



SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE
KAITLYN COMER 24610 E APPLEWOOD CIR UNIT 936 AURORA, CO 80016	53-0014173976-1	03/10/2025
	STATEMENT NUMBER	STATEMENT DATE
	915463567	02/18/2025
		AMOUNT DUE
		\$139.99

YOUR MONTHLY ELECTRICITY USAGE



DAILY AVERAGES	Last Year	This Year
Temperature	34° F	30° F
Electricity kWh	24.7	8.5
Electricity Cost	\$3.68	-\$0.33

YOUR MONTHLY NATURAL GAS USAGE



DAILY AVERAGES	Last Year	This Year
Temperature	37° F	28° F
Gas Therms	2.3	1.2
Gas Cost	\$2.45	\$1.54

SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Electricity Service	01/13/25 - 02/12/25	255 kWh	\$44.99
Natural Gas Service	01/16/25 - 02/18/25	40 therms	\$50.79
Other Recurring Charges			-\$54.88 CR
Current Charges			\$40.90

ACCOUNT BALANCE (Balance de su cuenta)

Previous Balance	As of 01/13	\$99.09
No Payments Received		\$0.00
Balance Forward		\$99.09
Current Charges		\$40.90
Amount Due (Cantidad a pagar)		\$139.99

INFORMATION ABOUT YOUR BILL

Now that you have a new electric meter, your monthly bill will look different than it has in the past and will show your electric use during different segments of the day. You can also sign up at xcelenergy.com/MyAccount to see your billing history and other helpful information.

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com

Call Mon - Fri 7 a.m.-7 p.m. or Sat 9 a.m.-5 p.m.

Please Call: 1-800-895-4999

Español: 1-800-687-8778

Or write us at: XCEL ENERGY
PO BOX 8
EAU CLAIRE WI 54702-0008



RETURN BOTTOM PORTION WITH PAYMENT ONLY • PLEASE DO NOT INCLUDE OTHER REQUESTS • SEE BACK OF BILL FOR CONTACT METHODS



Please help our neighbors in need by donating to Energy Outreach Colorado. Please mark your donation amount on the back of this payment stub and CHECK THE RED BOX under your address below.

----- manifest line -----



KAITLYN COMER
24610 E APPLEWOOD CIR UNIT 936
AURORA CO 80016

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
53-0014173976-1	03/10/2025	\$139.99	

Please see the back of this bill for more information regarding the late payment charge.
Make your check payable to XCEL ENERGY

MARCH						
S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					



XCEL ENERGY
P.O. BOX 660553
DALLAS TX 75266-0553



32 53031025 00141739761 0000000409000000013999

029135 1/3

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SERVICE ADDRESS: 24610 E APPLEWOOD CIR UNIT 936 AURORA, CO 80016
NEXT READ DATE: 03/19/25

ELECTRICITY SERVICE DETAILS (See back of your bill for explanation of billing terms)

PREMISES NUMBER: 304119855
INVOICE NUMBER: 1163046558

METER READING INFORMATION			
METER 345371150		Read Dates: 01/13/25 - 02/12/25 (30 Days)	
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Mid Pk Energy	17 Actual	0 Actual	17 kWh
On-Peak Energy	26 Actual	0 Actual	26 kWh
Off-Peak Energy	212 Actual	0 Actual	212 kWh
Total Energy	255 Actual	0 Actual	255 kWh

ELECTRICITY CHARGES RATE: RETOU Res Energy TOU

DESCRIPTION	USAGE UNITS	RATE	CHARGE
Service & Facility			\$7.10
RETOU On-Peak	26 kWh	\$0.131710	\$3.42
RETOU Mid Pk/Shoulder	17 kWh	\$0.104600	\$1.78
RETOU Off-Peak	212 kWh	\$0.077490	\$16.43
Trans Cost Adj	21.63	8.30%	\$1.79
ECA Q1	21.63	31.45%	\$6.81
Demand Side Mgmt	21.63	10.12%	\$2.19
PurchCapCostAdj	21.63	3.62%	\$0.77
Trans Elec Plan	21.63	1.29%	\$0.27
Renew. Energy Std Adj			\$0.39
Colo Energy Plan Adj			\$0.39
Energy Assistance Chg			\$0.81
Subtotal			\$42.15
Franchise Fee		3.00%	\$1.24
Sales Tax			\$1.60
Total			\$44.99



SAFETY IS A POWERFUL RESPONSIBILITY.

When millions of people rely on you for their energy, you hold a lot of power in your hands, which includes the power to protect. That's why we trust a team of nearly 3,000 utility professionals to deliver energy right to your door, safely.

For ways YOU can stay safe, visit xcelenergy.com/Safety.



TOGETHER WE POWER STABILITY.

Energy Outreach Colorado is a nonprofit partnering with Xcel Energy to provide energy bill payment assistance and energy-efficiency upgrades for affordable housing and nonprofit facilities. We need your help today! There are three ways to contribute:



1. Visit the Energy Outreach Colorado website at www.energyoutreach.org to make a one-time donation.
 2. **CHECK THE RED BOX** on the front-left side of this payment stub AND select a tax-deductible contribution below.
MONTHLY DONATION:
\$20 _____ **\$10** _____ **\$5** _____ **Other** _____
 3. Make a one-time, tax-deductible contribution of \$ _____
- Enclose this form with your Xcel Energy payment. Or, mail to:
ATTN PAR Dept., PO BOX 8, EAU CLAIRE, WI 54702-0008
 (Please make your check payable to Energy Outreach Colorado.)

Customers that choose to donate will have account information securely shared with Energy Outreach Colorado for tax purposes only.





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NATURAL GAS SERVICE DETAILS (See back of your bill for explanation of billing terms)

PREMISES NUMBER: 304119855
 INVOICE NUMBER: 0552334765

METER READING INFORMATION			
METER 20160517		Read Dates: 01/16/25 - 02/18/25 (33 Days)	
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	5585 Actual	5538 Actual	47 ccf

NATURAL GAS ADJUSTMENTS

DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Therm Multiplier	47 ccf	x 0.854466	40 therms

NATURAL GAS CHARGES RATE: RG Residential

DESCRIPTION	USAGE UNITS	RATE	CHARGE
Service & Facility			\$11.00
Usage Charge	40 therms	\$0.317170	\$12.69
Interstate Pipeline	40 therms	\$0.057400	\$2.30
Natural Gas Q1	40 therms	\$0.317800	\$12.71
Demand Side Mgmt			\$2.56
EGCRR	34.40 therms	\$0.072210	\$2.48
GRSA			\$3.02
Energy Assistance Chg			\$0.81
Subtotal			\$47.57
Franchise Fee		3.00%	\$1.41
Sales Tax			\$1.81
Total			\$50.79

OTHER RECURRING CHARGES DETAILS

DESCRIPTION	CHARGE
Solar* Rewards Community Solar Production Credit	
Solar Production Period	January 2025
SRC075013 Production Credit	642.91 kWh x -0.085360
Total	- \$54.88 CR



STOP WINTER AIR IN ITS TRACKS

Cold air leaks can inflate your heating and energy costs. Insulate doors, windows, and anywhere air can escape.

Get more tips at xcelenergy.com/EnergySavingTips.

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02/18/2025

53-0014173976-1

CONVENIENT WAYS TO PAY YOUR BILL

Standard Payment Options (no fees apply):

- **My Account:** View and pay your bill using our mobile app, see your energy use and access your account information.
- **Auto Pay:** Automatically pay your bill directly from your bank account.
- **Pay Online:** View and pay your bill online using MyCheckFree.
- **Pay by Phone:** Make your payment from your checking or savings account with a phone call to **800-895-4999**.

- **Pay by Mail:** Return the enclosed pre-addressed envelope to **Xcel Energy, PO Box 660553, Dallas, TX 75266-0553**. Include the attached bill stub for faster processing along with your payment. Apply proper postage.

Electronic Check Conversion: When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

Other Payment Options

Third-Party processing fees will apply. Xcel Energy does not collect or benefit from these fees:

- **Credit/Debit Card Payment:** To pay with your card, use **MyAccount** or **eBill** or call **833-660-1365**.
- **Pay Stations:** Visit **xcelenergy.com** to find an in-person location near you.

GLOSSARY

Colorado Energy Plan Adjustment

(Colo Energy Plan Adj): funds voluntary early retirement for Xcel Energy's coal-fired power plants as part of our plan to cut carbon emissions by 2030 and provide net-zero energy by 2050.

Demand Charge: recovers costs to produce and deliver power to you, including the costs of poles and wires, transmission and distribution facilities in the power grid.

Demand Peak Day Quantity (Demand PDQ): this charge is for large commercial and industrial customers only. It's a measurement of their highest daily use of electricity during a monthly billing cycle.

Demand-Side Management Cost Adjustment (Demand Side Mgmt): recovers costs of energy efficiency and conservation programs that encourage customers to reduce their energy use. If you receive electricity and natural gas from us you will see two charges.

Energy Assistance Charge: Required by House Bill 21-1105, we collect and remit this monthly charge to Energy Outreach Colorado for bill assistance for income-qualified customers. If you receive electricity and natural gas from us you will see two charges. If you're struggling to pay your utility bills, you might qualify for exemption from a monthly charge related to energy assistance and be eligible for utility bill payment assistance. Please call 1-866-HEAT-HELP to see if you qualify. You may request to opt out of this charge by calling 800-895-4999.

Si tiene dificultades para pagar sus facturas de energía, es posible que reúna los requisitos para recibir asistencia para pagar sus facturas y que sea elegible para la exención del cargo por asistencia energética. Llame al 1-866-HEAT-HELP (1-866-432-8435) para ver si califica para recibir asistencia.

Electric Commodity Adjustment (ECA): recovers the cost of fuel used to generate the electricity you use. We pass on the wholesale cost to customers without a markup. Costs are adjusted on a quarterly basis to reflect market conditions.

Energy Charge: the variable costs of producing energy not collected through quarterly commodity adjustments.

Extraordinary Gas Cost Recovery Rider (EGCRR): recovers the market cost of natural gas delivered to Colorado customers during Winter Storm Uri (February 2021). It will appear on bills for 30 months from August 2022 to January 2025. If you also receive natural gas service from us, you will see two EGCRR charges on your bill.

Franchise Fee: this surcharge pays cities and counties for the right to use public streets to provide utility services. We collect the surcharges and pass them to your city and county.

Gas Cost Adjustment (Gas Cost Adj): recovers the cost of natural gas purchased and delivered to you, including natural gas fuel, upstream transportation and storage services. We pass on the wholesale cost to customers without a markup. Costs are adjusted on a quarterly basis to reflect market conditions.

General Rates: your base rate charge, which includes the Service and Facility Charge, metering charges, a Demand Charge (if applicable), plus either an Energy Charge for electric service or the Usage Charge for gas service, as applicable.

General Rate Schedule Adjustments (GRSA): a percentage amount of your bill calculated for base rate charges, including the Service and Facility Charge, the Energy or Usage Charge and the Demand or Capacity Charge. The adjustment can be positive or negative and is applied to your electric and/or natural gas bill.

GRSA-Energy (GRSA-E): explained above, applied as dollars per kilowatt hour. For electric bills, this is applied to residential and small commercial customers.

GRSA-Pipeline System Integrity Adjustment (GRSA-P): recovers the cost of natural gas pipeline safety programs and initiatives.

Interstate Pipeline: reflects Xcel Energy's payments to interstate pipelines and storage facility operators to deliver natural gas into Xcel Energy's gas system. The Federal Energy Regulatory Commission regulates these upstream services and the rates charged to Xcel Energy.

Kilowatt Hour (kWh): Measures the amount of electricity you use.

Late Payment Charge: we assess a late payment charge on any unpaid balance exceeding \$50.00. For residential customers, a late payment charge of 1% per month is applied. For commercial customers, a 1.5% late payment charge will be assessed.

Load Meter Charge: a flat monthly charge for those with customer-owned generation in parallel with Xcel Energy's system. This fee is for the cost of the meter needed for these accounts.

Natural Gas: reflects our cost to purchase natural gas fuel at market prices as approved by the Colorado Public Utilities Commission.

Production Meter Charge: a flat monthly charge for customers who have on-site power generation, like rooftop solar, and are connected to Xcel Energy's system. This fee is for the cost of the meter needed for these accounts.

Purchased Capacity Cost Adjustment (Purchased Cap Cost Adj): the cost to purchase electric generation from other suppliers.

Renewable Energy Standard Adjustment (Renew Energy Std Adj): a base rate charge which represents 1% of an electric bill and funds renewable energy programs as required by Colorado law under which utilities must generate or purchase increasing portions of their electricity from sun, wind or biomass.

Revenue Decoupling Adjustment: supports a program designed to encourage conservation without penalizing the energy provider for the reduction of electricity use. Adjusted quarterly, customers will either see a bill credit or a surcharge not to exceed 3% of your overall bill.

Service & Facility Charge: a flat monthly charge for the meter on your home, having the meter read, billing support and customer service needs.

Time-of-Use Rates: electricity use charges for customers on our time-differentiated pricing plan. Electricity pricing varies depending on when you use it. The On-Peak period is 3-7 p.m., weekdays except holidays; Mid-Peak is 1-3 p.m., weekdays except holidays; Off-Peak is all other hours.

Therm: Measures your natural gas use. One therm is equal to 100 cubic feet of natural gas. A dekatherm is 10 therms.

Therm Multiplier: natural gas usage is measured in therms. This is the conversion from the volume of natural gas (cubic feet) to energy use (therms).

Transmission Cost Adjustment (Trans Cost Adj): recovers transmission investments for infrastructure to carry electricity from a power plant to your home and business that results in a net increase in transmission capacity or are part of an approved Wildfire Mitigation Plan.

Transportation Electrification Plan Adjustment (Trans Elec Plan): funds programs to and to help customers unlock the benefits of electric transportation.

Usage Charge: this charge covers the costs for providing natural gas service, including moving natural gas through pipelines and storage to your home or business, that are not recovered through other charges.

RESOURCES TO BETTER UNDERSTAND YOUR BILL

Find more information online about ways to pay and manage your bill, how to read your bill, energy assistance programs and more. Bills are even easier online. Go paperless. Download our Mobile App to manage your bill with ease and when you're on the go. Available now in the Apple Store and in Google Play.

Billing summary note: depending on the date your bill was calculated, you may see a line item included twice, showing different quarterly adjustments.



PIPELINE SAFETY IS YOUR RESPONSIBILITY



Xcel Energy's natural gas network helps provide our gas customers with reliable, safe and affordable energy. We are committed to customer safety through safe pipeline operation, monitoring and by following pipeline safety regulations.

Understand your responsibilities for pipelines on your property to help keep everyone safe.

BEFORE YOU DIG

Know what's below. Contact **811** before you dig — every time — to have all buried lines located beforehand. The natural gas piping you own will not be located as part of this process. Licensed plumbing or heating contractors can help with; locating, inspecting, maintenance, and repairing your pipe, if necessary.

Follow these important steps to dig safely:

- Call **811** or visit call811.com to request a locate and follow the instructions fully.
- Mark with white paint or chalk the area you intend to dig.
- The waiting time varies by state so plan accordingly. Do not dig until you're notified that all locates are complete and the wait time has ended.
- Do not use mechanized equipment to expose the buried line. Dig carefully using hand tools to expose the buried line while observing and preserving the marks.
- Call **811** for reverification if you lose the markings or have questions.

CUSTOMER-OWNED LINES

Xcel Energy owns and maintains the natural gas piping from the street to our customers' gas meters, but as the property owner you are responsible for maintaining any natural gas lines from the meter outlet to gas appliances and equipment. In some cases, the meter may be located at your property line or a distance away from your home or business.

The customer-owned piping may be above or below ground, and buried gas lines may run from the meter to a detached garage, pool heater or other locations. Because buried gas pipes can leak and metal pipes may corrode with age, you should have your buried gas pipes inspected periodically and repair them as needed.

When excavating near buried gas piping, the piping should be located in advance, and the excavation done by hand. You should always call 811 to locate underground lines owned by your utility providers; however, the natural gas piping you own will not be located as part of this process. Licensed plumbing or heating contractors can provide assistance with locating, inspection, repairs and maintenance, if necessary.

WARNING SIGNS OF A GAS LINE LEAK: THESE MAY OR MAY NOT ALL BE PRESENT IN EVERY CIRCUMSTANCE.



SMELL

There may or may not be an odor like rotten eggs or sulfur.



SIGHT

There may or may not be dirt spraying in the air, continual bubbling in a pool of water, or dying/dead vegetation for no apparent reason.



SOUND

There may or may not be a slight hissing to a loud roar.

RESPOND SAFELY

If you suspect a gas leak **inside** your home or a building, quickly get everyone outside and safely away.

If it is **outside** on your property or someone else's, move a safe distance away and upwind of the odor.

ALWAYS FOLLOW THIS GUIDANCE:

- Do not use anything that can create a spark, as any spark can ignite gas. This includes matches and lighters; any phone, electric switches including garage door openers, appliances, or metal tools; or starting an engine.
- Warn others to stay away.
- Once safely away, call **911**, and then Xcel Energy at **800-895-2999**.

PIPELINE MARKERS

Gas transmission pipeline markers identify all transmission and some high-pressure distribution pipelines. However, never assume that the absence of a marker indicates the absence of a pipeline. While markers most typically follow a pipeline's general path, they never mark the pipeline's exact path, size, or depth.

The markers include the name of the company, its emergency contact phone number, the product in the pipeline, and a reminder that you must first contact **811** before digging. It is unlawful to remove a pipeline marker. Public maps for general location of pipelines are available at: www.npms.phmsa.dot.gov.

Visit xcelenergy.com/Safety for additional safety information. Xcel Energy offers a printed version of this information with a special scratch-and-sniff badge that will help you identify what it smells like if you have a natural gas leak. You can order one by submitting this form on our website: xcelenergy.com/GasInsertRequest.



LA SEGURIDAD DE LAS TUBERÍAS ES SU RESPONSABILIDAD

La red de gas natural de Xcel Energy ayuda a proporcionar energía confiable, segura y asequible a nuestros clientes del servicio de gas. Estamos comprometidos con la seguridad de los clientes a través de la operación segura de las tuberías, el monitoreo y el cumplimiento de las regulaciones de seguridad de las tuberías.

Comprenda sus responsabilidades con respecto a las tuberías en su propiedad para ayudar a mantener la seguridad de todos.

ANTES DE EXCAVAR

Reconozca lo que está de por debajo. Comuníquese con el **811** antes de excavar, siempre, para que todas las tuberías bajo tierra se ubiquen de antemano. Las tuberías de gas natural que posee no se ubicarán como parte de este proceso. Los contratistas de plomería o calefacción con licencia pueden ayudar a localizar, inspeccionar, dar mantenimiento y reparar su tubería si se hace necesario.

Siga estos pasos importantes para cavar de manera segura:

- Llame al **811** o visite **call811.com** para solicitar una localización y siga las instrucciones en su totalidad.
- Marque con pintura blanca o tiza el área que desea excavar.
- El tiempo de espera varía según el estado, por lo que debe planificar en consecuencia. No excave hasta que se le notifique que todas las ubicaciones están completas y el tiempo de espera haya finalizado.
- No utilice equipos mecanizados para cavar la tubería bajo tierra. Excave cuidadosamente usando herramientas manuales para dejar al descubierto la tubería bajo tierra mientras observa y preserva las marcas.
- Llame al **811** para volver a verificar si pierde las marcas o tiene preguntas.

LÍNEAS PROPIEDAD DEL CLIENTE

Xcel Energy es propietaria y mantiene las tuberías de gas natural desde la calle hasta los medidores de los clientes, pero como dueño de la propiedad usted es el responsable de dar mantenimiento a cualquier tubería de gas natural desde la salida del medidor hasta los aparatos electrodomésticos y equipos que operan con gas. En algunos casos es posible que el medidor se encuentre en la tubería de su propiedad o lejos de su casa o negocio.

La tubería propiedad del cliente puede ser subterránea o estar por encima de la superficie, y las tuberías de gas enterradas pueden correr desde el medidor hasta una cochera, un calentador de alberca u otras ubicaciones. Debido a que las tuberías de gas subterráneas pueden tener fugas y las tuberías de metal sufren corrosión con el paso del tiempo, usted debe solicitar una inspección periódica de las mismas y repararlas si es necesario.

Cuando excave cerca de tuberías de gas enterradas, debe localizarlas con anticipación y debe excavar a mano. Siempre debe llamar al 811 para localizar las tuberías subterráneas propiedad de sus proveedores de servicios; sin embargo, las tuberías de gas natural de su propiedad no se localizarán mediante este procedimiento. En caso necesario, los contratistas autorizados en fontanería o calefacción le pueden proporcionar ayuda en la localización, inspección, reparación y mantenimiento.

SEÑALES DE ADVERTENCIA DE UNA FUGA EN UNA TUBERÍA DE GAS: LAS SEÑALES PUEDEN O NO ESTAR PRESENTES EN TODAS LAS CIRCUNSTANCIAS.



Olor

Puede haber o no un olor como a huevo podrido o azufre.



Vista

Puede haber o no escombros de tierra pulverizada en el aire, burbujeo continuo en una piscina de agua, o vegetación muerta o en proceso de morir sin razón aparente.



Sonido

Puede haber o no desde un leve siseo hasta un estruendo fuerte.

RESPONDA DE MANERA SEGURA

Si sospecha que hay una fuga de gas **dentro** de su casa o de un edificio, saque rápidamente a todos afuera y aléjelos de manera segura.

Si está **afuera** en su propiedad o en la de otra persona, aléjese a una distancia segura y en dirección contraria al viento con respecto al olor.

SIGA SIEMPRE ESTA GUIANZA:

- No use nada que pueda crear una chispa, ya que cualquier chispa puede encender el gas. Esto incluye fósforos y encendedores; cualquier teléfono, interruptores eléctricos, incluidos abrepuertas de garaje, electrodomésticos o herramientas metálicas; o arrancar un motor.
- Advierta a los demás que se mantengan alejados.
- Una vez que esté alejado de manera segura, llame al **911** y luego a Xcel Energy al **800-895-2999**.

MARCADORES DE TUBERÍAS

Los marcadores de tuberías de transmisión de gas identifican todas las tuberías de transmisión y algunas tuberías de distribución de alta presión. Sin embargo, nunca asuma que la ausencia de un marcador indica la ausencia de una tubería. Si bien los marcadores suelen seguir la trayectoria general de una tubería, nunca marcan la trayectoria exacta, el tamaño o la profundidad exactos de la tubería.

Los marcadores incluyen el nombre de la compañía, su número de teléfono de contacto de emergencia, el producto en la tubería y un recordatorio de que primero debe comunicarse con el **811** antes de excavar. Es contra la ley retirar un marcador de tubería. Los mapas públicos para la ubicación general de las tuberías están disponibles en: www.npms.phmsa.dot.gov.

Para obtener información de seguridad adicional, visite xcelenergy.com/Safety. Xcel Energy ofrece una versión impresa de esta información con un distintivo especial para rasgar y oler que lo ayudará a identificar a qué huele si tiene una fuga de gas natural. Puede pedir uno enviando este formulario en nuestro sitio web: xcelenergy.com/GasInsertRequest.