



An Avangrid company

Manage your account online: **cmpco.com**  
 Customer Service: **800.750.4000**  
 Outage reporting line: **800.696.1000**

Account Number	Service Location	Amount Due	Date Due
3001-5710-699	GLORIA NOEL 160 HILL ST BIDDEFORD ME 04005	\$4.02	10/31/2024
Invoice Number 713002152339			

**Your Account Summary**

<b>Prior Balance</b>	<b>\$336.60</b>
Payments received through 10/04/2024	\$0.00
<b>Balance Forward</b>	<b>\$336.60</b>
<b>Adjustments</b>	<b>-\$500.00</b>
<b>CMP Delivery</b>	<b>+\$78.91</b>
<b>Non-CMP Supplier SMARTENERGY</b>	<b>+\$88.51</b>
<b>Please pay by 10/31/2024</b>	<b>\$4.02</b>

**Your Messages**

The average residential **CMP Delivery** amount includes about \$15 per month in non-CMP costs to support Maine public policy initiatives including net energy billing subsidies, low income assistance and energy efficiency. Learn more about CMP rates and public policy costs at [cmpco.com/PublicPolicyCosts](http://cmpco.com/PublicPolicyCosts).

If you need help paying your bill, you may be eligible for funds through the Arrearage Management Program or our Electricity Lifeline Program. For more information, please contact your local Community Action Agency, visit [cmpco.com/HelpWithBill](http://cmpco.com/HelpWithBill), or call us at 800.750.4000.

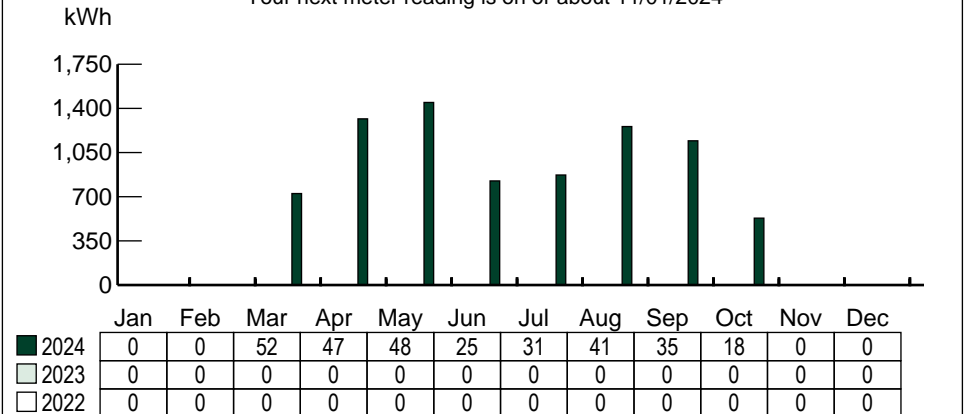
When you sign up for AutoPay, you choose how many days before the due date you'd like your payment automatically deducted from your bank account each month. It's safe, secure and convenient. Sign up today at [cmpco.com/AutoPay](http://cmpco.com/AutoPay).

You have received \$500.00 in ELP benefits which has been applied to your account.

Receive weekly updates about your electricity usage and estimated cost - all made possible by your smart meter. Go to [cmpco.com/Alerts](http://cmpco.com/Alerts) to learn more.

**Your Monthly Usage Summary(kWh)**

Your next meter reading is on or about 11/01/2024



**Your Average Daily Usage (kWh)**

Please return this stub with your payment. Please allow 7 to 10 business days for processing. Do not send cash or coins, and do not return with staples or paper clips. Thank you.

Central Maine Power  
 PO Box 847810  
 Boston, MA 02284-7810

GLORIA NOEL  
 160 HILL ST  
 BIDDEFORD ME 04005-3442

<b>Account Number</b>
<b>3001-5710-699</b>
<b>Date Due</b>
<b>10/31/2024</b>
<b>Amount Due</b>
<b>\$4.02</b>
<b>Amount Paid</b>

Please do not write below this line.

101031240030015710699000000402

Your Central Maine Power Delivery Service Account Detail

Table with account details including Prior Balance (\$145.72), Adjustments (+\$275.37, -\$336.60, -\$163.40), Delivery Charges (530 KWH @ \$26.60, 480 KWH @ \$0.108980), and Central Maine Power Account Balance (\$0.00).

Your Meter Details

Read Cycle 02

Table with 7 columns: Meter Number, Read Date, Meter Reading, Prior Read Date, Prior Meter Reading, Number of Days, Total kWh. Row 1: G045290540, 10/03/2024, 76,074, 09/04/2024, 75,544, 29, 530.

Customer Information for Your Delivery Service

Delivery rates are approved by the Maine Public Utilities Commission. For bills that cover both electricity supply and CMP delivery, CMP forwards energy-supply payments to the appropriate energy provider.

What's a kilowatt-hour?

Electric power is measured in watts. 1000 watts of power used for 1 hour is a kilowatt-hour (kWh) of energy.

Questions?

To ask a question or dispute a bill, you can email customer.service@cmpco.com, or call 800.750.4000, or write to CMP Customer Service, 83 Edison Drive, Augusta, ME 04336.

Sales-Tax Exemption

Maine sales tax does not apply to the first 750 kilowatt-hours (kWh) of residential usage.

Payment Arrangements

If you have trouble paying your bill, a payment plan may help. Call 800.686.4044 for more information.

Late-Payment Charge

Bills are due on receipt. A rate of 0.949% will be applied each month to the unpaid balance after 25 days from the bill postmark.

Maine Public Utilities Commission (MPUC)

The MPUC's Consumer Assistance and Safety Division (CASD) investigates and resolves complaints, educates the public and ensures utilities remain in compliance with State statutes and Commission rules.

Estimated Bills

When we cannot read your meter, we will estimate your usage for the month. You have the right to read your own meter. Visit cmpco.com for more information, or call 800.750.4000.

Mail Address Changes

Empty box for mail address changes.

Please "X" for mail address changes and fill in your new mailing address information below.

Four horizontal lines for entering mailing address information.

If you are moving or need to stop service, please call a Customer Representative at 1.800.750.4000

Sign Up for Automatic Payments

Empty box for automatic payments sign-up.

To sign up for automatic payments, please mark an "X" in the box, and sign and date below:

Signed \_\_\_\_\_ Date: \_\_\_\_\_ Pay my bill (check one): \_\_\_\_\_ when my bill arrives \_\_\_\_\_ # of days before due date (circle one below)

4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 (Example: Circle "15" to pay your bill 15 days before the due date. It does NOT mean your bill will be paid on the 15th of each month.)

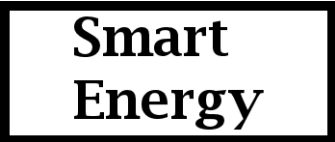
To complete your enrollment, please: 1. Include a VOIDED check with this pay stub. 2. Allow up to 30 days for processing.

Please do not write below this line.

You have chosen to purchase your electricity supply from: [SMARTENERGY](#). Rates for electricity supply are not set by CMP yet we are required to bill and collect them on behalf of your Supplier.

**Supplier: SMARTENERGY**

Customer Support Hours: 1-800-443-4440 8:00 AM TO 8:00 PM M-F AND 9:00 AM TO 6:00 PM SATURDAYS



SMARTENERGY Account Number: 7863952  
GLORIA NOEL  
160 HILL ST BIDDEFORD ME 04005

<b>Prior Balance for SMARTENERGY Supplier</b>		<b>\$190.88</b>
Payments received		\$0.00
<b>Balance Forward</b>		<b>\$190.88</b>
<b>Adjustments</b>		
Apply credit available		-\$275.37
<b>Total Adjustments</b>		<b>-\$275.37</b>
<b>New Supplier Charges</b>		
Rate SE209 : ( 09/05/2024 - 10/03/2024 )		
Energy Charge	530 KWH @ \$0.167000	+\$88.51
<b>Total New Supplier Charges</b>		<b>\$88.51</b>
<b>SMARTENERGY Supplier Account Balance</b>		<b>\$4.02</b>

**Supplier Information**

CMP does not generate or supply electricity. We deliver your electricity. Your electricity is supplied by SMARTENERGY.

CMP is your energy delivery company. Other companies, not regulated by the Maine Public Utilities Commission (MPUC), supply your electricity, which we deliver to you safely and reliably. CMP does not control the supply price though we are required to include and collect the costs in our monthly bills. Now you will see the name of your supplier and their itemized supply charges in BLUE on this page.

For information regarding your supply contract terms and conditions, please call your electricity supplier at the telephone number listed above.

You may learn more about energy supply and suppliers, and possibly find a better supply price, by visiting the Office of the Public Advocate (OPA) at [maine.gov/SupplyRates](http://maine.gov/SupplyRates), calling the OPA at 207.624.3687, or by visiting the MPUC at [maine.gov/mpuc](http://maine.gov/mpuc).

For additional information regarding Standard Offer supply, the default if you do not choose an electricity supplier, please visit the MPUC website: [maine.gov/mpuc/regulated-utilities/electricity/standard-offer-rates](http://maine.gov/mpuc/regulated-utilities/electricity/standard-offer-rates) or call them at 207.287.3831.

Visit us at [cmpco.com/UnderstandYourUsage](http://cmpco.com/UnderstandYourUsage) to see ways to manage and potentially reduce your usage.