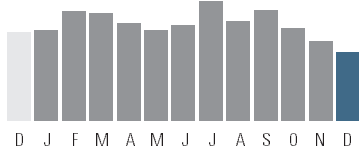




SERVICE ADDRESS		ACCOUNT NUMBER	DUE DATE
AMBER HENTGES 3810 W 31ST ST UNIT 102 MINNEAPOLIS, MN 55416-4236		51-0010741946-6	01/21/2025
STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE	
907794333	12/20/2024	\$275.67	

YOUR MONTHLY ELECTRICITY USAGE



DAILY AVERAGES	Last Year	This Year
Temperature	32° F	25° F
Electricity kWh	24.4	18.8
Electricity Cost	\$4.38	\$3.38

SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Electricity Service 11/18/24 - 12/19/24 582 kWh \$104.65

Current Charges \$104.65

ACCOUNT BALANCE (Balance de su cuenta)

Previous Balance As of 11/18 \$171.02

No Payments Received \$0.00

Balance Forward **\$171.02**

Current Charges \$104.65

Amount Due (Cantidad a pagar) **\$275.67**

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com

Call Mon - Fri 7 a.m.-7 p.m. or Sat 9 a.m.-5 p.m.

Please Call: 1-800-895-4999

Español: 1-800-687-8778

Or write us at: XCEL ENERGY
PO BOX 8
EAU CLAIRE WI 54702-0008



RETURN BOTTOM PORTION WITH PAYMENT ONLY • PLEASE DO NOT INCLUDE OTHER REQUESTS • SEE BACK OF BILL FOR CONTACT METHODS



ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
51-0010741946-6	01/21/2025	\$275.67	

Please see the back of this bill for more information regarding the late payment charge. Pay on or before the date due to avoid assessment of a late payment charge.
Make your check payable to XCEL ENERGY

JANUARY						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

----- manifest line -----



AMBER HENTGES
1731 DUPONT AVE N FL 1
MINNEAPOLIS MN 55411-3218



XCEL ENERGY
P.O. BOX 4176
CAROL STREAM IL 60197-4176

004052 1/3



11



SERVICE ADDRESS		ACCOUNT NUMBER		DUE DATE
AMBER HENTGES 3810 W 31ST ST UNIT 102 MINNEAPOLIS, MN 55416-4236		51-0010741946-6		01/21/2025
		STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
		907794333	12/20/2024	\$275.67

SERVICE ADDRESS: 3810 W 31ST ST UNIT 102 MINNEAPOLIS, MN 55416-4236
 NEXT READ DATE: 01/27/25

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 304134521
 INVOICE NUMBER: 1151372309

METER READING INFORMATION		
METER 345304365		Read Dates: 11/18/24 - 12/19/24 (31 Days)
DESCRIPTION	USAGE TYPE	USAGE
Total Energy	Actual	582 kWh

ELECTRICITY CHARGES

RATE: Residential Service

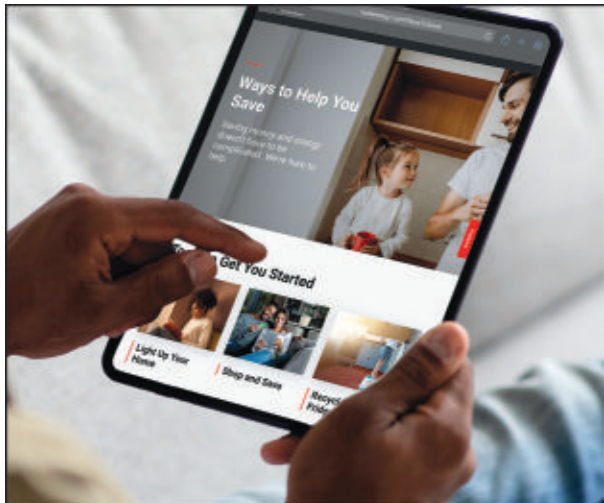
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Basic Service Chg			\$6.00
Energy Charge Winter	582 kWh	\$0.113640	\$66.14
Fuel Cost Charge	582 kWh	\$0.020292	\$11.81
Sales True Up	582 kWh	-\$0.000150	-\$0.09 CR
Affordability Chrg			\$2.12
Resource Adjustment			\$5.22
Subtotal			\$91.20
City Fees		5.25%	\$4.79
Transit Improvement Tax		1.25%	\$1.20
Other Special District		0.25%	\$0.24
City Tax		0.50%	\$0.48
County Tax		0.15%	\$0.14
State Tax		6.875%	\$6.60
Total			\$104.65



WARNING SIGNS OF A GAS LINE LEAK

These may or may not all be present in every circumstance.

- Smell** There may or may not be an odor like rotten egg or sulfur.
- Sight** There may or may not be dirt spraying in the air, continual bubbling in a pool of water, or dying/dead vegetation for no apparent reason.
- Sound** There may or may not be a slight hissing to a loud roar.



WANT HELP MANAGING YOUR ENERGY BILL?

Let us help. From bill stabilization, to payment assistance, and checking your usage rates, we have solutions that are right just for you.

Find out more at xcelenergy.com/WaysToSave.





SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
AMBER HENTGES 3810 W 31ST ST UNIT 102 MINNEAPOLIS, MN 55416-4236	51-0010741946-6		01/21/2025
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	907794333	12/20/2024	\$275.67



INFORMATION ABOUT YOUR BILL

The cost of electricity is comprised of three main parts: generation, transmission and distribution. For average residential customers, each component's share of the total cost is: 49% generation, 12% transmission and 39% distribution.

Effective December 1, 2024 the Resource Adjustment line item on your bill has reduced due to a change in the Conservation Improvement Program (CIP) factor. The electric CIP portion of the Resource Adjustment is (\$0.000389) per kilowatt-hour (kWh).

MANAGE YOUR BILL EFFECTIVELY

It's the perfect time to learn about ways to manage your energy payments.

Check out xcelenergy.com/MyBill.



ENROLL IN AUTO PAY

NO LATE FEES, NO WORRIES.

With Auto Pay, payments post to your Xcel Energy account on the due date.

Automated Bank Payments appear on your billing statement to ensure your enrollment is in effect.

To enroll in Auto Pay online, visit xcelenergy.com/AutoPay, or scan the QR code to visit our Auto Pay enrollment page. For more information call **800-895-4999**.



IMPORTANT PHONE NUMBERS

Electric Emergencies:	800-895-1999	24 hours, 7 days a week
Natural Gas Emergencies:	800-895-2999	24 hours, 7 days a week
Residential Customer Service*:	800-895-4999	7 a.m.–7 p.m., Mon.–Fri. 9 a.m.–5 p.m., Sat.
Business Solutions Center*:	800-481-4700	8 a.m.–5 p.m., Mon.–Fri.
Telecommunications Relay Service -TRS	711	24 hours, 7 days a week
Call Before You Dig	811	24 hours, 7 days a week

*Register any inquiry or complaint at the above.

IMPORTANT ADDRESSES

General Inquiries*

Xcel Energy
PO Box 8
Eau Claire, WI 54702-0008
xcelenergy.com

Payments

Xcel Energy
PO BOX 4178
CAROL STREAM, IL 60197-4178
Please include stub for
faster processing.

GENERAL INFORMATION

City Fees

A fee some cities impose that Xcel Energy collects from customers and pays directly to the city.

Electronic Check Conversion

When you pay your bill by check, in most cases Xcel Energy will use your check information to make a one-time electronic debit from your checking account on the day we receive your check. There are no fees for this electronic conversion. In all other cases we will process your check.

Environmental Information

Fuels used to generate electricity have different costs, reliability and air emissions. For more information, contact Xcel Energy at 800-895-4999 or online at xcelenergy.com. You can also contact the Minnesota Department of Commerce at <http://mn.gov/commerce/> or the Minnesota Pollution Control Agency at <https://www.pca.state.mn.us/quick-links/electricity-and-environment>.

Estimated Bills

Xcel Energy attempts to read meters each month. If no reading is taken, Xcel Energy estimates your month's bill based on your past use.

Governing Regulatory Agency

The Minnesota Public Utilities Commission regulates this utility and is available for mediation. MPUC: 121 7th Place E., Suite 350, St. Paul, MN 55101-2147 – <http://mn.gov/puc/>.

Late Payment Charge

Xcel Energy will assess a late payment charge on unpaid amounts two working days after the due date. The late payment charge is 1.5% monthly or \$1, whichever is greater. No late payment charge will be assessed if the unpaid amount is less than \$10.

Payment Responsibility

If the name on the front of your bill is not that of a person or business who has payment responsibility, call Xcel Energy at 800-895-4999.

Further information is available to customers upon request.

ABOUT YOUR ELECTRIC RATES

Affordability Charge

A surcharge to recover the costs of offering bill payment assistance and discount programs for low-income customers.

Basic Service Charge

Fixed monthly charge for certain fixed costs (metering, billing, maintenance, etc.)

Conservation Improvement Programs

Minnesota law requires Xcel Energy to invest in programs that help customers save energy.

Decoupling Adjustment

A credit or surcharge to residential and non-demand business customers that separates the recovery of fixed costs from sales, adjusted annually based on the average use of each of these two customer classes.

Demand Charge

Charge to commercial and industrial customers for the fixed costs of the electric capacity required to meet the peak electric loads on Xcel Energy's system. The charge, which is adjusted seasonally, applies to the highest 15 minute kW demand during the billing period.

Energy Charge

Charge per kWh of electricity usage to recover the variable costs of producing energy.

Fuel Cost Charge

Charge per kWh to recover the costs of fuel needed to run Xcel Energy's generating plants, as well as the cost of purchasing energy from other suppliers.

kWh

One kilowatt-hour (kWh) is a unit of electrical usage. One kWh equals 1,000 watts of electricity used for one hour. This is enough electricity to light a 100-watt light bulb for 10 hours.

Meter Reading Information

Smart meters track your energy use in 15-minute intervals. Your bill is based on the total kWh you used in each 15-minute interval in the billing period.

Mercury Cost Recovery

Minnesota law allows Xcel Energy to recover costs related to reducing Mercury emissions at two of Xcel Energy's fossil fuel power plants.

Renewable Development Fund

Minnesota law requires Xcel Energy to allocate money to support research and development of renewable energy technologies, grid modernization, and other projects that increase system efficiency.

Renewable Energy Standard

Minnesota law allows Xcel Energy to recover the costs of new renewable generation.

Resource Adjustment

This includes costs related to: Conservation Improvement Programs, Mercury Cost Recovery, Renewable Development Fund, Renewable Energy Standard, State Energy Policy, Transmission Cost Recovery.

State Energy Policy

Minnesota law allows Xcel Energy to recover costs related to various energy policies approved by the Legislature.

Transmission Cost Recovery

Minnesota law allows Xcel Energy to recover costs associated with new investments in the electric transmission system necessary to deliver electric energy to customers.

WindsorSource®

WindsorSource is an optional program where you choose how much wind energy you would like to support. You can choose a fixed number of WindsorSource blocks (100 kWh each) or choose a 100% WindsorSource option.

ABOUT YOUR NATURAL GAS RATES

Basic Service Charge

Monthly charge for certain fixed costs (metering, billing, maintenance, etc.)

Charge per therm

Charge to recover the cost of natural gas purchases from wholesale suppliers and delivered to Xcel Energy's distribution system via pipeline. This charge is adjusted each month.

Conservation Improvement Programs

Minnesota law requires Xcel Energy to invest in programs that help customers save energy.

Distribution Charge

Charge per therm that covers only the delivery costs of natural gas to a home or business through our distribution system. It does not include the charges for the natural gas itself.

Gas Affordability Program

A surcharge to recover the costs of offering a low-income customer co-pay program designed to reduce natural gas service disconnections. Billed to all non-interruptible customers.

Gas Utility Infrastructure Costs

Minnesota law allows Xcel Energy to recover MPUC-approved costs of assessments, modifications, and replacement of natural gas facilities as required to comply with state and federal pipeline safety programs.

Heat Content Adjustment

Corrects for variances in the heating capability of natural gas, and the adjustment varies monthly. The higher the heat content, the lower the volume of natural gas needed to provide the same heating.

New Area Service/Extension Surcharge

Monthly charge for extending natural gas service to areas where the cost would otherwise have been prohibitive under Company's present rates and service extension policy.

Pressure Correction Adjustment

Adjusts for variances in the amount of natural gas measured by different types of meters due to pressure differences in the natural gas delivered to a service.

Resource Adjustment

This includes costs related to Conservation Improvement Programs, Gas Utility Infrastructure Costs and State Energy Policy Rider.

State Energy Policy

Minnesota law allows Xcel Energy to recover costs related to various energy policies approved by the Legislature.

Therm

A therm is a unit of heating value equal to 100,000 British Thermal Units (BTUs). Since natural gas meters measure the volume of natural gas consumed in cubic feet, the Heat Content Adjustment is used to determine how much heat, in therms, is contained in the volume consumed.

PAYMENT OPTIONS

Learn more at xcelenergy.com

Standard Payment Options: (No fees apply)

- **My Account/eBill/Mobile App** — View/pay your bill electronically, view energy usage and access account information.
- **Auto Pay** — Automatically pay your bill directly from your bank account.
- **Credit/Debit Card Payment** — Pay with your credit or debit card electronically in My Account/eBill/Mobile App, or by calling 833-660-1365.
- **Pay By Phone** — Make your payment by phone from your checking or savings account by calling 800-895-4999.
- **Pay By Mail** — Return the enclosed envelope and attached bill stub with your payment. Apply proper postage.
- **Bank View and Pay** — View and pay your bills online through a third-party vendor.

Other Payment Options

(Third-party fees will apply. Xcel Energy does not collect nor benefit from these fees.)

- **Pay Stations** — Pay your bill in-person at a location near you. A processing fee is charged for payments made at a pay station.

Learn more in **My Account** on xcelenergy.com or the **Xcel Energy mobile app**.





SHARE THE HEAT

You can help your Minnesotan neighbors in need by giving to HeatShare.

HeatShare is a voluntary program administered by The Salvation Army. It helps those in need survive our long winters by providing funds for heating bills and heating-related repairs. Visit heatshare.org for more information.

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MN

YES! I want to contribute to HeatShare.



I am making a monthly contribution of:

- \$2 \$5
 \$10 Other \$ _____

(This amount will be added to your monthly bill)

OR

I am making a one-time contribution of:

\$ _____

(Please make your check payable to HeatShare.)

Name (please print) _____

Address _____

City _____ State _____ ZIP _____

Xcel Energy account number _____

Signature _____

Date ____/____/____

Thank you for your generous contribution.

If you are sending a one-time contribution, please make your check payable to HeatShare, and enclose it and this form with your Xcel Energy payment. If you are on AutoPay, complete and send this form to the address on your energy bill, with the following notation: **Attention: HeatShare.**

Mailing address:
Attn: PAR Dept.
Xcel Energy
PO Box 8
Eau Claire, WI 54702-0008



