



DELLA E DAVIS

Account Number: 1004-1696-732

Statement Date: December 08, 2023

Amount Due: \$812.24

Service Address: 42855 STATE ROUTE 28, ARKVILLE NY 12406

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Next Scheduled Read Date: On or about January 04, 2024

Account Summary

Table with 2 columns: Description, Amount. Rows include Previous invoice, Payments received, Balance forward, Energy charges, Miscellaneous charges, Energy payment agreement, and Payment due upon receipt.

Residential

See details beginning on page 3

See messages on page 2

To avoid a 1.5% late payment charge, please ensure payment is received by the date displayed below.

Payment Agreement

Table with 6 columns: Plan Type, Start Date, Current Month, Starting Balance, Paid to Date, Outstanding Balance. Row for Energy plan.

Think of the minutes, money and natural resources you'll save by doing business online or by phone 24/7.

Visit nyseg.com to:

- View and pay your bill online
• Submit and view meter readings
• Enroll and manage budget billing
• Enroll in Autopay

Call our self-service line at 1.800.600.2275 for billing information, provide a meter reading and to pay by phone.

Add \$1, \$2, or \$5 to your payment to make a tax-deductible donation to NYSEG and RG&E Project SHARE Heating Fund. Learn more at nyseg.com.

Please return bottom portion with your payment. Make checks payable to NYSEG.



Barcode and address: NYSEG, P.O. BOX 847812, BOSTON, MA 02284-7812

DELLA E DAVIS
PO BOX 106
ARKVILLE NY 12406-0106

Table with 2 columns: Label, Value. Rows include Account Number, Late Fee After, Due Upon Receipt, Amount Paid, and a dollar sign.

Please do not write below this line.

901004169673200000378230000081224

Messages

The NYSEG price for providing electricity supply during this billing period was \$0.06559539/kwh which includes a Merchant Function Charge of \$0.0028/kwh. If you decide to shop for electricity supply, you can compare this information with prices offered by energy services companies (ESCOs). You could achieve some tax savings if you switch to an ESCO. Additionally, if the ESCO includes its charges on your NYSEG bill, you would not have to pay NYSEG's bill issuance charge. If you buy electricity from an ESCO, NYSEG will continue to deliver the electricity to you and you will continue to pay NYSEG for delivery, transition and basic service charges.

If you're having trouble managing your energy bills, help is available. HEAP can help eligible customers pay for energy bills and more. Regular HEAP is currently open and accepting applications. Emergency HEAP will open in January. Visit mybenefits.ny.gov to apply.

Our online payments are even easier, faster, and smartphone and tablet friendly. You can save time scheduling your next payment by checking the "remember my payment details" box - even for payments you make without logging in. Save some time and try it now at nyseg.com/PayOnline.

Receive bills based on your actual energy use by submitting your meter reading using our Mobile App - even in hard-to-read places with our flashlight feature! Learn how by watching our video at nyseg.com.

Now is the time to choose eBill. For every eBill signup we receive in November and December, we'll donate \$2.00, up to \$20,000, to four local food banks (\$5,000 per organization). Sign up today at nyseg.com/eBill and help us address food insecurity in our communities.

Contact Information

Service or billing questions: 1.800.572.1111, 7 a.m. to 7 p.m., (M-F)
Payment arrangements: 1.888.315.1755, 7 a.m. to 7 p.m., (M-F)
Self service line: 1.800.600.2275, 24 hours a day
Power interruptions or emergencies: 1.800.572.1131, 24 hours a day
Natural gas emergencies or if you smell gas: 1.800.572.1121, 24 hours a day
Hearing/speech impaired (TTY): Dial 711 (New York Relay Service)

Electronically: Use our "Write to NYSEG" form at nyseg.com
By mail: NYSEG Customer Service, P.O. Box 5240, Binghamton, NY 13902-5240
Payment address: NYSEG, P.O. Box 847812, Boston, MA 02284-7812

Mailing Address Changes

Please mark with an "X" for address and telephone changes.

Form with input fields for Street, Apt, City, State, ZIP, Home Phone, and Alternate Phone.

Autopay

To sign up for Autopay, where we deduct your bill amount from your checking account 23 days after we mail your bill, please mark with an "X" and provide the following:

Form with input fields for Name, 9-Digit Routing Number, Bank Account Number, Name of Bank, Signature, and Date.

For program terms and details, visit nyseg.com/eft-terms

Please do not write below this line.

Service Address: 42855 STATE ROUTE 28, ARKVILLE NY 12406
NYSEG DETAILED ACCOUNT ACTIVITY

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 **Electricity Service - Residential**
Electricity Rate - 12001 NYSEG Supply Service

Service from: 11/02/23 - 12/05/23
PoD ID: N01000018036822

Meter Number	Current Meter Read Date	Current Meter Read Reading	Previous Meter Read Date	Previous Meter Read Reading	Reading Difference	Billed Usage	Billing Period
52174799	12/05/23	48 E	11/02/23	98486 A	1562	1562 kwh	34 days

Type of read: A - Actual, E - Estimate, C - Customer, R - Remote and N - No read

Electricity Delivery Charges

Basic service charge							19.00
Delivery charge	1562	kwh	@	0.06415			100.20
Transition charge	1562	kwh	@	0.00366754			5.73
Revenue decoupling mech	1562	kwh	@	-0.000816			-1.27
SBC charge	1562	kwh	@	0.004933			7.71

Subtotal Electricity Delivery **\$131.37**

Electricity Supply Charges

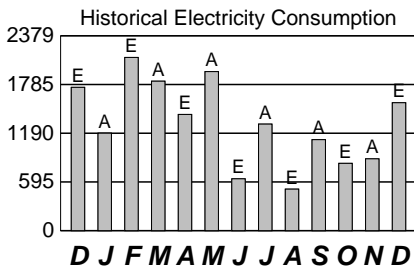
Supply charge	1562	kwh	@	0.0627919			98.08
Merchant function charge - Nov	1332	kwh	@	0.002791			3.72
Merchant function charge - Dec	230	kwh	@	0.002885			0.66

Subtotal Electricity Supply **\$102.46**

Total Electricity Cost \$233.83

Total Energy Charges \$233.83

Usage Chart Information



Electricity Daily Average Comparisons

Billing Period	Average Daily Use	Average Daily Temp
Dec-23	46 kwh	39° F
Dec-22	55 kwh	39° F

Miscellaneous Charges

12/08/23	Late payment charge	6.51
12/08/23	Payment & billing svcs charge	0.89

Total Miscellaneous Charges \$7.40

Service Address: 42855 STATE ROUTE 28, ARKVILLE NY 12406

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Terms and Definitions

Delivery charge: what you pay NYSEG to transport energy to your home or business.

Supply charge: what you pay for the energy purchased for you by NYSEG or a supplier other than NYSEG.

Payment & billing services charge: the cost to produce and send you (electronically or paper) a bill and process payments. Customers who use an energy supplier (also known as an energy services company or ESCO) other than NYSEG will not be assessed this charge by NYSEG if their ESCO's supply charges appear on their NYSEG bill, however, their energy supplier may charge a similar fee.

Payment & billing service GRT: Gross Receipts Tax collected by New York State and/or local municipalities. Rate varies depending on your town, village or city.

Basic service charge: includes a portion of the cost of the meter, meter reading, billing and part of the cost for delivery service. Appears on your bill whether or not you use any electricity or natural gas during the billing period.

Kilowatt-hours (kwh): measure of electricity use.

Residential consumer discount: monthly payment received from the New York Power Authority (NYPA) to be used for the benefit of residential customers. It is included in the Transition Charge.

ccf (hundreds of cubic feet): measure of volume of natural gas used. You are charged based on therms, the energy (heat) content of natural gas.

Merchant function charge: reflects the administrative costs of obtaining electricity and natural gas supply. Customers with a supplier other than NYSEG are not charged by NYSEG for this service.

System Benefits Charge (SBC): a state mandated charge for all electric and natural gas customers. The SBC is used to fund clean energy activities conducted by NYSERDA.

Revenue decoupling mechanism: a charge or credit on your bill that reflects the difference between forecast and actual delivery service revenues by service classification to encourage the promotion of energy efficiency and renewable technologies.

Weather adjustment: moderates natural gas bills during any extreme weather between October 1 and May 31. If temperatures during the billing period are colder than normal, customers typically receive a credit; if temperatures are warmer than normal, customers receive a charge.

Meter Mult (Meter Multiplier): when the actual amount of energy you use is more than can be registered on the meter, the meter displays a fraction of your actual use. A multiplier is then applied to determine your actual energy use. When a multiplier is used, it will be shown in the "Meter Mult" box under the "NYSEG Detailed Account Activity" section of your bill.

Transition charge/surcharge: reflects the costs of making the electricity and/or natural gas industry more competitive; includes associated credits and/or charges. For electricity, this charge also collects the cost for programs such as: Value of Distributed Energy Resources (VDER) Value Stack Credits, Distribution Load Relief Programs, Rate Adjustment Mechanism (RAM), Non-Wire Alternatives (NWA), Earnings Adjustment Mechanism (EAM), Electric Vehicle (EV) Make Ready Surcharge and Energy Storage Deployment Cost Recovery. For gas, this surcharge also collects costs for the Rate Adjustment Mechanism (RAM), Earnings Adjustment Mechanism (EAM), and Non-Pipe Alternative (NPA).

Prorated bills: calculated by determining your average daily energy cost and multiplying it by the number of days in your billing period. Prorated bills are used only when your billing period is shorter or longer than usual.

Pay your bill by mail, at nyseg.com, by downloading our Mobile App, using our automated phone system at 800.600.2275 or at any of NYSEG's authorized pay agents. If you pay in person, please bring your entire bill.

Payment is due when you receive your bill. Your payment must be postmarked by the "Late Fee After" date shown on page 1. If paying in person, payment must be made by the "Late Fee After" date. Payments received after the "Late Fee After" date will be subject to a 1.5% late payment charge per month.