



**Bill Date:** September 23, 2025  
**Account #:** 000000001485655-7  
**Invoice #:** 19320555  
**Read Cycle:** 64

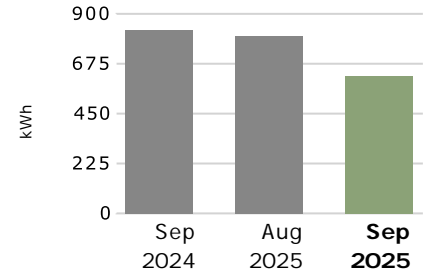
RAMONA M LAVOIE  
 127 PLEASANT AVE  
 MADAWASKA

## Billing Summary

<b>Service Period:</b> Aug 19, 2025 - Sep 19, 2025	
Previous Balance	\$109.89
Payment Made	-\$210.00
<b>Remaining Balance</b>	<b>-\$100.11</b>
<hr/>	
New Charges (see page 2)	\$180.83
<hr/>	
<b>Total Current Charges</b>	<b>\$180.83</b>
<hr/>	
<b>Total Amount Due By Oct 20, 2025</b>	<b>\$80.72</b>

## Your Energy Insight

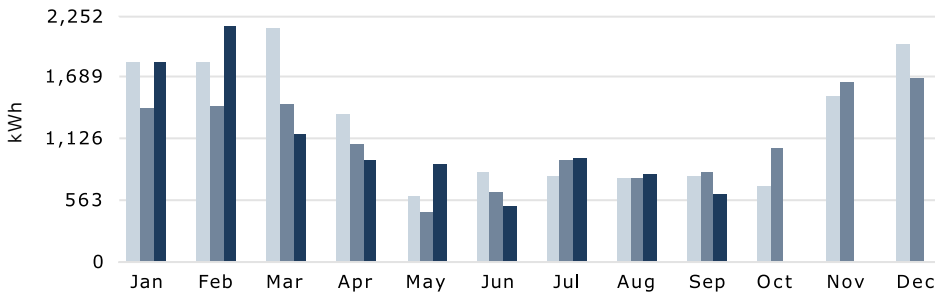
This month your usage **decreased 25%** compared to the same time as last year.



Total Monthly kWh	823	802	<b>621</b>
Avg Daily kWh	25	28	<b>20</b>
Avg Daily Cost	\$6.34	\$7.92	<b>\$5.83</b>
Service Days	33	29	<b>31</b>

## Monthly Energy kWh Usage

2023 2024 2025



### Grid and Climate Planning

Your bill this month includes an insert with information about our Grid and Climate Planning efforts. To learn more about our climate goals, visit [versantpower.com/grid-climate-planning](https://versantpower.com/grid-climate-planning).

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### Additional Ways To Pay

**By Phone**  
 Call (207) 973-2000 for payment by debit or credit card.

**Online**  
 Pay by credit/debit or set up autopay online: [versantpower.com/my-account](https://versantpower.com/my-account)

*There may be a fee for certain transactions.*

Make check payable to: Versant Power  
 Do not mail cash

RAMONA M LAVOIE  
 127 PLEASANT AVE  
 MADAWASKA ME 04756-1111

**Account #:** 000000001485655-7  
**Payment Due By:** Oct 20, 2025

**Total Due: \$80.72**


Payment Amount \$

VERSANT POWER  
 PO BOX 16044  
 LEWISTON ME 04243-9527


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## New Charges

### Maine Public District (Rate AHN Home Heating Eco-New Installations)

 Versant Delivery	kWh	Price	
Distribution	621	\$0.116969	\$72.64
Transmission	621	\$0.027073	\$16.81
Stranded Costs	621	\$0.00004	\$0.02
Public Policy Charge		\$13.18	\$13.18
Conservation	621	\$0.00935	\$5.81
<b>Versant Delivery Subtotal</b>			<b>\$108.46</b>

### Standard Offer Service

 Supply Service	kWh	Price	
Electricity Supply	621	\$0.11653	\$72.37
<b>Supplier Subtotal</b>			<b>\$72.37</b>

**Versant Delivery + Supplier Charges = \$180.83**

## Meter Read

Meter#: 8069936

Service Period: Aug 19, 2025 - Sep 19, 2025

Current Reading	Previous Reading	
<b>27885</b>	-	<b>27264</b>
<b>Total kWh: 31 Day(s)</b>		<b>621</b>

## Supplier Message

### Standard Offer

Your electricity price for Standard Offer service for the period of January 1, 2025 through December 31, 2025 is \$0.116530 per kWh.

### About Your Energy Supply

You're on Standard Offer. Did you know you can choose your Energy Supplier? Versant Power does not supply energy, but provides billing & payment services on behalf of your electricity supplier.

## Billing Terminology

For further definitions on your energy bill terms, please visit us online at:

<https://www.versantpower.com/accounts-services/understanding-your-bill>

### kWh (kilowatt hour)

The amount of electricity you use is measured in kilowatt hours (kWh) by a meter. For example, a 100-watt light bulb used for 10 hours will consume 1,000 Watt hours, or one kWh.

### Estimated Bill

If we are unable to obtain a scheduled meter reading, your bill will be estimated based on the amount of kWh consumed based on past usage.

### Sales Tax Exceptions

Maine state sales tax does not apply for the first 750 kilowatt hours (kWh) of residential usage.

### Late Payment

The amount not paid by the Due Date on the bill will be subject to a late payment fee of 0.949% on the unpaid balance.

### Payment Arrangement

If you have trouble paying your bill, a payment arrangement may help. Please call customer service for more information.

### Delivery Rates

Maine's rates are approved by the Maine Public Utilities Commission. Copies of our rate schedules are available online at [versantpower.com](https://www.versantpower.com).

### Distribution

This recovers the costs of the local system - including poles, wires, and substations - used for delivery of power from the bulk grid system to your home or business.

### Transmission

This recovers the costs of the high-voltage system that transports bulk power.

### Stranded Costs - Volumetric

These include all remaining costs from electric industry restructuring in 2000, including power purchase agreements, Maine Yankee, and other costs. For some non-residential customers, these also include the variable component of the public policy charge.

### Public Policy Charge - Fixed

This is a fixed charge that recovers certain costs of programs required by state policy, including the net energy billing program, low-income assistance programs, and more recent long-term power purchase agreements.

### Conservation

Efficiency Maine Trust was created by the Legislature to deliver energy efficiency programs and services. It is funded in part by Conservation, a fee on electricity use.

## Your Supply Service

Your electricity is provided by suppliers licensed by the Maine Public Utilities Commission for electric energy and capacity. Customers can choose their supplier. For information on available electricity suppliers, selecting a supplier, or current rates, visit [www.maine.gov/meopa](http://www.maine.gov/meopa)

The Maine Public Utilities Commission administers competitive billing for Standard Offer Electricity Supply. Learn more by visiting [www.maine.gov/meopa](http://www.maine.gov/meopa)

### Standard Offer electricity supply is provided as follows:

#### Small Class

New Brunswick Energy Marketing Corp. 100%

#### Medium Class

New Brunswick Energy Marketing Corp. 100%

#### Large Class

New Brunswick Energy Marketing Corp. 100%

## Contact Information

**Account # : 000000001 485655-7**

Have questions? Need to report an outage? Change of address? Our contact center is open from Mon - Fri: 7:30 am - 5:00 pm.



#### Phone

**Local:** (207)-973-2000

**Toll Free:** 1-(855)-363-7211

**Dig Safe:** 8-1-1



#### Online

<https://www.versantpower.com/contact>

Or [info@versantpower.com](mailto:info@versantpower.com)



#### Mail

PO Box 932

Bangor, ME 04402-0932

## Consumer Assistance

### Need to Appeal?

The CASD investigates complaints, determines corrective action, educates the public and ensures utilities remain in compliance with State statutes and Commission rules.

Maine Public Utilities Commission, Consumer Assistance & Safety Division (CASD):

1-800-452-4699.

Or visit [www.maine.gov/mpuc](http://www.maine.gov/mpuc)

### Need Help Understanding your Bill?

Visit us online:

<https://www.versantpower.com/accounts-services/understanding-your-bill>