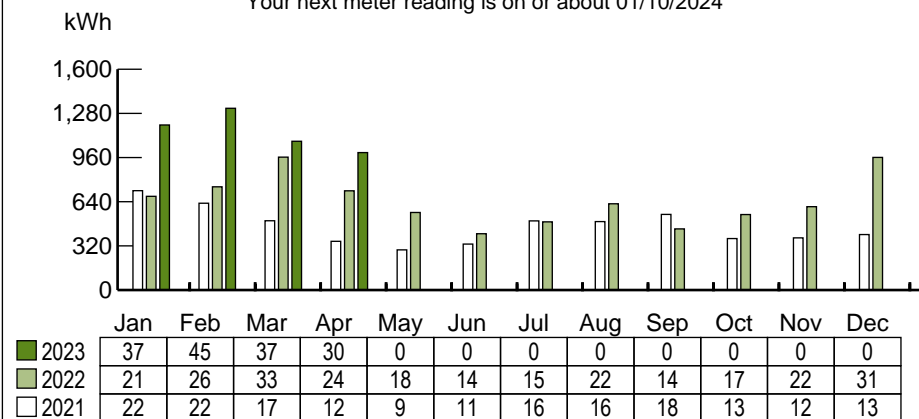
Manage your account anytime, anywhere with our FREE Mobile App. You can view and pay your bill, enroll in eBill, access outage information, and more! Text APP to 267898 and we'll send you a link to download the app.

**Your Account Summary**

<b>Prior Balance</b>	<b>\$0.00</b>
Payments received through 12/18/2023	\$0.00
<b>Balance Forward</b>	<b>\$0.00</b>
<b>CMP Delivery</b>	<b>+\$21.91</b>
<i>Non-CMP Supplier Standard Offer</i>	<b>+\$0.00</b>
<b>Please pay by 01/16/2024</b>	<b>\$21.91</b>

**Your Monthly Billed Usage Summary(kWh)**

Your next meter reading is on or about 01/10/2024



**Your Average Daily Billed Usage (kWh)**

Please return this stub with your payment. Please allow 7 to 10 business days for processing. Do not send cash or coins, and do not return with staples or paper clips. Thank you.

Central Maine Power  
 PO Box 847810  
 Boston, MA 02284-7810

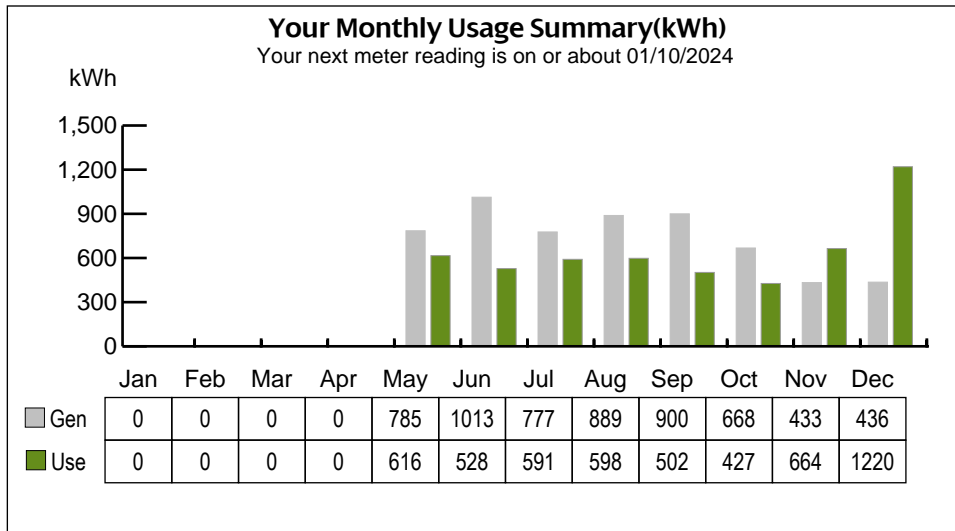
LOUISE J GRIFFIN  
 79 FARRAGUT ST  
 PORTLAND ME 04103-1938

<b>Account Number</b>
<b>3501-3879-453</b>
<b>Date Due</b>
<b>01/16/2024</b>
<b>Amount Due</b>
<b>\$21.91</b>
<b>Amount Paid</b>

Please do not write below this line.

100116240035013879453000002191





**Customer Information for Your Delivery Service**

Delivery rates are approved by the Maine Public Utilities Commission. For bills that cover both electricity supply and CMP delivery, CMP forwards energy-supply payments to the appropriate energy provider. For a schedule of CMP delivery rates, visit [cmpco.com](http://cmpco.com) or call us at 800.750.4000. To see how your Delivery Charges are impacted by Maine public policy, visit [cmpco.com/PublicPolicyCosts](http://cmpco.com/PublicPolicyCosts).

**What’s a kilowatt-hour?**

Electric power is measured in watts. 1000 watts of power used for 1 hour is a kilowatt-hour (kWh) of energy. Example: a 100 watt bulb lit for 10 hours uses 1 kWh of energy.

**Sales-Tax Exemption**

Maine sales tax does not apply to the first 750 kilowatt-hours (kWh) of residential usage.

**Late-Payment Charge**

Bills are due on receipt. A rate of 0.949% will be applied each month to the unpaid balance after 25 days from the bill postmark.

**Estimated Bills**

When we cannot read your meter, we will estimate your usage for the month. You have the right to read your own meter. Visit [cmpco.com](http://cmpco.com) for more information, or call 800.750.4000.

**Questions?**

To ask a question or dispute a bill, you can email [customer.service@cmpco.com](mailto:customer.service@cmpco.com), or call 800.750.4000, or write to CMP Customer Service, 83 Edison Drive, Augusta, ME 04336.

**Payment Arrangements**

If you have trouble paying your bill, a payment plan may help. Call 800.686.4044 for more information.

**Maine Public Utilities Commission (MPUC)**

The MPUC's Consumer Assistance and Safety Division (CASD) investigates and resolves complaints, educates the public and ensures utilities remain in compliance with State statutes and Commission rules. To contact the CASD, call **800.452.4699** or visit [maine.gov/mpuc](http://maine.gov/mpuc).

You have chosen to purchase your electricity supply from: [Standard Offer](#).  
Rates for electricity supply are not set by CMP yet we are required to bill and collect them on behalf of your Supplier.

*Supplier: Standard Offer*



LOUISE J GRIFFIN  
79 FARRAGUT ST PORTLAND ME 04103

<b>Prior Balance for Standard Offer Supplier</b>		<b>\$0.00</b>
Payments received		\$0.00
<b>Balance Forward</b>		<u>\$0.00</u>
<b>New Supplier Charges</b>		
Residential Service : ( 11/09/2023 - 12/11/2023 )		
Energy Charge	0 KWH    @\$0.166310	<u>+\$0.00</u>
<b>Total New Supplier Charges</b>		<u>\$0.00</u>
<b>Standard Offer Supplier Account Balance</b>		<u><u>\$0.00</u></u>

***Supplier Information***

CMP does not generate or supply electricity. We deliver your electricity. Your Standard Offer electricity is supplied by NextEra Energy Marketing LLC (33%) and New Brunswick Power Marketing (67%). Standard Offer is the default if you have not chosen an electricity supplier.

CMP is your energy delivery company. Other companies, not regulated by the Maine Public Utilities Commission (MPUC), supply your electricity, which we deliver to you safely and reliably. CMP does not control the supply price though we are required to include and collect the costs in our monthly bills. Now you will see the name of your supplier and their itemized supply charges in BLUE on this page.

Competitive bidding for the right to supply Standard Offer electricity is supervised by the MPUC. The price per kWh for your default Standard Offer electricity supply is \$0.166310.

You may learn more about energy supply and suppliers, and possibly find a better supply price, by visiting the Office of the Public Advocate (OPA) at [maine.gov/SupplyRates](http://maine.gov/SupplyRates), calling the OPA at 207.624.3687, or by visiting the MPUC at [maine.gov/mpuc](http://maine.gov/mpuc).

Visit us at [cmpco.com/UnderstandYourUsage](http://cmpco.com/UnderstandYourUsage) to see ways to manage and potentially reduce your usage.