



**Bill Date:** November 15, 2024  
**Account #:** 000000000280214-2  
**Invoice #:** 17602183  
**Read Cycle:** 59

DANICA B HARTMAN  
 2052 PORTAGE RD  
 PORTAGE

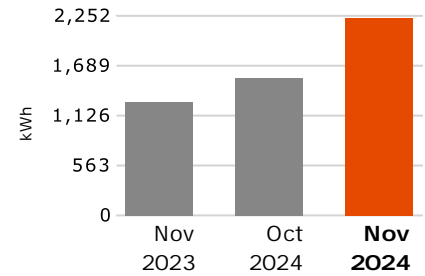
\*Remember to pay your Payment Arrangement and the amount due below.

## Billing Summary

|  |                   |
|--|-------------------|
| <b>Service Period:</b> Oct 11, 2024 - Nov 13, 2024 |                   |
| Previous Account Balance                           | \$6,029.95        |
| Payment Made                                       | \$0.00            |
| <b>Remaining Account Balance</b>                   | <b>\$6,029.95</b> |
| <hr/>  |                   |
| <b>New Charges (see page 2)</b>                    | <b>\$559.00</b>   |
| <b>Non-Payment Arrangement Past Due</b>            | <b>\$393.29</b>   |
| <hr/>  |                   |
| <b>Amount Due By Dec 13, 2024*</b>                 | <b>\$952.29</b>   |

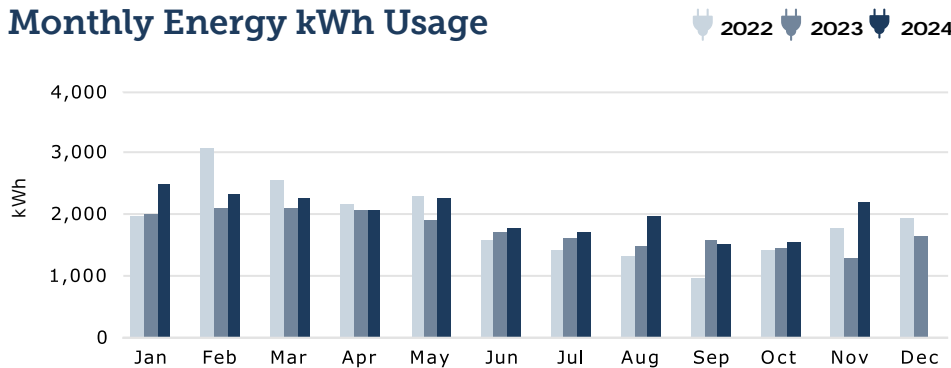
## Your Energy Insight

This month your usage **increased 73%** compared to the same time as last year.



|                   | Nov 2023 | Oct 2024 | Nov 2024 |
|-------------------|----------|----------|----------|
| Total Monthly kWh | 1,285    | 1,555    | 2,217    |
| Avg Daily kWh     | 41       | 56       | 67       |
| Avg Daily Cost    | \$11.41  | \$14.05  | \$16.94  |
| Service Days      | 31       | 28       | 33       |

## Monthly Energy kWh Usage



### Eco-friendly Solutions

Cost savings are available for customers like you, using eco-friendly solutions for your home and business. Go to <https://versantpower.com> and enter "Eco Rates" in the search bar for more information.

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### Additional Ways To Pay

**By Phone**  
 Call (207) 973-2000 for payment by debit or credit card.

**Online**  
 Pay by credit/debit or set up autopay online: [versantpower.com/my-account](https://versantpower.com/my-account)

*There may be a fee for certain transactions.*

Make check payable to: Versant Power  
 Do not mail cash

**Account #:** 000000000280214-2  
**Payment Due By:** Dec 13, 2024

**Total Due: \$952.29**


Payment Amount \$


DANICA B HARTMAN  
 PO BOX 159  
 PORTAGE ME 04768-0159

VERSANT POWER  
 PO BOX 16044  
 LEWISTON ME 04243-9527

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## New Charges

| Maine Public District (Rate A Residential Service)  |       |            |                 |
|---|-------|------------|-----------------|
|  Versant Delivery | kWh   | Price      |                 |
| Distribution  | 2,217 | \$0.093411 | \$207.09        |
| Transmission  | 2,217 | \$0.024567 | \$54.47         |
| Stranded Costs  | 2,217 | \$0.000017 | \$0.04          |
| Public Policy Charge  |       | \$13.85    | \$13.85         |
| Conservation  | 2,217 | \$0.00641  | \$14.21         |
| <b>Taxes and Fees</b>   |       |            |                 |
| Maine State Sales Tax   |       |            | \$10.04         |
| <b>Versant Delivery Subtotal</b>  |       |            | <b>\$299.70</b> |

| Standard Offer Service  |       |           |                 |
|---|-------|-----------|-----------------|
|  Supply Service | kWh   | Price     |                 |
| Electricity Supply  | 2,217 | \$0.11285 | \$250.19        |
| <b>Taxes and Fees</b>   |       |           |                 |
| Maine State Sales Tax   |       |           | \$9.11          |
| <b>Supplier Subtotal</b>  |       |           | <b>\$259.30</b> |

**Versant Delivery + Supplier Charges = \$559.00**

## Meter Read

Meter#: 8080935

Service Period: Oct 11, 2024 - Nov 13, 2024

| Current Reading             | Previous Reading |
|-----------------------------|------------------|
| <b>24194</b>                | <b>- 21977</b>   |
| <b>Total kWh: 33 Day(s)</b> |                  |
|                             | <b>2,217</b>     |

## Supplier Message

### Standard Offer

Your electricity price for Standard Offer service for the period of January 1, 2024 through December 31, 2024 is \$0.112850 per kWh.

### About Your Energy Supply

You're on Standard Offer. Did you know you can choose your Energy Supplier? Versant Power does not supply energy, but provides billing & payment services on behalf of your electricity supplier.

## Billing Terminology

For further definitions on your energy bill terms, please visit us online at: [www.versantpower.com/residential/my-bill/understanding-your-bill/](http://www.versantpower.com/residential/my-bill/understanding-your-bill/)

### kWh (kilowatt hour)

The amount of electricity you use is measured in kilowatt hours (kWh) by a meter. For example, a 100-watt light bulb used for 10 hours will consume 1,000 Watt hours, or one kWh.

### Estimated Bill

If we are unable to obtain a scheduled meter reading, your bill will be estimated based on the amount of kWh consumed based on past usage.

### Sales Tax Exceptions

Maine state sales tax does not apply for the first 750 kilowatt hours (kWh) of residential usage.

### Late Payment

The amount not paid by the Due Date on the bill will be subject to a late payment fee of 0.949% on the unpaid balance.

### Payment Arrangement

If you have trouble paying your bill, a payment arrangement may help. Please call customer service for more information.

### Delivery Rates

Maine's rates are approved by the Maine Public Utilities Commission. Copies of our rate schedules are available online at [www.versantpower.com](http://www.versantpower.com)

### Distribution

This recovers the costs of the local system – including poles, wires, and substations – used for delivery of power from the bulk grid system to your home or business.

### Transmission

This recovers the costs of the high-voltage system that transports bulk power.

### Stranded Costs

These include all remaining costs from electric industry restructuring, including power purchase agreements, Maine Yankee, and other costs.

### Public Policy Charge

This recovers costs of programs required by state policy, including the net energy billing program, low income assistance programs, and more recent long-term power purchase agreements.

### Conservation

Efficiency Maine Trust was created by the Legislature to deliver energy efficiency programs and services. It is funded in part by Conservation, a fee on electricity use.

## Payment Arrangement Information

**Your Total Account Balance is \$6,588.95**

To help pay down your past due balance, you are enrolled in a Regular Payment Arrangement. Your Total Account Balance is the actual running balance on your account. To keep your arrangement current, please pay your new monthly charges for the current month shown on the first page **and** your Payment Arrangement Amount Due according to your arrangement schedule below.

### Upcoming Payment Arrangements Installments Due in the Next 45 Days

| Due Date                                | Amount Due      |
|---|-----------------|
| <b>Catch Up Amount Due Immediately*</b> | <b>\$250.00</b> |
| Dec 12, 2024                            | \$250.00        |

\*This is the amount you are behind on your current Payment Arrangement plan.

The term of your payment arrangement is through **September 14, 2026**

## Your Supply Service

Your electricity is provided by suppliers licensed by the Maine Public Utilities Commission for electric energy and capacity. Customers can choose their supplier. For information on available electricity suppliers, selecting a supplier, or current rates, visit [www.maine.gov/meopa](http://www.maine.gov/meopa)

The Maine Public Utilities Commission administers competitive billing for Standard Offer Electricity Supply. Learn more by visiting [www.maine.gov/meopa](http://www.maine.gov/meopa)

### Standard Offer electricity supply is provided as follows:

#### Small Class

New Brunswick Energy Marketing Corp. 100%

#### Medium Class

New Brunswick Energy Marketing Corp. 100%

#### Large Class

New Brunswick Energy Marketing Corp. 100%

## Contact Information

**Account # : 000000000280214-2**

Have questions? Need to report an outage? Change of address? Our contact center is open from Mon - Fri: 7:30 am - 5:00 pm.



#### Phone

**Local:** (207)-973-2000

**Toll Free:** 1-(855)-363-7211

**Dig Safe:** 8-1-1



#### Online

[www.versantpower.com/contact-us](http://www.versantpower.com/contact-us)

Or [info@versantpower.com](mailto:info@versantpower.com)



#### Mail

PO Box 932

Bangor, ME 04402-0932

## Consumer Assistance

### Need to Appeal?

The CASD investigates complaints, determines corrective action, educates the public and ensures utilities remain in compliance with State statutes and Commission rules.

Maine Public Utilities Commission, Consumer Assistance & Safety Division (CASD):

1-800-452-4699.

Or visit [www.maine.gov/mpuc](http://www.maine.gov/mpuc)

### Need Help Understanding your Bill?

Visit us online:

[www.versantpower.com/residential/my-bill/understanding-your-bill/](http://www.versantpower.com/residential/my-bill/understanding-your-bill/)