

www.nationalgridus.com

CUSTOMER SERVICE  
**1-800-642-4272**

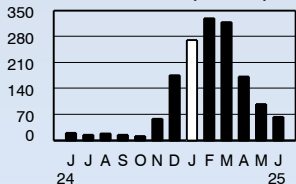
GAS EMERGENCIES  
**1-800-892-2345**  
*(Does not replace 911 emergency medical service)*

OUTAGE AND ELECTRIC EMERGENCIES  
**1-800-867-5222**

CORRESPONDENCE ADDRESS  
**300 Erie Blvd West**  
**Syracuse, NY 13202**

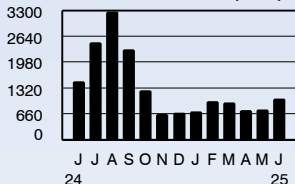
DATE BILL ISSUED  
**Jun 10, 2025**

**GAS USAGE HISTORY (Therms)**



Daily Averages	Jun 24	Jun 25
Therms	0.7	1.9
Cost		\$ 2.73

**ELECTRIC USAGE HISTORY (kWh)**



Daily Averages	Jun 24	Jun 25
kWh	47.5	32.3
Cost		\$ 7.04

■ Actual    □ Estimated

**ACCOUNT BALANCE**

Previous Balance	139.79
Payment Received on MAY 15 ( Credit Card ) <i>THANK YOU</i>	- 139.79
Current Charges	+ 315.81
<b>Amount Due ▶</b>	<b>\$ 315.81</b>

To avoid late payment charges of 1.5%, \$ 315.81 must be received by Jul 4 2025.

**SUMMARY OF CURRENT CHARGES**

	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	111.06	114.94		226.00
Gas Service	61.74	28.48		90.22
Other Charges/Adjustments			-0.41	-0.41
<b>Total Current Charges</b>	<b>\$ 172.80</b>	<b>\$ 143.42</b>	<b>-\$ 0.41</b>	<b>\$ 315.81</b>

**Utility Worker Safety Reminder:** State laws are in place to help protect utility workers while they are performing their job duties. Causing physical injury to, or assaulting, a utility worker is punishable by law, and penalties include potential jail time.

**Payment concerns?** We are here to help. To learn about solutions to help you take control of your energy use and bills, visit [www.ngrid.com/billhelp](http://www.ngrid.com/billhelp).

**WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?:** During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are **not** directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to [www.nationalgrid.com/myaccount](http://www.nationalgrid.com/myaccount) to update your information so that we may be able to reach you with important information during power outages.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

ACCOUNT NUMBER	<b>PLEASE PAY BY</b>	<b>AMOUNT DUE</b>
<b>81088-20111</b>	<b>Jul 4, 2025</b>	<b>\$ 315.81</b>



300 Erie Blvd West  
 Syracuse NY 13202-0960

RYAN D BARKLEY  
 1079 MERLIN DR  
 SCHENECTADY NY 12309-1633      107464

NATIONAL GRID  
 PO BOX 371376  
 PITTSBURGH PA 15250-7376

ENTER AMOUNT ENCLOSED

\$

*Write account number on check and make payable to National Grid*



SERVICE FOR  
 RYAN D BARKLEY  
 1079 MERLIN DR  
 SCHENECTADY NY 12309

BILLING PERIOD  
 May 8, 2025 to Jun 10, 2025

ACCOUNT NUMBER 81088-20111 **PLEASE PAY BY** Jul 4, 2025 **AMOUNT DUE** \$ 315.81

**Enrollment Information**

To enroll with a supplier or change to another supplier, you will need the following information about your account:

Loadzone Capital  
 Acct No: 81088-20111 Cycle: 9, BARK

Electric Usage		Gas Usage	
Month	kWh	Month	Therms
Jun 24	1471	Jun 24	21
Jul 24	2468	Jul 24	17
Aug 24	3263	Aug 24	19
Sep 24	2297	Sep 24	16
Oct 24	1252	Oct 24	13
Nov 24	653	Nov 24	60
Dec 24	683	Dec 24	177
Jan 25	716	Jan 25	272
Feb 25	972	Feb 25	330
Mar 25	945	Mar 25	319
Apr 25	751	Apr 25	174
May 25	766	May 25	99
Jun 25	1035	Jun 25	64

**Choosing an Energy Supplier** You can choose who supplies your energy. No matter which energy supplier you choose, National Grid will continue to deliver energy to you safely, efficiently and reliably. We will also continue to provide your customer service, including emergency response and storm restoration. National Grid is dedicated to creating an open energy market that lets you choose from a variety of competitive energy suppliers, who may offer different pricing options. For information on authorized energy suppliers and how to choose, please visit us online at [ngrid.com/uny-energychoice](http://ngrid.com/uny-energychoice)

**Notice About Electronic Check Conversion**

By sending your completed, signed check to us, you authorize us to use the account information from your check to make an electronic fund transfer from your account for the same amount as the check. If the electronic fund transfer cannot be processed for technical reasons, you authorize us to process the copy of your check.

**DETAIL OF CURRENT CHARGES**

**Delivery Services**

**Electricity Delivery**

Service Period	No. of days	Current Reading	-	Previous Reading	=	Total Usage
May 9 - Jun 9	32	11752 Actual		10717 Actual		1035 kWh
METER NUMBER 06346584		NEXT SCHEDULED READ DATE ON OR ABOUT Jul 11				
<b>RATE Electric SC1 Non Heat</b>						
Basic Service (not including usage)						17.33
Delivery						0.079479 x 1035 kWh 82.25
SBC						0.007487 x 1035 kWh 7.75
Legacy Transition Chrg						0.000583 x 1035 kWh 0.61
RDM						0.00101 x 1035 kWh 1.05
Transmission Rev Adj						-0.00417 x 1035 kWh -4.32
Tariff Surcharge						2.04082 % 2.13
Sales Tax						4.0 % 4.26
<b>Total Electricity Delivery</b>						<b>\$ 111.06</b>

**Gas Delivery**

Service Period	No. of days	Current Reading	-	Previous Reading	=	Measured CCF	x	Therm Factor	=	Therms Used
May 8 - Jun 10	33	9558 Actual		9496 Actual		62		1.02646		64
METER NUMBER 0N497661		NEXT SCHEDULED READ DATE ON OR ABOUT Jul 11								
<b>RATE Gas SC1 Res Heat</b>										
Basic Service Charge (including first 3 therms)										21.40
Next 47 Therms										0.71722 x 47 therms 33.71
Over/Last 14 Therms										0.15553 x 14 therms 2.18
Adjustment for Changes from Normal Weather										-0.59
Delivery Service Adj(s)										0.023342 x 64 therms 1.48
Tariff Surcharge										2.04082 % 1.19
Sales Tax										4.0 % 2.37
<b>Total Gas Delivery</b>										<b>\$ 61.74</b>
<b>Total Delivery Services</b>										<b>\$ 172.80</b>

**Supply Services**

**Electricity Supply**

SUPPLIER National Grid

Electricity Supply	0.07333 x 1035 kWh	75.90
Merchant Function	0.00257714 x 1035 kWh	2.66
ESRM	0.030874 x 1035 kWh	31.96
Sales Tax	4.0 %	4.42
<b>Total Electricity Supply</b>		<b>\$ 114.94</b>

www.nationalgridus.com



**We're here to help you manage your energy bill.**

We offer ways to help you manage your energy use and monthly bills — including budget payment plans, energy efficiency tips and programs, and assistance with community support agencies.

Learn more at [ngrid.com/heretohelp](http://ngrid.com/heretohelp)

**Estamos aquí para ayudarlo a administrar su factura de energía.**

Ofrecemos formas de ayudarlo a gestionar su consumo de energía y sus facturas mensuales, incluidos planes de pago de presupuestos, consejos y programas de eficiencia energética y asistencia con agencias de apoyo comunitario.

Obtenga más información en [ngrid.com/heretohelp](http://ngrid.com/heretohelp)

**Gas Supply**

SUPPLIER National Grid

Gas Supply	0.40883177 x 64 therms	26.17
Merchant Function	0.01907604 x 64 therms	1.21
Sales Tax	4.0 %	1.10
<b>Total Gas Supply</b>		<b>\$ 28.48</b>
<b>Total Supply Services</b>		<b>\$ 143.42</b>

**Other Charges/Adjustments**

Paperless Billing Credit		-0.41
<b>Total Other Charges/Adjustments</b>		<b>-\$ 0.41</b>

**► For Your Information**

*The following charges are already included in the "Delivery Services" portion of your bill. If you were to choose an alternate supplier, billing charges may be included, instead, in that supplier's charges.*

**Billing Services**

Billing		0.82
<b>Total Billing Services</b>		<b>\$ 0.82</b>

## For Your Information

We want you to easily understand your bill, the terms we use and the charges that appear. Following is a brief explanation of items that appear on your bill, as well as payment programs and billing services we offer. If you have questions or want more detailed explanations, please visit our website at [www.nationalgrid.com](http://www.nationalgrid.com) or call 1-800-642-4272.

### Paying Your Bill/ Payment Options

- **DirectPay:** If you choose, National Grid will automatically withdraw your monthly bill payment from your checking or savings account. You will avoid the inconvenience of check writing, stamps, mailing and due dates. Your service bill will indicate your energy usage and the date of your next automatic withdrawal.
- **By Mail:** Send us your payment in the envelope provided with your bill. For your protection, please do not send cash. Put your 10-digit account number on your check or money order and include your bill stub. Please do not staple or paper clip your check to the stub.
- **In Person:** Pay at an authorized payment location by cash or check. Please bring your bill with you. Most locations charge a fee for providing this service. For the payment locations nearest you, visit our website or contact us.
- **Online:** Enroll online to receive and pay your bill online. The online function will begin with the next billing cycle following your enrollment.
- **Late Payment Charge:** To avoid Late Payment Charges, your payment must be received by the date shown on the front of the bill.

### Charges

Charges for electric or gas service are based on rates or prices approved by the New York State Public Service Commission (PSC). When changes in prices are approved by the PSC, information will be included with your bill. Complete price schedules are available on our website or by contacting us. National Grid reserves the right to upwardly adjust a previously issued bill or back bill.

**Basic Service:** A charge to cover costs for meter reading, billing, equipment and maintenance. This charge is the same regardless of how much energy is used during the billing period.

**Tariff Surcharge:** New York State and many local municipalities impose

taxes on National Grid's revenue. These operating costs are recovered through a tariff surcharge applied to all rates and charges and may vary among taxing municipalities within the National Grid system area.

**Sales Tax:** In some areas National Grid is required to collect state and local sales taxes. Some school districts also impose taxes.

**Merchant Function Charge:** A charge for the Company's cost to procure gas or electricity supply. The Company will not bill you this charge if you choose an alternate supplier.

### Billing Credits

**Paperless Billing Credit:** A credit provided to Customers who elect to receive their bills electronically through the Company's Online Bill-Pay Program.

**Outage Credit:** A credit issued by the company in the event of a prolonged electric service outage.

### Energy Measurement Terms

**kWh:** The unit of electricity usage measured by your meter. One kilowatt-hour (kWh) is 1000 watts-hours, and will light a 100-watt bulb for 10 hours. The number of kWhs is used to determine the electricity charges on your bill.

**Meter Multiplier:** Due to their design, some meters record a fraction of the total usage. The multiplier is used to convert the recorded meter reading on these types of meters to total actual consumption.

**CCF:** The unit of gas volume (100 cubic feet) as measured by your meter.

**Therm:** A unit of heat content equal to 100,000 British Thermal Units (BTU). A BTU represents the amount of heat required to raise the temperature of one pound of water by one degree Fahrenheit. The number of CCFs is multiplied by a conversion factor to determine the therms used. The number of therms is used to determine the gas charges on your bill.

### Electric Service

**Delivery:** National Grid's delivery charge for bringing electricity from your supplier to your premise, regardless of supplier. Included, when applicable, are the following surcharges: Earnings Adjustment Mechanism, Dynamic Load Management, Non-Wires Alternative, Net Utility Plant and Depreciation Expense Surcharge, Incremental New Efficiency: New York Costs Surcharge, Value of Delivery Energy Resources and Arrears Management Program Recovery Surcharge, Electric Vehicle Make-Ready Surcharge, Energy Storage Surcharge, Statement of Late Payment Charges and Other Fees.

**Transmission Revenue Adjustment:** Reconciles wholesale transmission service revenue to the forecasted transmission service revenue embedded in electric delivery rates. Transmission service revenues above those forecasted are credited to customers. Forecast revenues above actual revenues are collected from customers.

**Legacy Transition Charge (LTC):** All delivery service customers are billed the cost or benefit of electricity supply contracts the Company entered prior to June 1, 2001. Residential customers also receive the benefit of low cost hydropower.

**Electricity Supply:** The market price of electricity supply used during the billing period. If you choose an alternate supplier, the price will be what you agree upon with that supplier.

**Customer Benefit Contribution (CBC):** monthly \$/kW DC installed-capacity charge assessed to customers that install eligible generation assets after January 1, 2022 intended to collect certain public benefit program costs from these customers.

**SBC:** These charges reflect costs associated with mandated public policy programs, such as Clean Energy Fund.

**Revenue Decoupling Mechanism ("RDM"):** Reconciles actual billed delivery service revenues to annual target revenues. Delivery service revenues above target are refunded to customers. Target revenues above actual delivery service revenues are collected from customers.

### Electricity Supply Reconciliation Mechanism

**(ESRM):** Reconciles National Grid's electricity supply service revenues to the cost of Company purchased electricity, including Clean Energy Standard costs. Costs above revenues are recovered from customers. Revenues above costs are credited to customers.

### Gas Service

#### National Grid Gas Delivery Service Charge:

A charge for transporting gas across its distribution system to your premise, regardless of supplier.

#### Adjustment for changes from normal weather:

A mechanism that adjusts customers' gas bills due to variations from normal weather during the heating months, October through May.

**Gas Supply:** A charge to reflect the Company's actual cost to purchase gas from suppliers and transporting the gas to the Company's distribution system. If you choose an alternate supplier, the price will be what you agree upon with that supplier.

**Delivery Service Adjustment:** A collection of surcharges and credits consisting of Net Revenue Sharing Adjustment, Research & Development Surcharge, Revenue Decoupling Mechanism, Gas Safety & Reliability Surcharge, Earnings Adjustment Mechanism, Net Utility Plant & Depreciation Expense Reconciliation, Incremental Energy Efficiency Surcharge, Non-Pipe Alternatives Cost Recovery, Late Payment Charge & Other Waived Fees and Arrears Management Program.

### Estimating Your Usage

When we are unable to obtain a reading, we estimate your usage based on your past usage, taking current weather conditions into account. Because our meters keep a continuous record of usage, any difference between estimated and actual usage is reconciled with the next meter reading. To avoid estimated readings, you can take your own reading on or just before the scheduled date shown on your bill and call it in at 1-888-932-0301.

### Payment Programs

National Grid has a number of payment programs and billing services to meet the varied needs of our customers.

- **Budget Plan:** Helps customers avoid high seasonal payments by spreading the cost for utility service over the entire year.
- **Bill Extender:** Gives eligible customers extra time to pay their monthly National Grid bill.
- **Deferred Payment Agreement:** Designed for customers who have fallen behind on their payments and cannot pay their bill in full.
- **Hospitalized Customer Assistance Plan:** Allows customers temporarily disabled due to hospitalization to extend payment of their National Grid bill 30 days from the day it is due. For more information, visit us at: [www.nationalgrid.com](http://www.nationalgrid.com) or call 1-800-642-4272. Customers with problems paying their National Grid bill should call 1-800-443-1837.