



**Bill Date:** October 4, 2024  
**Account #:** 0000000010574843-2  
**Invoice #:** 17368708  
**Read Cycle:** 05

BRITTANY MARTIN  
 64 MAIN ST  
 WINN

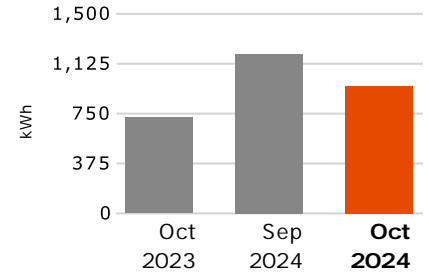
You are on a Payment Arrangement. See following pages for details.

### Billing Summary

<b>Service Period:</b> Sep 2, 2024 - Oct 2, 2024	
Previous Balance	\$3,172.06
Payment Made	-\$255.00
<b>Remaining Account Balance</b>	<b>\$2,917.06</b>
New Charges (see page 2)	\$252.13
<b>Total Account Balance</b>	<b>\$3,093.99</b>
<b>Payment Arrangement Amount Due</b>	<b>\$134.52</b>
<b>Total Amount Due By Nov 1, 2024</b>	<b>\$134.52</b>

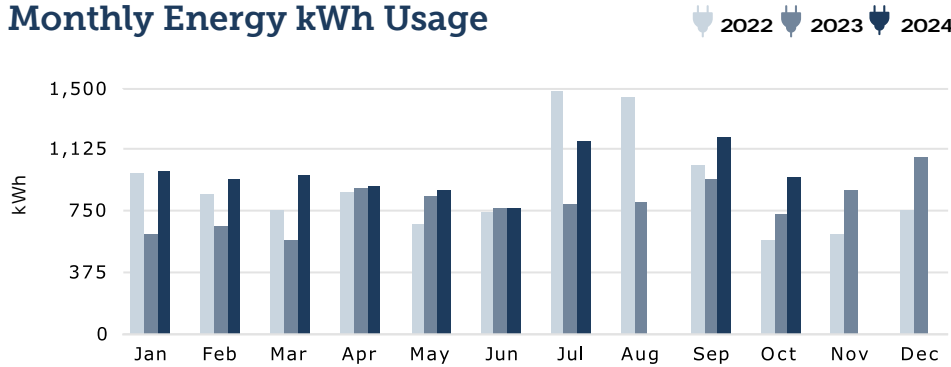
### Your Energy Insight

This month your usage **increased 32%** compared to the same time as last year.



	Oct 2023	Sep 2024	Oct 2024
Total Monthly kWh	724	1,202	958
Avg Daily kWh	25	35	32
Avg Daily Cost	\$7.56	\$9.11	\$8.40
Service Days	29	34	30

### Monthly Energy kWh Usage



### Eco-friendly Solutions

Cost savings are available for customers like you, using eco-friendly solutions for your home and business. Go to <https://versantpower.com> and enter "Eco Rates" in the search bar for more information.

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### Additional Ways To Pay

**By Phone**  
 Call (207) 973-2000 for payment by debit or credit card.

**Online**  
 Pay by credit/debit or set up autopay online: [versantpower.com/my-account](https://versantpower.com/my-account)

There may be a fee for certain transactions.

Make check payable to: Versant Power  
 Do not mail cash

**Account #:** 0000000010574843-2  
**Payment Due By:** Nov 1, 2024

**Total Due: \$134.52**


Payment Amount \$


BRITTANY MARTIN  
 PO BOX 132  
 WINN ME 04495

VERSANT POWER  
 PO BOX 16044  
 LEWISTON ME 04243-9527

0000000010574843 0000013452 2


## New Charges

Bangor Hydro District (Rate A Residential Service)			
 Versant Delivery	kWh	Price	
Distribution	958	\$0.09532	\$91.32
Transmission	958	\$0.04544	\$43.53
Stranded Costs	958	-\$0.00172	-\$1.65
Public Policy Charge		\$11.64	\$11.64
Conservation	958	\$0.00641	\$6.14
<b>Taxes and Fees</b>			
Maine State Sales Tax			\$1.66
<b>Versant Delivery Subtotal</b>			<b>\$152.64</b>

Standard Offer Service			
 Supply Service	kWh	Price	
Electricity Supply	958	\$0.10263	\$98.32
<b>Taxes and Fees</b>			
Maine State Sales Tax			\$1.17
<b>Supplier Subtotal</b>			<b>\$99.49</b>

**Versant Delivery + Supplier Charges = \$252.13**

## Credits, Adjustments & Other Charges

See page 1 for total charges due	
 Low Income Assistance Program	-\$75.20
<b>Credits, Adjustments and Other Charges</b>	<b>-\$75.20</b>

**-\$75.20**

## Meter Read

Meter#: 8006275

Service Period: Sep 2, 2024 - Oct 2, 2024

Current Reading	Previous Reading
<b>19504</b>	<b>18546</b>
<b>Total kWh: 30 Day(s)</b>	
	<b>958</b>

## Supplier Message

### Standard Offer

Your electricity price for Standard Offer service for the period of July 1, 2024 through December 31, 2024 is \$0.102630 per kWh.

### About Your Energy Supply

You're on Standard Offer. Did you know you can choose your Energy Supplier? Versant Power does not supply energy, but provides billing & payment services on behalf of your electricity supplier.

## Billing Terminology

For further definitions on your energy bill terms, please visit us online at: [www.versantpower.com/residential/my-bill/understanding-your-bill/](http://www.versantpower.com/residential/my-bill/understanding-your-bill/)

### kWh (kilowatt hour)

The amount of electricity you use is measured in kilowatt hours (kWh) by a meter. For example, a 100-watt light bulb used for 10 hours will consume 1,000 Watt hours, or one kWh.

### Estimated Bill

If we are unable to obtain a scheduled meter reading, your bill will be estimated based on the amount of kWh consumed based on past usage.

### Sales Tax Exceptions

Maine state sales tax does not apply for the first 750 kilowatt hours (kWh) of residential usage.

### Late Payment

The amount not paid by the Due Date on the bill will be subject to a late payment fee of 0.949% on the unpaid balance.

### Payment Arrangement

If you have trouble paying your bill, a payment arrangement may help. Please call customer service for more information.

### Delivery Rates

Maine's rates are approved by the Maine Public Utilities Commission. Copies of our rate schedules are available online at [www.versantpower.com](http://www.versantpower.com)

### Distribution

This recovers the costs of the local system – including poles, wires, and substations – used for delivery of power from the bulk grid system to your home or business.

### Transmission

This recovers the costs of the high-voltage system that transports bulk power.

### Stranded Costs

These include all remaining costs from electric industry restructuring, including power purchase agreements, Maine Yankee, and other costs.

### Public Policy Charge

This recovers costs of programs required by state policy, including the net energy billing program, low income assistance programs, and more recent long-term power purchase agreements.

### Conservation

Efficiency Maine Trust was created by the Legislature to deliver energy efficiency programs and services. It is funded in part by Conservation, a fee on electricity use.

## Payment Arrangement Information

Your Total Account Balance is \$3,093.99

Your Regular Installment is \$231.00

To help pay down your balance and provide you with equal monthly payments, you are enrolled in a Special Payment Arrangement. Your Total Account Balance is the actual running balance on your account. To keep your arrangement current, please pay your fixed payment amount each month plus any other relevant charges indicated in the billing summary.

The term of your payment arrangement is through **December 2, 2024**.

## Your Supply Service

Your electricity is provided by suppliers licensed by the Maine Public Utilities Commission for electric energy and capacity. Customers can choose their supplier. For information on available electricity suppliers, selecting a supplier, or current rates, visit [www.maine.gov/meopa](http://www.maine.gov/meopa)

The Maine Public Utilities Commission administers competitive billing for Standard Offer Electricity Supply. Learn more by visiting [www.maine.gov/meopa](http://www.maine.gov/meopa)

**Standard Offer electricity supply is provided as follows:**

### Small Class

Constellation Energy Commodities Group Maine LLC 25%  
New Brunswick Energy Marketing Corporation 75%

### Medium Class

NextEra Energy Marketing LLC 20%  
New Brunswick Energy Marketing Corporation 80%

### Large Class

Maine Power LLC 100%

## Contact Information

Account #: 000000010574843-2

Have questions? Need to report an outage?  
Change of address? Our contact center is  
open from Mon - Fri: 7:30 am - 5:00 pm.



### Phone

**Local:** (207)-973-2000

**Toll Free:** 1-(855)-363-7211

**Dig Safe:** 8-1-1



### Online

[www.versantpower.com/  
contact-us](http://www.versantpower.com/contact-us)

Or [info@versantpower.com](mailto:info@versantpower.com)



### Mail

PO Box 932

Bangor, ME 04402-0932

## Consumer Assistance

### Need to Appeal?

The CASD investigates complaints, determines corrective action, educates the public and ensures utilities remain in compliance with State statutes and Commission rules.

Maine Public Utilities Commission, Consumer Assistance & Safety Division (CASD):

1-800-452-4699.

Or visit [www.maine.gov/mpuc](http://www.maine.gov/mpuc)

### Need Help Understanding your Bill?

Visit us online:

[www.versantpower.com/residential/  
my-bill/understanding-your-bill/](http://www.versantpower.com/residential/my-bill/understanding-your-bill/)