



SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE
AMBER HENTGES 3810 W 31ST ST UNIT 102 MINNEAPOLIS, MN 55416-4236	51-0010741946-6	09/18/2024
	STATEMENT NUMBER	STATEMENT DATE
	891133774	08/21/2024
		AMOUNT DUE
		\$183.18

YOUR MONTHLY ELECTRICITY USAGE



DAILY AVERAGES	Last Year	This Year
Temperature	75° F	72° F
Electricity kWh	34.9	29.3
Electricity Cost	\$7.05	\$6.32

SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Electricity Service 07/22/24 - 08/20/24 850 kWh \$183.18

Current Charges \$183.18

ACCOUNT BALANCE (Balance de su cuenta)

Previous Balance	As of 07/22	\$217.42
Payment Received	Online Payment 08/05	-\$217.42 CR
Balance Forward		\$0.00
Current Charges		\$183.18
Amount Due (Cantidad a pagar)		\$183.18

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com

Call Mon - Fri 7 a.m.-7 p.m. or Sat 9 a.m.-5 p.m.

Please Call: 1-800-895-4999

Español: 1-800-687-8778

Or write us at: XCEL ENERGY
PO BOX 8
EAU CLAIRE WI 54702-0008



INFORMATION ABOUT YOUR BILL

Thank you for your payment.

RETURN BOTTOM PORTION WITH PAYMENT ONLY • PLEASE DO NOT INCLUDE OTHER REQUESTS • SEE BACK OF BILL FOR CONTACT METHODS



ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
51-0010741946-6	09/18/2024	\$183.18	

Please see the back of this bill for more information regarding the late payment charge. Pay on or before the date due to avoid assessment of a late payment charge.
Make your check payable to XCEL ENERGY

SEPTEMBER						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

----- manifest line -----



AMBER HENTGES
3810 W 31ST ST UNIT 102
MINNEAPOLIS MN 55416-4236



XCEL ENERGY
P.O. BOX 4176
CAROL STREAM IL 60197-4176

005678 1/3



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UPDATED SAVER'S SWITCH SAVINGS

Starting in 2024, Saver's Switch participants can receive a monthly credit from June to September and a monthly credit year-round if enrolling an electric water heater.

For more information go to xcelenergy.com/SaversSwitch or call 800-895-4999.

SERVICE ADDRESS: 3810 W 31ST ST UNIT 102 MINNEAPOLIS, MN 55416-4236
 NEXT READ DATE: 09/24/24

ELECTRICITY SERVICE DETAILS

PREMISES NUMBER: 304134521
 INVOICE NUMBER: 1125724702

METER READING INFORMATION

METER 345304365		
Read Dates: 07/22/24 - 08/20/24 (29 Days)		
DESCRIPTION	USAGE TYPE	USAGE
Total Energy	Actual	850 kWh

ELECTRICITY CHARGES

RATE: Residential Service

DESCRIPTION	USAGE UNITS	RATE	CHARGE
Basic Service Chg			\$6.00
Energy Charge Summer	850 kWh	\$0.130690	\$111.09
Fuel Cost Charge	850 kWh	\$0.037024	\$31.47
Sales True Up	850 kWh	-\$0.000150	-\$0.13 CR
Affordability Chrg			\$2.12
Resource Adjustment			\$9.09
Subtotal			\$159.64
City Fees		5.25%	\$8.38
Transit Improvement Tax		1.25%	\$2.10
Other Special District		0.25%	\$0.42
City Tax		0.50%	\$0.84
County Tax		0.15%	\$0.25
State Tax		6.875%	\$11.55
Total			\$183.18

INFORMATION ABOUT YOUR BILL

The cost of electricity is comprised of three main parts: generation, transmission and distribution. For average residential customers, each component's share of the total cost is: 49% generation, 12% transmission and 39% distribution.



ENERGY YOU CAN COUNT ON.

We're proud to provide reliable energy to your community, whether in your home or at your business. We work to keep costs low as we focus on the safety and reliability of the electric and natural gas systems that serve you, while transitioning to cleaner energy.

Learn more at xcelenergy.com.



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Spring into Energy Savings

Along with budding plants and birds chirping to signify spring, start preparing your home for summer. Consider these low-cost energy saving tips, your energy bill will be happy you do.

Reverse your ceiling fan motion to circulate cooler, conditioned air.

Keep your AC coils clean to help improve efficiency.

Find and seal leaky ducts, drafts around doors and windows, fireplace dampers, and other places where air might escape.

Plant a tree in front of your house. Carefully positioned trees can save up to 25% of the cooling energy a typical household uses.

For more savings, check out the money-saving rebates available to you at xcelenergy.com/Rebates.

THE SUN IS VERY HOT.

And you can use it to add a little bit of extra warmth by opening the blinds on sunny days. Or close them to help cool things off.

To find more ways to save energy, visit xcelenergy.com/EnergySavingTips.



APPLY THE 10 FOOT RULE.

Power lines are just what they sound like — powerful. When you're cleaning out gutters, stay safe by keeping yourself, ladder and tools at least 10 feet from overhead power lines.



IMPORTANT PHONE NUMBERS

Electric Emergencies:	800.895.1999	24 hours, 7 days a week
Natural Gas Emergencies:	800.895.2999	24 hours, 7 days a week
Residential Customer Service:*	800.895.4999	7 a.m.–7 p.m., Mon.–Fri. 9 a.m.–5 p.m., Sat.
Business Solutions Center:*	800.481.4700	8 a.m.–5 p.m., Mon.–Fri.
TTD/TTY	800.895.4949	24 hours, 7 days a week
Call Before You Dig	811	24 hours, 7 days a week

*Register any inquiry or complaint at the above.

IMPORTANT ADDRESSES

General Inquiries*

Xcel Energy
PO Box 8
Eau Claire, WI 54702-0008
xcelenergy.com

Payments

Xcel Energy
PO BOX 4176
CAROL STREAM, IL 60197-4176
Please include stub for faster processing.

GENERAL INFORMATION

City Fees

A fee some cities impose that Xcel Energy collects from customers and pays directly to the city.

Electronic Check Conversion

When you pay your bill by check, in most cases Xcel Energy will use your check information to make a one-time electronic debit from your checking account on the day we receive your check. There are no fees for this electronic conversion. In all other cases we will process your check.

Environmental Information

Fuels used to generate electricity have different costs, reliability and air emissions. For more information, contact Xcel Energy at 800.895.4999 or online at xcelenergy.com. You can also contact the Minnesota Department of Commerce at <http://mn.gov/commerce/> or the Minnesota Pollution Control Agency at <https://www.pca.state.mn.us/quick-links/electricity-and-environment>.

Estimated Bills

Xcel Energy attempts to read meters each month. If no reading is taken, Xcel Energy estimates your month's bill based on your past use.

Governing Regulatory Agency

The Minnesota Public Utilities Commission regulates this utility and is available for mediation. MPUC: 121 7th Place E., Suite 350, St. Paul, MN 55101-2147 – <http://mn.gov/puc/>.

Late Payment Charge

Xcel Energy will assess a late payment charge on unpaid amounts two working days after the due date. The late payment charge is 1.5% monthly or \$1, whichever is greater. No late payment charge will be assessed if the unpaid amount is less than \$10.

Payment Responsibility

If the name on the front of your bill is not that of a person or business who has payment responsibility, call Xcel Energy at 800.895.4999.

Further information is available to customers upon request.

ABOUT YOUR ELECTRIC RATES

Affordability Charge

A surcharge to recover the costs of offering bill payment assistance and discount programs for low-income customers.

Basic Service Charge

Fixed monthly charge for certain fixed costs (metering, billing, maintenance, etc.)

Conservation Improvement Programs

Minnesota law requires Xcel Energy to invest in programs that help customers save energy.

Decoupling Adjustment

A credit or surcharge to residential and non-demand business customers that separates the recovery of fixed costs from sales, adjusted annually based on the average use of each of these two customer classes.

Demand Charge

Charge to commercial and industrial customers for the fixed costs of the electric capacity required to meet the peak electric loads on Xcel Energy's system. The charge, which is adjusted seasonally, applies to the highest 15 minute kW demand during the billing period.

Energy Charge

Charge per kWh of electricity usage to recover the variable costs of producing energy.

Fuel Cost Charge

Charge per kWh to recover the costs of fuel needed to run Xcel Energy's generating plants, as well as the cost of purchasing energy from other suppliers.

kWh

One kilowatt-hour (kWh) is a unit of electrical usage. One kWh equals 1,000 watts of electricity used for one hour. This is enough electricity to light a 100-watt light bulb for 10 hours.

Meter Reading Information

Smart meters track your energy use in 15-minute intervals. Your bill is based on the total kWh you used in each 15-minute interval in the billing period.

Mercury Cost Recovery

Minnesota law allows Xcel Energy to recover costs related to reducing Mercury emissions at two of Xcel Energy's fossil fuel power plants.

Renewable Development Fund

Minnesota law requires Xcel Energy to allocate money to support research and development of renewable energy technologies, grid modernization, and other projects that increase system efficiency.

Renewable Energy Standard

Minnesota law allows Xcel Energy to recover the costs of new renewable generation.

Resource Adjustment

This includes costs related to: Conservation Improvement Programs, Mercury Cost Recovery, Renewable Development Fund, Renewable Energy Standard, State Energy Policy, Transmission Cost Recovery.

State Energy Policy

Minnesota law allows Xcel Energy to recover costs related to various energy policies approved by the Legislature.

Transmission Cost Recovery

Minnesota law allows Xcel Energy to recover costs associated with new investments in the electric transmission system necessary to deliver electric energy to customers.

Windsources®

Windsources is an optional program where you choose how much wind energy you would like to support. You can choose a fixed number of Windsources blocks (100 kWh each) or choose a 100% Windsources option.

ABOUT YOUR NATURAL GAS RATES

Basic Service Charge

Monthly charge for certain fixed costs (metering, billing, maintenance, etc.)

Charge per therm

Charge to recover the cost of natural gas purchases from wholesale suppliers and delivered to Xcel Energy's distribution system via pipeline. This charge is adjusted each month.

Conservation Improvement Programs

Minnesota law requires Xcel Energy to invest in programs that help customers save energy.

Distribution Charge

Charge per therm that covers only the delivery costs of natural gas to a home or business through our distribution system. It does not include the charges for the natural gas itself.

Gas Affordability Program

A surcharge to recover the costs of offering a low-income customer co-pay program designed to reduce natural gas service disconnections. Billed to all non-interruptible customers.

Gas Utility Infrastructure Costs

Minnesota law allows Xcel Energy to recover MPUC-approved costs of assessments, modifications, and replacement of natural gas facilities as required to comply with state and federal pipeline safety programs.

Heat Content Adjustment

Corrects for variances in the heating capability of natural gas, and the adjustment varies monthly. The higher the heat content, the lower the volume of natural gas needed to provide the same heating.

New Area Service/Extension Surcharge

Monthly charge for extending natural gas service to areas where the cost would otherwise have been prohibitive under Company's present rates and service extension policy.

Pressure Correction Adjustment

Adjusts for variances in the amount of natural gas measured by different types of meters due to pressure differences in the natural gas delivered to a service.

Resource Adjustment

This includes costs related to Conservation Improvement Programs, Gas Utility Infrastructure Costs and State Energy Policy Rider.

State Energy Policy

Minnesota law allows Xcel Energy to recover costs related to various energy policies approved by the Legislature.

Therm

A therm is a unit of heating value equal to 100,000 British Thermal Units (BTUs). Since natural gas meters measure the volume of natural gas consumed in cubic feet, the Heat Content Adjustment is used to determine how much heat, in therms, is contained in the volume consumed.

PAYMENT OPTIONS *Learn more at xcelenergy.com/payment*

Standard Payment Options: (No fees apply)

- **My Account/eBill/Mobile App** — View/pay your bill electronically, view energy usage and access account information.
- **Auto Pay** — Automatically pay your bill directly from your bank account.
- **Pay By Phone** — Make your payment by phone from your checking or savings account by calling 800.895.4999.
- **Pay By Mail** — Return the enclosed envelope and attached bill stub with your payment. Apply proper postage.
- **Bank View and Pay** — View and pay your bills online through a third-party vendor.

Other Payment Options (Third-party fees will apply. Xcel Energy does not collect nor benefit from these fees.)

- **Credit/Debit Card Payment** — Pay with your credit or debit card electronically in My Account/eBill/Mobile App, or by calling 833.660.1365. A processing fee is charged for each credit/debit card payment.
- **Pay Stations** — Pay your bill in-person at a location near you. A processing fee is charged for payments made at a pay station.

Learn more at xcelenergy.com/MyAccount



NOTICE TO OUR MINNESOTA CUSTOMERS

Information about the Resource Adjustment

RESOURCE ADJUSTMENT

The Resource Adjustment allows Xcel Energy to recover from customers the costs of programs required by Minnesota law. The Minnesota Public Utilities Commission reviews the costs of these programs every year. The Resource Adjustment includes the following rate riders:

- Conservation Improvement Program (CIP) now known as the Energy Conservation and Optimization programs (ECO)
- Renewable Development Fund (RDF)/Renewable Development Account (RDA)
- Transmission Cost Recovery (TCR)
- Renewable Energy Standard (RES)
- State Energy Policy (SEP)

The rate factors shown in this notice are current at the time of print. If the charge associated with any of the programs changes you will be notified with a message on your bill. Inside this notice we provide details for each of the riders noted above.

CONSERVATION IMPROVEMENT PROGRAM

Minnesota law requires Xcel Energy to invest in programs that help customers save energy. The Conservation Improvement Program (CIP) includes a variety of programs that benefit all customers. CIP is now known as the Energy Conservation and Optimization programs (ECO).

Residential, commercial and industrial customers can participate in numerous energy conservation programs. These programs include Saver's Switch[®] controlled central air conditioning installations, residential energy efficient air conditioning rebates, energy audits, energy efficient lighting rebates, energy design assistance for energy efficient commercial buildings, and custom designed energy saving projects that match the commercial and industrial customer's specific business requirements.

Customers who participate in these programs help:

- Offset the need for Xcel Energy to add power plants or purchase energy on the open market
- Keep rates lower in the long term
- Reduce the impact of our operations on the environment

Over the past 10 years, customer participation in Xcel Energy's energy conservation programs has reduced our need to generate more than 6.13 billion kWh of electricity by 2024. That's enough electricity to power approximately 800,000 households each year or avoid the need to build more than six medium-sized power plants.

The current electric CIP rate factor is \$0.002225 per kWh.

RENEWABLE DEVELOPMENT FUND/ RENEWABLE DEVELOPMENT ACCOUNT

Minnesota law requires Xcel Energy to transfer funds to a Renewable Development Account (RDA) as a condition of storing spent nuclear fuel in dry casks at Prairie Island and Monticello. This fund was previously called the Renewable

Development Fund (RDF). The law allows the RDF and RDA costs to be recovered from customers. Minnesota law requires Xcel Energy to allocate funds under the RDA to support:

- Grid modernization and new energy projects that reduce demand and increase system efficiency and flexibility
- Research and development of renewable electric energy technologies
- Renewable electric energy product incentive payments

A RDA advisory group will recommend projects to receive grants from the fund. Funding recommendations must be approved by state legislative committees.

The current RDF rate factor is \$0.001385 per kWh.

TRANSMISSION COST RECOVERY RIDER

Minnesota law allows Xcel Energy to recover costs associated with investments in transmission facilities and equipment, such as substations, poles and lines, that are necessary to deliver electricity to customers, in addition to certain distribution-grid modernization investments. The Transmission Cost Recovery Rider is currently recovering costs associated with advanced metering infrastructure, which includes 815,194 advanced meters accounting for approximately 65% of all residential customers and 19% of commercial customers in Minnesota.

The current Transmission Cost Recovery (TCR) rate factors are:

- | | |
|---------------------------|--------------------|
| • Residential | \$0.005474 per kWh |
| • Commercial (non-demand) | \$0.003634 per kWh |
| • Demand billed | \$0.240 per kW |
| • Critical Peak Price TOU | \$0.000625 per kWh |

RENEWABLE ENERGY STANDARD RIDER

Minnesota law requires a percent of energy produced by Xcel Energy to come from renewable resources. In order to ensure these mandates can be met, the legislature allows utilities to recover the costs for approved renewable generation projects to meet the renewable energy standard in a rider. The Renewable Energy Standard Rider is currently recovering costs associated with 750 megawatts of wind and 720 megawatts of Solar + Storage generation.

The current Renewable Energy Standard rate factor is 0.981% of three charges on your bill—basic service charge, energy charge, and demand charge.

STATE ENERGY POLICY RIDER

Minnesota law allows for recovery through this rider of payments made to the Prairie Island Indian Community to resolve issues related to the storage of used nuclear fuel at the Prairie Island nuclear plant.

The current electric State Energy Policy (SEP) factor is \$0.000258 per kWh.

QUESTIONS

If you have any questions about the Resource Adjustment, please call Xcel Energy at **800-895-4999**.



