



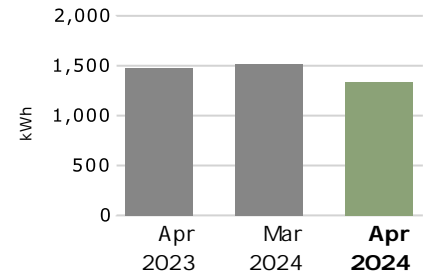
**Bill Date:** April 4, 2024  
**Account #:** 000000001769298-1  
**Invoice #:** 16350290  
**Read Cycle:** 52  
 ELIZABETH M DEVOE  
 64 EXCHANGE ST  
 PRESQUE ISLE

## Billing Summary

<b>Service Period:</b> Mar 4, 2024 - Apr 2, 2024	
Previous Balance	\$758.53
Payment Made	-\$377.35
<b>Remaining Balance</b>	<b>\$381.18</b>
New Charges (see page 2)	\$197.17
<b>Total Current Charges</b>	<b>\$197.17</b>
<b>Total Amount Due By Apr 30, 2024</b>	
<b>\$578.35</b>	

## Your Energy Insight

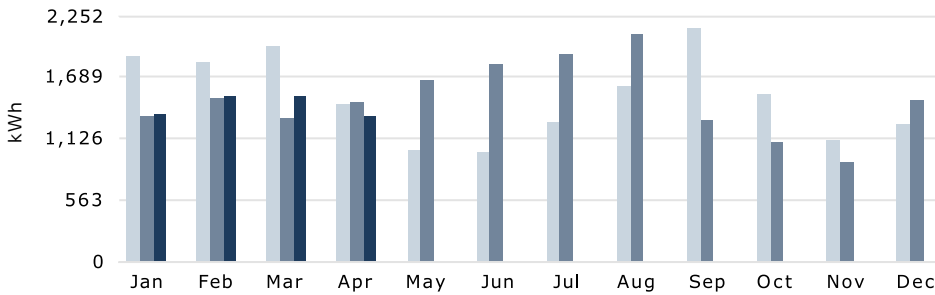
This month your usage **decreased 9%** compared to the same time as last year.



Total Monthly kWh	1,468	1,512	<b>1,337</b>
Avg Daily kWh	46	49	<b>46</b>
Avg Daily Cost	\$11.19	\$12.18	<b>\$6.67</b>
Service Days	32	31	<b>29</b>

## Monthly Energy kWh Usage

2022 2023 2024



### Total Solar Eclipse

A Total Solar Eclipse is coming to Maine for the first time in over 60 years! Don't miss the eclipse on April 8, and be sure to wear eye protection while looking directly at it. Eclipse glasses are available at the Versant Power Astronomy Center.

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### Additional Ways To Pay

**By Phone**  
 Call (207) 973-2000 for payment by debit or credit card.

**Online**  
 Pay by credit/debit or set up autopay online: [versantpower.com/my-account](https://versantpower.com/my-account)

There may be a fee for certain transactions.

Make check payable to: Versant Power  
 Do not mail cash

ELIZABETH M DEVOE  
 64 EXCHANGE ST  
 PRESQUE ISLE ME 04769-2527

**Account #:** 000000001769298-1  
**Payment Due By:** Apr 30, 2024


**Total Due: \$578.35**


Payment Amount \$

VERSANT POWER  
 PO BOX 16044  
 LEWISTON ME 04243-9527

000000001769298 0000057835 1

## New Charges

Maine Public District (Rate A Residential Service)			
	<b>Versant Delivery</b>	<b>kWh</b>	<b>Price</b>
	Distribution	775.054	\$0.092772
	Transmission	775.054	\$0.026039
	Stranded Costs	775.054	\$0.014995
	Conservation	775.054	\$0.00308
	<b>Taxes and Fees</b>		
	Late Fee		\$1.98
	<b>Versant Delivery Subtotal</b>		<b>\$108.07</b>

Standard Offer Service			
	<b>Supply Service</b>	<b>kWh</b>	<b>Price</b>
	Electricity Supply	775.05	\$0.11285
	<b>Taxes and Fees</b>		
	Standard Offer Supply Late Fee		\$1.64
	<b>Supplier Subtotal</b>		<b>\$89.10</b>

**Versant Delivery + Supplier Charges = \$197.17**

## Meter Read

Meter#: 8054133

Service Period: Mar 4, 2024 - Apr 2, 2024

Current Reading	Previous Reading
<b>12976</b>	<b>- 11639</b>
<b>Total kWh: 29 Day(s)</b>	<b>1,337</b>

## Net Energy Credits

kWh Consumed 1337 kWh

Applied kWh Credits -561.95 kWh

**Net kWh Billed 775.05 kWh**

**561.95 kWh Applied**

## Supplier Message

### Standard Offer

Your electricity price for Standard Offer service for the period of January 1, 2024 through December 31, 2024 is \$0.112850 per kWh.

### About Your Energy Supply

You're on Standard Offer. Did you know you can choose your Energy Supplier? Versant Power does not supply energy, but provides billing & payment services on behalf of your electricity supplier.

## Billing Terminology

### kWh (kilowatt hour)

The amount of electricity you use is measured in kilowatt hours (kWh) by a meter. For example, a 100-watt light bulb used for 10 hours will consume 1,000 Watt hours, or one kWh.

### Estimated Bill

If we are unable to obtain a scheduled meter reading, your bill will be estimated based on the amount of kWh consumed based on past usage.

### Sales Tax Exceptions

Maine state sales tax does not apply for the first 750 kilowatt hours (kWh) of residential usage.

### Late Payment

The amount not paid by the Due Date on the bill will be subject to a late payment fee of 0.949% on the unpaid balance.

### Payment Arrangement

If you have trouble paying your bill, a payment arrangement may help. Please call customer service for more information.

### Delivery Rates

Maine's rates are approved by the Maine Public Utilities Commission. Copies of our rate schedules are available online at [www.versantpower.com](http://www.versantpower.com)

### Distribution

This recovers the costs of the local system, poles, wires and substations, that delivers power from the transmission system to your home or business.

### Transmission

This recovers the costs of the high-voltage system that transports bulk power.

### Stranded Costs

These include the costs of energy resource obligations entered into before electric industry restructuring. Also included are costs and benefits related to more recent long-term contracts required through state policy, such as contracts with renewable generators.

### Conservation

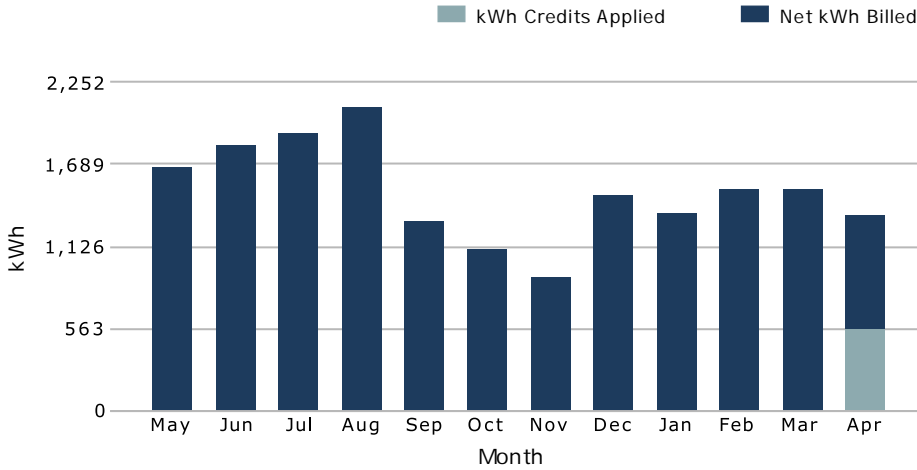
Efficiency Maine Trust was created by the Legislature to deliver energy efficiency programs and services. It is funded in part by Conservation, a fee on electricity use.

**For further definitions on your energy bill terms, please visit us online at:**

[www.versantpower.com/residential/my-bill/understanding-your-bill/](http://www.versantpower.com/residential/my-bill/understanding-your-bill/)

## Monthly Net Energy kWh Credit Details

### Net Energy kWh Credits Compared to kWh Use



## Net Energy Billing Credits

kWh

<b>Opening Credit Balance</b>	<b>0</b>
Credits Received	561.95
Credits Applied this Period	-561.95
Credits Expired	0
<b>Net Change in Credits</b>	<b>0</b>
<b>Closing Credit Balance (as of Apr 4, 2024)</b>	<b>0</b>

# Net Energy Billing Terminology

## Net Energy Billing

Net Energy Billing credits are earned when a renewable energy source, such as wind or solar, produces excess electricity that was not used at the time of generation. Credits can be in units of kilowatt-hours or in dollars, depending on the net energy billing program.

## Credits Generated

Generated credits are the total amount of credits earned from your own excess renewable energy generation, such as solar panels on your roof, during this billing period.

## Credits Distributed

Distributed credits are credits that have been allocated to a customer account based on the contract agreement. These could be distributed from a community solar program or from an individual's renewable energy system.

## Credits Received

Received credits are new credits that are made available on your account during the current billing period. These could have been distributed from a renewable energy generator to you or could be from your own renewable generation.

## Credits Applied this Period

This refers to the amount of credits applied to the bill during a specific billing period.

## Credits Expired

Credits expire on a rolling basis twelve months after they are earned. Once a credit expires, it is no longer available to be applied to the bill.

## Net Change in Credits

Your net change is the difference between incoming credits and outgoing, used, and expired credits for this billing period.

## Credit Closing Balance

Refers to the amount of credits you have remaining in your bank and that are available to use.

# Your Supply Service

Your electricity is provided by suppliers licensed by the Maine Public Utilities Commission for electric energy and capacity. Customers can choose their supplier. For information on available electricity suppliers, selecting a supplier, or current rates, visit [www.maine.gov/meopa](http://www.maine.gov/meopa)

The Maine Public Utilities Commission administers competitive billing for Standard Offer Electricity Supply. Learn more by visiting [www.maine.gov/meopa](http://www.maine.gov/meopa)

## Standard Offer electricity supply is provided as follows:

### Small Class

New Brunswick Energy Marketing Corp. 100%

### Medium Class

New Brunswick Energy Marketing Corp. 100%

### Large Class

New Brunswick Energy Marketing Corp. 100%

# Contact Information

Account #: 000000001769298-1

Have questions? Need to report an outage? Change of address? Our contact center is open from Mon - Fri: 7:30 am - 5:00 pm.



## Phone

Local: (207)-973-2000

Toll Free: 1-(855)-363-7211

Dig Safe: 8-1-1



## Online

[www.versantpower.com/contact-us](http://www.versantpower.com/contact-us)

Or [info@versantpower.com](mailto:info@versantpower.com)



## Mail

PO Box 932

Bangor, ME 04402-0932

# Consumer Assistance

## Need to Appeal?

The CASD investigates complaints, determines corrective action, educates the public and ensures utilities remain in compliance with State statutes and Commission rules.

Maine Public Utilities Commission, Consumer Assistance & Safety Division (CASD):

1-800-452-4699.

Or visit [www.maine.gov/mpuc](http://www.maine.gov/mpuc)

## Need Help Understanding your Bill?

Visit us online:

[www.versantpower.com/residential/my-bill/understanding-your-bill/](http://www.versantpower.com/residential/my-bill/understanding-your-bill/)