



Bill Date: August 6, 2025  
Account #: 000000010139706-5  
Invoice #: 19058300  
Read Cycle: 05

GLEN F CHANDONAIT  
134 MAXWELL RD  
LEE

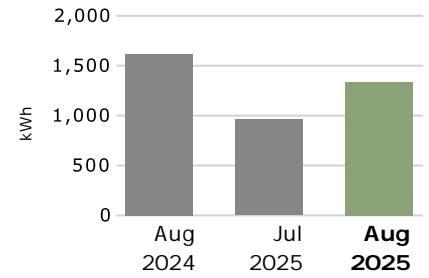
\*Remember to pay your Payment Arrangement and the amount due below.

### Billing Summary

<b>Service Period:</b> Jul 3, 2025 - Aug 4, 2025	
Previous Account Balance	\$384.11
Payment Made	-\$50.00
<b>Remaining Account Balance</b>	<b>\$334.11</b>
<hr/>	
<b>New Charges (see page 2)</b>	<b>\$21.58</b>
<hr/>	
<b>Amount Due By Sep 2, 2025*</b>	<b>\$21.58</b>

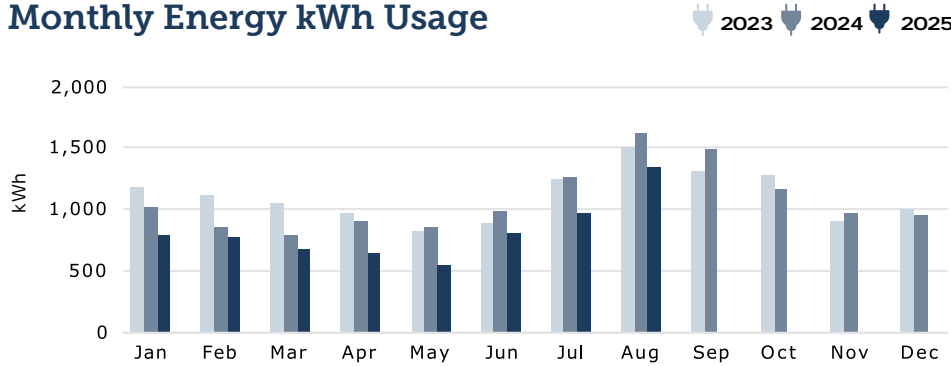
### Your Energy Insight

This month your usage **decreased 17%** compared to the same time as last year.



Total Monthly kWh	1,619	964	<b>1,345</b>
Avg Daily kWh	52	32	<b>42</b>
Avg Daily Cost	\$13.71	\$0.77	<b>\$0.67</b>
Service Days	31	30	<b>32</b>

### Monthly Energy kWh Usage



#### 10-year rate history information is now available

Your bill this month includes an insert illustrating the 10-year history of Versant Power customer rates. You can also find information about rates at [versantpower.com](http://versantpower.com)

VB\_20250806\_170008\_1002\_1503.xml



#### Additional Ways To Pay

<b>By Phone</b> Call <b>(207) 973-2000</b> for payment by debit or credit card.	<b>Online</b> Pay by credit/debit or set up autopay online: <a href="http://versantpower.com/my-account">versantpower.com/my-account</a>
---	--

*There may be a fee for certain transactions.*

Make check payable to: Versant Power  
Do not mail cash

Account #: 000000010139706-5  
Payment Due By: Sep 2, 2025

**Total Due: \$21.58**


Payment Amount \$


GLEN F CHANDONAIT  
134 MAXWELL RD  
LEE ME 04455

VERSANT POWER  
PO BOX 16044  
LEWISTON ME 04243-9527  
[Barcode]

000000010139706 0000035569 5

## New Charges

Bangor Hydro District (Rate A-20 Home Heating Eco)			
	<b>Versant Delivery</b>	<b>kWh</b>	<b>Price</b>
	Distribution	Minimum Charge	\$11.94
	Public Policy Charge		\$9.64
	<b>Versant Delivery Subtotal</b>		<b>\$21.58</b>

Standard Offer Service	
	<b>Supply Service</b>
	<b>Supplier Subtotal</b>
	<b>\$0.00</b>

**Versant Delivery + Supplier Charges = \$21.58**

## Payment Arrangement Information

Your Total Account Balance is \$355.69

To help pay down your past due balance, you are enrolled in a Regular Payment Arrangement. Your Total Account Balance is the actual running balance on your account. To keep your arrangement current, please pay your new monthly charges for the current month shown on the first page **and** your Payment Arrangement Amount Due according to your arrangement schedule below.

### Upcoming Payment Arrangements Installments Due in the Next 45 Days

Due Date	Amount Due
Aug 18, 2025	\$50.00
Sep 17, 2025	\$50.00

The term of your payment arrangement is through **February 17, 2026**

## Meter Read

Meter#: 8030240

Service Period: Jul 3, 2025 - Aug 4, 2025

Current Reading	Previous Reading
<b>30145</b>	<b>- 28800</b>
<b>Total kWh: 32 Day(s)</b>	<b>1,345</b>

## Net Energy Credits

kWh Consumed 1345 kWh  
Applied kWh Credits -1345 kWh

**Net kWh Billed 0 kWh**

1345 kWh Applied

## Supplier Message

### Standard Offer

Your electricity price for Standard Offer service for the period of January 1, 2025 through December 31, 2025 is \$0.105628 per kWh.

### About Your Energy Supply

You're on Standard Offer. Did you know you can choose your Energy Supplier? Versant Power does not supply energy, but provides billing & payment services on behalf of your electricity supplier.

## Billing Terminology

For further definitions on your energy bill terms, please visit us online at:

<https://www.versantpower.com/accounts-services/understanding-your-bill>

### kWh (kilowatt hour)

The amount of electricity you use is measured in kilowatt hours (kWh) by a meter. For example, a 100-watt light bulb used for 10 hours will consume 1,000 Watt hours, or one kWh.

### Estimated Bill

If we are unable to obtain a scheduled meter reading, your bill will be estimated based on the amount of kWh consumed based on past usage.

### Sales Tax Exceptions

Maine state sales tax does not apply for the first 750 kilowatt hours (kWh) of residential usage.

### Late Payment

The amount not paid by the Due Date on the bill will be subject to a late payment fee of 0.949% on the unpaid balance.

### Payment Arrangement

If you have trouble paying your bill, a payment arrangement may help. Please call customer service for more information.

### Delivery Rates

Maine's rates are approved by the Maine Public Utilities Commission. Copies of our rate schedules are available online at [versantpower.com](https://www.versantpower.com).

### Distribution

This recovers the costs of the local system - including poles, wires, and substations - used for delivery of power from the bulk grid system to your home or business.

### Transmission

This recovers the costs of the high-voltage system that transports bulk power.

### Stranded Costs - Volumetric

These include all remaining costs from electric industry restructuring in 2000, including power purchase agreements, Maine Yankee, and other costs. For some non-residential customers, these also include the variable component of the public policy charge.

### Public Policy Charge - Fixed

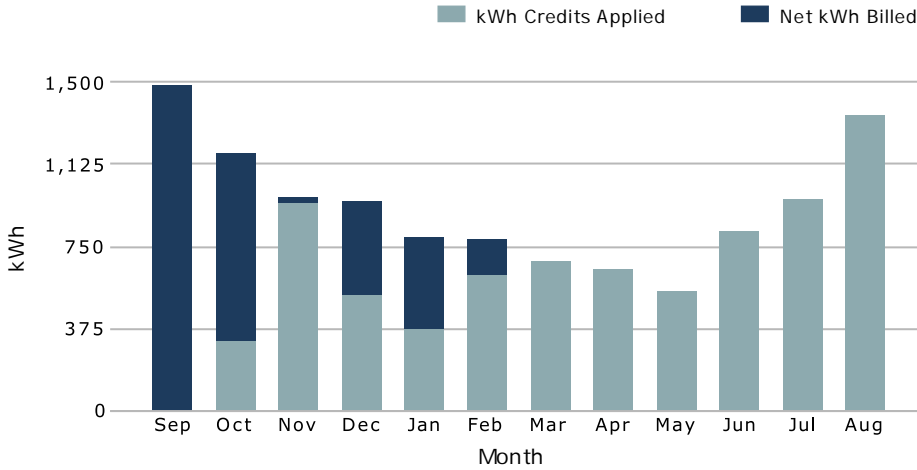
This is a fixed charge that recovers certain costs of programs required by state policy, including the net energy billing program, low-income assistance programs, and more recent long-term power purchase agreements.

### Conservation

Efficiency Maine Trust was created by the Legislature to deliver energy efficiency programs and services. It is funded in part by Conservation, a fee on electricity use.

## Monthly Net Energy kWh Credit Details

### Net Energy kWh Credits Compared to kWh Use



## Net Energy Billing Credits

kWh

<b>Opening Credit Balance</b>	<b>1,938.84</b>
Credits Received	1,633.86
Credits Applied this Period	-1,345
Credits Expired	0
<b>Net Change in Credits</b>	<b>288.86</b>

**Closing Credit Balance (as of Aug 6, 2025)**

**2,227.7**

# Net Energy Billing Terminology

## Net Energy Billing

Net Energy Billing credits are earned when a renewable energy source, such as wind or solar, produces excess electricity that was not used at the time of generation. Credits can be in units of kilowatt-hours or in dollars, depending on the net energy billing program.

## Credits Generated

Generated credits are the total amount of credits earned from your own excess renewable energy generation, such as solar panels on your roof, during this billing period.

## Credits Distributed

Distributed credits are credits that have been allocated to a customer account based on the contract agreement. These could be distributed from a community solar program or from an individual's renewable energy system.

## Credits Received

Received credits are new credits that are made available on your account during the current billing period. These could have been distributed from a renewable energy generator to you or could be from your own renewable generation.

## Credits Applied this Period

This refers to the amount of credits applied to the bill during a specific billing period.

## Credits Expired

Credits expire on a rolling basis twelve months after they are earned. Once a credit expires, it is no longer available to be applied to the bill.

## Net Change in Credits

Your net change is the difference between incoming credits and outgoing, used, and expired credits for this billing period.

## Credit Closing Balance

Refers to the amount of credits you have remaining in your bank and that are available to use.

# Your Supply Service

Your electricity is provided by suppliers licensed by the Maine Public Utilities Commission for electric energy and capacity. Customers can choose their supplier. For information on available electricity suppliers, selecting a supplier, or current rates, visit [www.maine.gov/meopa](http://www.maine.gov/meopa)

The Maine Public Utilities Commission administers competitive billing for Standard Offer Electricity Supply. Learn more by visiting [www.maine.gov/meopa](http://www.maine.gov/meopa)

## Standard Offer electricity supply is provided as follows:

### Small Class

Constellation Energy Commodities Group Maine LLC 75%  
New Brunswick Energy Marketing Corporation 25%

### Medium Class

NextEra Energy Marketing LLC 100%

### Large Class

Maine Power LLC 100%

# Contact Information

Account #: 0000000010139706-5

Have questions? Need to report an outage? Change of address? Our contact center is open from Mon - Fri: 7:30 am - 5:00 pm.



## Phone

Local: (207)-973-2000

Toll Free: 1-(855)-363-7211

Dig Safe: 8-1-1



## Online

<https://www.versantpower.com/contact>

Or [info@versantpower.com](mailto:info@versantpower.com)



## Mail

PO Box 932

Bangor, ME 04402-0932

# Consumer Assistance

## Need to Appeal?

The CASD investigates complaints, determines corrective action, educates the public and ensures utilities remain in compliance with State statutes and Commission rules.

Maine Public Utilities Commission, Consumer Assistance & Safety Division (CASD):

1-800-452-4699.

Or visit [www.maine.gov/mpuc](http://www.maine.gov/mpuc)

## Need Help Understanding your Bill?

Visit us online:

<https://www.versantpower.com/accounts-services/understanding-your-bill>



# A new online experience created for you!

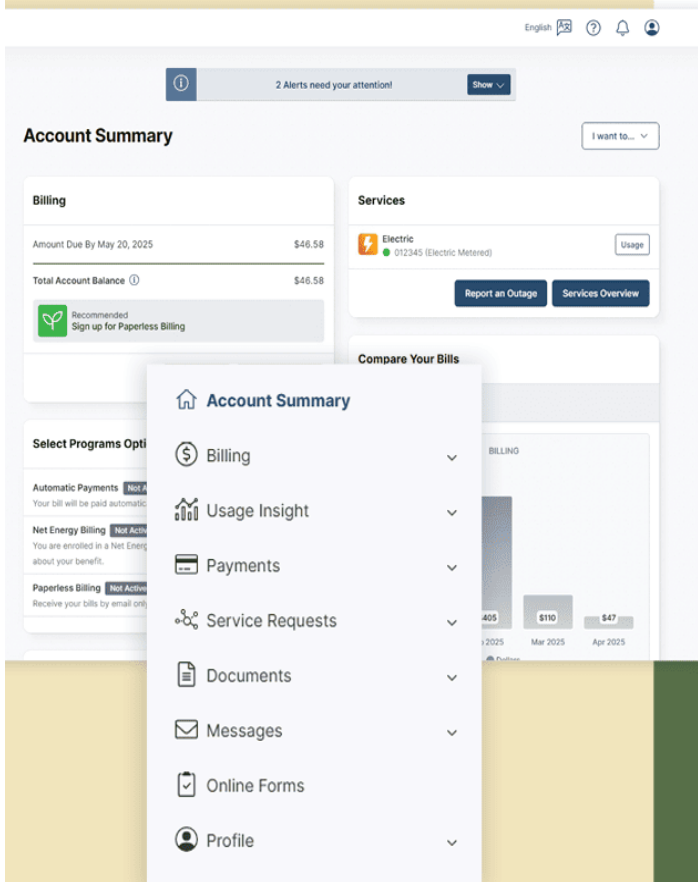


## Your new My Account experience

We've upgraded your online experience to give you more ways to manage your account.

The new design brings everything into one place - usage, payments, service requests - with clearer navigation and more self-service options.

With smarter tools and more data, you'll have greater control over your account and usage.



## Coming soon

We're rolling out a streamlined, interactive experience that puts you in charge.

Quickly track usage, make a payment, update your info, and upload documents.

Built to be clear, helpful, and ready whenever you are.



For more information, visit [versantpower.com/accounts-services](https://versantpower.com/accounts-services)