



Bill Date: September 18, 2024  
Account #: 0000000010329394-0  
Invoice #: 17263135  
Read Cycle: 13

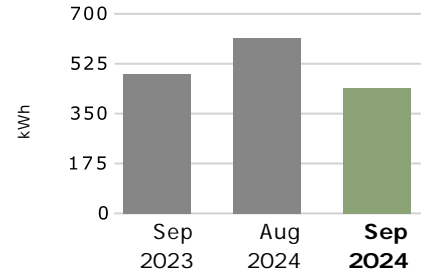
CHRISTINE A DAVIS  
10 ASPEN WAY  
BREWER

### Billing Summary

<b>Service Period:</b> Aug 14, 2024 - Sep 15, 2024	
Previous Balance	\$21.17
Payment Made	-\$21.17
<b>Remaining Balance</b>	<b>\$0.00</b>
<hr/>	
New Charges (see page 2)	\$21.17
<hr/>	
<b>Total Current Charges</b>	<b>\$21.17</b>
<hr/>	
<b>Total Amount Due By Oct 15, 2024</b>	<b>\$21.17</b>

### Your Energy Insight

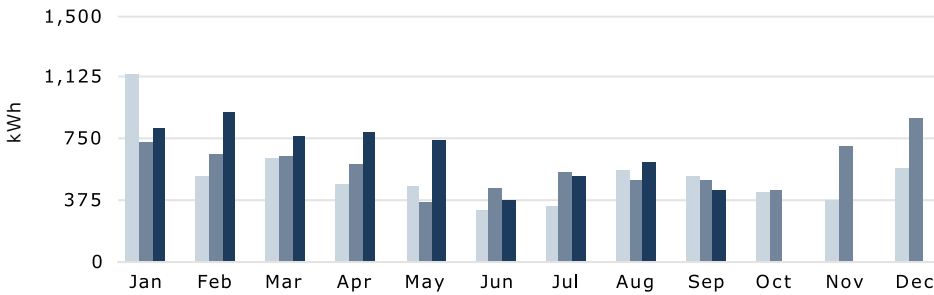
This month your usage **decreased 10%** compared to the same time as last year.



Total Monthly kWh	492	613	<b>442</b>
Avg Daily kWh	15	20	<b>14</b>
Avg Daily Cost	\$0.31	\$0.68	<b>\$0.66</b>
Service Days	33	31	<b>32</b>

### Monthly Energy kWh Usage

2022 2023 2024



#### Eco-friendly Solutions

Cost savings are available for customers like you, using eco-friendly solutions for your home and business. Go to <https://versantpower.com> and enter "Eco Rates" in the search bar for more information.

VB\_20240918\_170008\_1\_509.xml



#### Additional Ways To Pay

<b>By Phone</b> Call (207) 973-2000 for payment by debit or credit card.	<b>Online</b> Pay by credit/debit or set up autopay online: <a href="https://versantpower.com/my-account">versantpower.com/my-account</a>
---	--

There may be a fee for certain transactions.

Make check payable to: Versant Power  
Do not mail cash

CHRISTINE A DAVIS  
10 ASPEN WAY  
BREWER ME 04412

Account #: 0000000010329394-0  
Payment Due By: Oct 15, 2024


**Total Due: \$21.17**


You are on Automated Payments and do not need to mail a payment.

VERSANT POWER  
PO BOX 16044  
LEWISTON ME 04243-9527  
[Barcode]

0000000010329394 0000002117 0

## New Charges

Bangor Hydro District (Rate A-20 Home Heating Eco)			
	Versant Delivery	kWh	Price
	Distribution	Minimum Charge	\$9.53
	Public Policy Charge		\$11.64
<b>Versant Delivery Subtotal</b>			<b>\$21.17</b>

Standard Offer Service	
	Supply Service
<hr/>	
<b>Supplier Subtotal</b>	<b>\$0.00</b>

**Versant Delivery + Supplier Charges = \$21.17**

## Meter Read

Meter#: 8133198

Service Period: Aug 14, 2024 - Sep 15, 2024

Current Reading	Previous Reading
<b>4595</b>	<b>4153</b>
<b>Total kWh: 32 Day(s)</b>	
	<b>442</b>

## Net Energy Credits

kWh Consumed 442 kWh

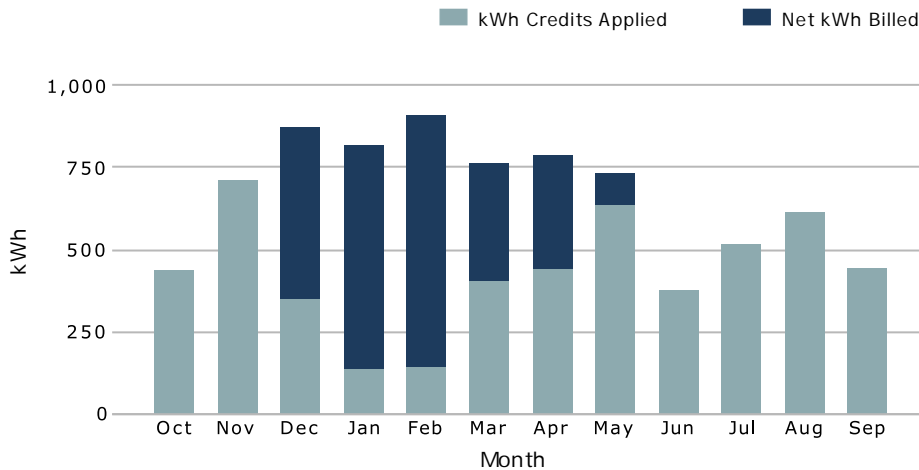
Applied kWh Credits -442 kWh

**Net kWh Billed 0 kWh**

**442 kWh Applied**

## Monthly Net Energy kWh Credit Details

Net Energy kWh Credits Compared to kWh Use



## Supplier Message

### Standard Offer

Your electricity price for Standard Offer service for the period of July 1, 2024 through December 31, 2024 is \$0.102630 per kWh.

**About Your Energy Supply**  
 You're on Standard Offer. Did you know you can choose your Energy Supplier? Versant Power does not supply energy, but provides billing & payment services on behalf of your electricity supplier.

## Billing Terminology

For further definitions on your energy bill terms, please visit us online at: [www.versantpower.com/residential/my-bill/understanding-your-bill/](http://www.versantpower.com/residential/my-bill/understanding-your-bill/)

### kWh (kilowatt hour)

The amount of electricity you use is measured in kilowatt hours (kWh) by a meter. For example, a 100-watt light bulb used for 10 hours will consume 1,000 Watt hours, or one kWh.

### Estimated Bill

If we are unable to obtain a scheduled meter reading, your bill will be estimated based on the amount of kWh consumed based on past usage.

### Sales Tax Exceptions

Maine state sales tax does not apply for the first 750 kilowatt hours (kWh) of residential usage.

### Late Payment

The amount not paid by the Due Date on the bill will be subject to a late payment fee of 0.949% on the unpaid balance.

### Payment Arrangement

If you have trouble paying your bill, a payment arrangement may help. Please call customer service for more information.

### Delivery Rates

Maine's rates are approved by the Maine Public Utilities Commission. Copies of our rate schedules are available online at [www.versantpower.com](http://www.versantpower.com)

### Distribution

This recovers the costs of the local system – including poles, wires, and substations – used for delivery of power from the bulk grid system to your home or business.

### Transmission

This recovers the costs of the high-voltage system that transports bulk power.

### Stranded Costs

These include all remaining costs from electric industry restructuring, including power purchase agreements, Maine Yankee, and other costs.

### Public Policy Charge

This recovers costs of programs required by state policy, including the net energy billing program, low income assistance programs, and more recent long-term power purchase agreements.

### Conservation

Efficiency Maine Trust was created by the Legislature to deliver energy efficiency programs and services. It is funded in part by Conservation, a fee on electricity use.

## Net Energy Billing Credits

kWh

<b>Opening Credit Balance</b>	<b>380.66</b>
Credits Received	620.09
Credits Applied this Period	-442
Credits Expired	0
<b>Net Change in Credits</b>	<b>178.09</b>

**Closing Credit Balance (as of Sep 18, 2024)**

**558.74**

## Net Energy Billing Terminology

### Net Energy Billing

Net Energy Billing credits are earned when a renewable energy source, such as wind or solar, produces excess electricity that was not used at the time of generation. Credits can be in units of kilowatt-hours or in dollars, depending on the net energy billing program.

### Credits Generated

Generated credits are the total amount of credits earned from your own excess renewable energy generation, such as solar panels on your roof, during this billing period.

### Credits Distributed

Distributed credits are credits that have been allocated to a customer account based on the contract agreement. These could be distributed from a community solar program or from an individual's renewable energy system.

### Credits Received

Received credits are new credits that are made available on your account during the current billing period. These could have been distributed from a renewable energy generator to you or could be from your own renewable generation.

### Credits Applied this Period

This refers to the amount of credits applied to the bill during a specific billing period.

### Credits Expired

Credits expire on a rolling basis twelve months after they are earned. Once a credit expires, it is no longer available to be applied to the bill.

### Net Change in Credits

Your net change is the difference between incoming credits and outgoing, used, and expired credits for this billing period.

### Credit Closing Balance

Refers to the amount of credits you have remaining in your bank and that are available to use.

## Your Supply Service

Your electricity is provided by suppliers licensed by the Maine Public Utilities Commission for electric energy and capacity. Customers can choose their supplier. For information on available electricity suppliers, selecting a supplier, or current rates, visit [www.maine.gov/meopa](http://www.maine.gov/meopa)

The Maine Public Utilities Commission administers competitive billing for Standard Offer Electricity Supply. Learn more by visiting [www.maine.gov/meopa](http://www.maine.gov/meopa)

**Standard Offer electricity supply is provided as follows:**

### Small Class

Constellation Energy Commodities Group Maine LLC 25%  
New Brunswick Energy Marketing Corporation 75%

### Medium Class

NextEra Energy Marketing LLC 20%  
New Brunswick Energy Marketing Corporation 80%

### Large Class

Maine Power LLC 100%

## Contact Information

**Account # : 0000000010329394-0**

Have questions? Need to report an outage?  
Change of address? Our contact center is  
open from Mon - Fri: 7:30 am - 5:00 pm.



### Phone

**Local:** (207)-973-2000

**Toll Free:** 1-(855)-363-7211

**Dig Safe:** 8-1-1



### Online

[www.versantpower.com/  
contact-us](http://www.versantpower.com/contact-us)

Or [info@versantpower.com](mailto:info@versantpower.com)



### Mail

PO Box 932

Bangor, ME 04402-0932

## Consumer Assistance

### Need to Appeal?

The CASD investigates complaints, determines corrective action, educates the public and ensures utilities remain in compliance with State statutes and Commission rules.

Maine Public Utilities Commission, Consumer Assistance & Safety Division (CASD):

1-800-452-4699.

Or visit [www.maine.gov/mpuc](http://www.maine.gov/mpuc)

### Need Help Understanding your Bill?

Visit us online:

[www.versantpower.com/residential/  
my-bill/understanding-your-bill/](http://www.versantpower.com/residential/my-bill/understanding-your-bill/)