



Manage your account online: **cmpco.com**  
 Customer Service: **800.750.4000**  
 Outage reporting line: **800.696.1000**

Account Number	Service Location	Amount Due	Date Due
3501-1273-980	JACK TURNER 20 HARRIS ST SANFORD ME 04073	\$140.00	08/13/2024
Invoice Number	725001844227		

**Your Messages**

The average residential **CMP Delivery** amount includes about \$15.11 per month in non-CMP costs to support Maine public policy initiatives including net energy billing subsidies, low income assistance and energy efficiency. Learn more about CMP rates and public policy costs at [cmpco.com/PublicPolicyCosts](http://cmpco.com/PublicPolicyCosts).

If you need help paying your bill, you may be eligible for funds through the Arrearage Management Program or our Electricity Lifeline Program. For more information, please contact your local Community Action Agency, visit [cmpco.com/HelpWithBill](http://cmpco.com/HelpWithBill), or call us at 800.750.4000.

Rates changed July 1, 2024. Visit our website for more information at [cmpco.com/Pricing](http://cmpco.com/Pricing).

When you sign up for AutoPay, you choose how many days before the due date you'd like your payment automatically deducted from your bank account each month. It's safe, secure and convenient. Sign up today at [cmpco.com/AutoPay](http://cmpco.com/AutoPay).

Receive weekly updates about your electricity usage and estimated cost - all made possible by your smart meter. Go to [cmpco.com/Alerts](http://cmpco.com/Alerts) to learn more.

Our FREE Mobile App makes managing your account easy and convenient. You can view and pay your bill, enroll in eBill, access outage information, and more! Text APP to 267898 and we'll send you a link to download the app.

**Your Account Summary**

<b>Prior Balance</b>	<b>-\$1,400.59</b>
Payments received through 07/17/2024	\$0.00
<b>Balance Forward</b>	<b>-\$1,400.59</b>
<b>Adjustments</b>	<b>+\$1,400.59</b>
<b>SimplePay Amount</b>	<b>+\$140.00</b>
<b>Please pay by 08/13/2024</b>	<b>\$140.00</b>

**Your SimplePay Plan**

Plan Start Date 11/2023

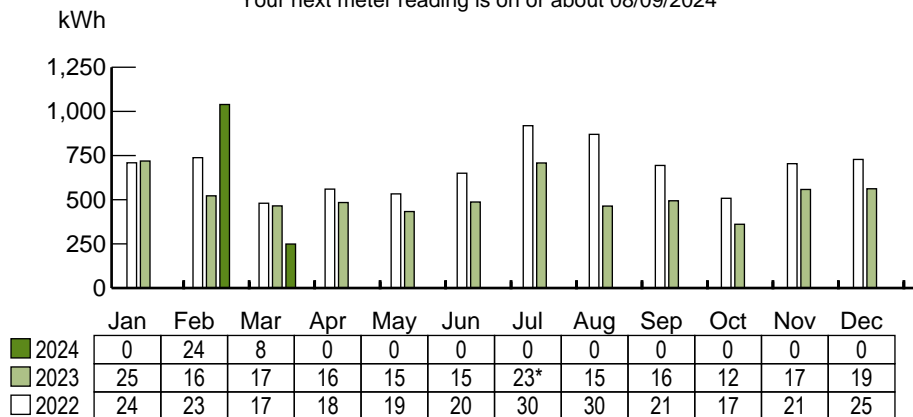
SimplePay Monthly Amount	Actual Charges since 11/2023	Amount Billed since 11/2023	SimplePay Difference
\$140.00	\$742.96	\$1,120.00	\$575.06-

**Actual Account Balance**

**\$435.06-**

**Your Monthly Billed Usage Summary(kWh)**

Your next meter reading is on or about 08/09/2024



**Your Average Daily Billed Usage (kWh)**

\*Estimated Reading

Please return this stub with your payment. Please allow 7 to 10 business days for processing. Do not send cash or coins, and do not return with staples or paper clips. Thank you.

Central Maine Power  
 PO Box 847810  
 Boston, MA 02284-7810

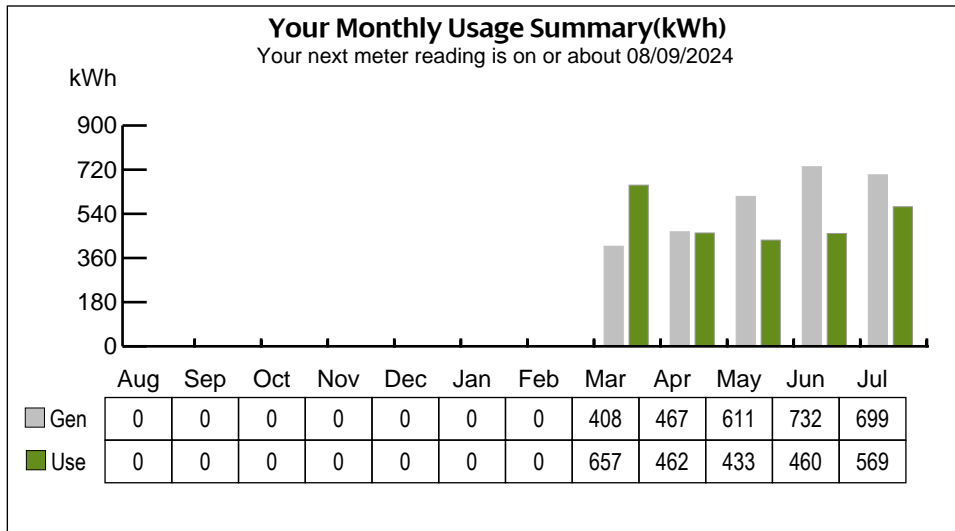
JACK TURNER  
 20 HARRIS ST  
 SPRINGVALE ME 04083-1307

<b>Account Number</b>
<b>3501-1273-980</b>
<b>Date Due</b>
<b>08/13/2024</b>
<b>Amount Due</b>
<b>\$140.00</b>
<b>Amount Paid</b>

Please do not write below this line.

100813240035011273980000014000





**Customer Information for Your Delivery Service**

Delivery rates are approved by the Maine Public Utilities Commission. For bills that cover both electricity supply and CMP delivery, CMP forwards energy-supply payments to the appropriate energy provider. For a schedule of CMP delivery rates, visit [cmpco.com](http://cmpco.com) or call us at 800.750.4000. To see how your Delivery Charges are impacted by Maine public policy, visit [cmpco.com/PublicPolicyCosts](http://cmpco.com/PublicPolicyCosts).

**What’s a kilowatt-hour?**

Electric power is measured in watts. 1000 watts of power used for 1 hour is a kilowatt-hour (kWh) of energy. Example: a 100 watt bulb lit for 10 hours uses 1 kWh of energy.

**Sales-Tax Exemption**

Maine sales tax does not apply to the first 750 kilowatt-hours (kWh) of residential usage.

**Late-Payment Charge**

Bills are due on receipt. A rate of 0.949% will be applied each month to the unpaid balance after 25 days from the bill postmark.

**Estimated Bills**

When we cannot read your meter, we will estimate your usage for the month. You have the right to read your own meter. Visit [cmpco.com](http://cmpco.com) for more information, or call 800.750.4000.

**Questions?**

To ask a question or dispute a bill, you can email [customer.service@cmpco.com](mailto:customer.service@cmpco.com), or call 800.750.4000, or write to CMP Customer Service, 83 Edison Drive, Augusta, ME 04336.

**Payment Arrangements**

If you have trouble paying your bill, a payment plan may help. Call 800.686.4044 for more information.

**Maine Public Utilities Commission (MPUC)**

The MPUC's Consumer Assistance and Safety Division (CASD) investigates and resolves complaints, educates the public and ensures utilities remain in compliance with State statutes and Commission rules. To contact the CASD, call **800.452.4699** or visit [maine.gov/mpuc](http://maine.gov/mpuc).

You have chosen to purchase your electricity supply from: [SMARTENERGY](#). Rates for electricity supply are not set by CMP yet we are required to bill and collect them on behalf of your Supplier.

**Supplier: SMARTENERGY**

Customer Support Hours: 1-800-443-4440 8:00 AM TO 8:00 PM M-F AND 9:00 AM TO 6:00 PM SATURDAYS



SMARTENERGY Account Number: 7459398  
JACK TURNER  
20 HARRIS ST SANFORD ME 04073

<b>Prior Balance for SMARTENERGY Supplier</b>		<b>-\$253.63</b>
Payments received		\$0.00
<b>Balance Forward</b>		<b>-\$253.63</b>
<b>New Supplier Charges</b>		
Rate SE227 : ( 06/12/2024 - 07/10/2024 )		
Energy Charge	0 KWH @ \$0.185000	+\$0.00
<b>Total New Supplier Charges</b>		<b>\$0.00</b>
<b>SMARTENERGY Supplier Account Balance</b>		<b>-\$253.63</b>

**Supplier Information**

CMP does not generate or supply electricity. We deliver your electricity. Your electricity is supplied by SMARTENERGY.

CMP is your energy delivery company. Other companies, not regulated by the Maine Public Utilities Commission (MPUC), supply your electricity, which we deliver to you safely and reliably. CMP does not control the supply price though we are required to include and collect the costs in our monthly bills. Now you will see the name of your supplier and their itemized supply charges in BLUE on this page.

For information regarding your supply contract terms and conditions, please call your electricity supplier at the telephone number listed above.

You may learn more about energy supply and suppliers, and possibly find a better supply price, by visiting the Office of the Public Advocate (OPA) at [maine.gov/SupplyRates](http://maine.gov/SupplyRates), calling the OPA at 207.624.3687, or by visiting the MPUC at [maine.gov/mpuc](http://maine.gov/mpuc).

For additional information regarding Standard Offer supply, the default if you do not choose an electricity supplier, please visit the MPUC website: [maine.gov/mpuc/regulated-utilities/electricity/standard-offer-rates](http://maine.gov/mpuc/regulated-utilities/electricity/standard-offer-rates) or call them at 207.287.3831.

Visit us at [cmpco.com/UnderstandYourUsage](http://cmpco.com/UnderstandYourUsage) to see ways to manage and potentially reduce your usage.