



Bill Date: April 9, 2024  
Account #: 000000000525964-7  
Invoice #: 16368797  
Read Cycle: 55

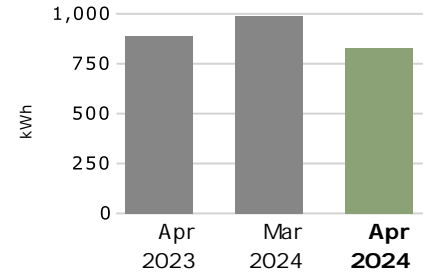
MELISA M CLAVETTE  
118 20TH AVE  
MADAWASKA

### Billing Summary

<b>Service Period:</b> Mar 7, 2024 - Apr 4, 2024	
Previous Balance	\$228.50
Payment Made	-\$228.50
<b>Remaining Balance</b>	<b>\$0.00</b>
<hr/>	
New Charges (see page 2)	\$195.25
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<b>Total Current Charges</b>	<b>\$195.25</b>
<hr/>	
<b>Total Amount Due By May 6, 2024</b>	<b>\$195.25</b>

### Your Energy Insight

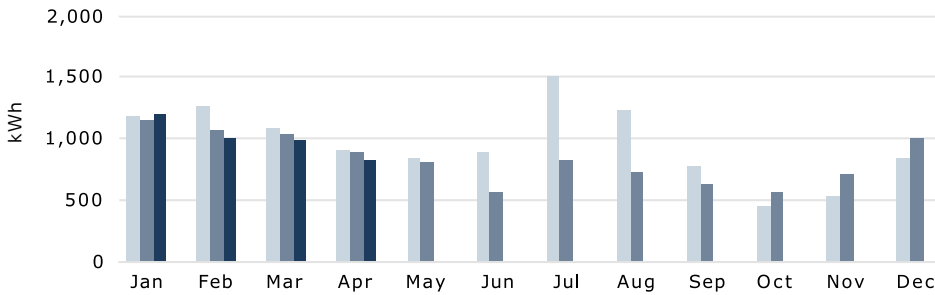
This month your usage **decreased 7%** compared to the same time as last year.



Total Monthly kWh	885	984	<b>825</b>
Avg Daily kWh	32	34	<b>29</b>
Avg Daily Cost	\$7.35	\$7.88	<b>\$6.97</b>
Service Days	28	29	<b>28</b>

### Monthly Energy kWh Usage

2022 2023 2024



### Total Solar Eclipse

A Total Solar Eclipse is coming to Maine for the first time in over 60 years! Don't miss the eclipse on April 8, and be sure to wear eye protection while looking directly at it. Eclipse glasses are available at the Versant Power Astronomy Center.

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### Additional Ways To Pay

<b>By Phone</b> Call (207) 973-2000 for payment by debit or credit card.	<b>Online</b> Pay by credit/debit or set up autopay online: <a href="https://www.versantpower.com/my-account">versantpower.com/my-account</a>
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There may be a fee for certain transactions.

Make check payable to: Versant Power  
Do not mail cash

Account #: 000000000525964-7  
Payment Due By: May 6, 2024

**Total Due: \$195.25**


Payment Amount \$


MELISA M CLAVETTE  
118 20TH AVE  
MADAWASKA ME 04756-1433

VERSANT POWER  
PO BOX 16044  
LEWISTON ME 04243-9527  
[Barcode]

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## New Charges

Maine Public District (Rate AHN Home Heating Eco-New Installations)			
 Versant Delivery	kWh	Price	
Distribution	600	\$0.092772	\$55.66
Distribution	225	\$0.041248	\$9.28
Transmission	825	\$0.026039	\$21.48
Stranded Costs	825	\$0.014995	\$12.37
Conservation	825	\$0.00308	\$2.54
<b>Taxes and Fees</b>			
Maine State Sales Tax			\$0.35
<b>Versant Delivery Subtotal</b>			<b>\$101.68</b>

Standard Offer Service			
 Supply Service	kWh	Price	
Electricity Supply	825	\$0.11285	\$93.10
<b>Taxes and Fees</b>			
Maine State Sales Tax			\$0.47
<b>Supplier Subtotal</b>			<b>\$93.57</b>

**Versant Delivery + Supplier Charges = \$195.25**

## Meter Read

Meter#: 8067836

Service Period: Mar 7, 2024 - Apr 4, 2024

Current Reading	Previous Reading
<b>6416</b>	<b>- 5591</b>
<b>Total kWh: 28 Day(s)</b>	<b>825</b>

## Supplier Message

### Standard Offer

Your electricity price for Standard Offer service for the period of January 1, 2024 through December 31, 2024 is \$0.112850 per kWh.

### About Your Energy Supply

You're on Standard Offer. Did you know you can choose your Energy Supplier? Versant Power does not supply energy, but provides billing & payment services on behalf of your electricity supplier.

## Billing Terminology

### kWh (kilowatt hour)

The amount of electricity you use is measured in kilowatt hours (kWh) by a meter. For example, a 100-watt light bulb used for 10 hours will consume 1,000 Watt hours, or one kWh.

### Estimated Bill

If we are unable to obtain a scheduled meter reading, your bill will be estimated based on the amount of kWh consumed based on past usage.

### Sales Tax Exceptions

Maine state sales tax does not apply for the first 750 kilowatt hours (kWh) of residential usage.

### Late Payment

The amount not paid by the Due Date on the bill will be subject to a late payment fee of 0.949% on the unpaid balance.

### Payment Arrangement

If you have trouble paying your bill, a payment arrangement may help. Please call customer service for more information.

### Delivery Rates

Maine's rates are approved by the Maine Public Utilities Commission. Copies of our rate schedules are available online at [www.versantpower.com](http://www.versantpower.com)

### Distribution

This recovers the costs of the local system, poles, wires and substations, that delivers power from the transmission system to your home or business.

### Transmission

This recovers the costs of the high-voltage system that transports bulk power.

### Stranded Costs

These include the costs of energy resource obligations entered into before electric industry restructuring. Also included are costs and benefits related to more recent long-term contracts required through state policy, such as contracts with renewable generators.

### Conservation

Efficiency Maine Trust was created by the Legislature to deliver energy efficiency programs and services. It is funded in part by Conservation, a fee on electricity use.

**For further definitions on your energy bill terms, please visit us online at:**

[www.versantpower.com/residential/my-bill/understanding-your-bill/](http://www.versantpower.com/residential/my-bill/understanding-your-bill/)

## Your Supply Service

Your electricity is provided by suppliers licensed by the Maine Public Utilities Commission for electric energy and capacity. Customers can choose their supplier. For information on available electricity suppliers, selecting a supplier, or current rates, visit [www.maine.gov/meopa](http://www.maine.gov/meopa)

The Maine Public Utilities Commission administers competitive billing for Standard Offer Electricity Supply. Learn more by visiting [www.maine.gov/meopa](http://www.maine.gov/meopa)

### Standard Offer electricity supply is provided as follows:

#### Small Class

New Brunswick Energy Marketing Corp. 100%

#### Medium Class

New Brunswick Energy Marketing Corp. 100%

#### Large Class

New Brunswick Energy Marketing Corp. 100%

## Contact Information

Account #: 000000000525964-7

Have questions? Need to report an outage? Change of address? Our contact center is open from Mon - Fri: 7:30 am - 5:00 pm.



#### Phone

Local: (207)-973-2000

Toll Free: 1-(855)-363-7211

Dig Safe: 8-1-1



#### Online

[www.versantpower.com/contact-us](http://www.versantpower.com/contact-us)

Or [info@versantpower.com](mailto:info@versantpower.com)



#### Mail

PO Box 932

Bangor, ME 04402-0932

## Consumer Assistance

### Need to Appeal?

The CASD investigates complaints, determines corrective action, educates the public and ensures utilities remain in compliance with State statutes and Commission rules.

Maine Public Utilities Commission, Consumer Assistance & Safety Division (CASD):

1-800-452-4699.

Or visit [www.maine.gov/mpuc](http://www.maine.gov/mpuc)

### Need Help Understanding your Bill?

Visit us online:

[www.versantpower.com/residential/my-bill/understanding-your-bill/](http://www.versantpower.com/residential/my-bill/understanding-your-bill/)