



**RIE Customer Service: 1-855-743-1101**  
 Monday-Friday: 8:00 AM - 7:00 PM  
**Electric Emergencies: 1-855-743-1101 (24 x 7)**  
 Website: [RIEnergy.com](http://RIEnergy.com)

Page 1  
 Meter **199467881** Account **77005-32044**

Due Date	<b>Amount Due</b>
<b>3/9/26</b>	<b>\$284.96</b>

**Electric Service to:**  
 JAQUELINE MATTHEWS  
 80 LINDA DR LOT 102  
 COVENTRY, RI 02816

Credit(s) has been applied to your bill. For a full explanation of the credit(s), please refer to the Attention notice on Page 2.

**Supply** **\$122.74**

Rhode Island Energy  
1-855-743-1101

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**Last Resort Service**

**\$0.14770** The current price when comparing supplier offers.  
 The above rate is scheduled to change on Apr 01, 2026.

**SHOP FOR ELECTRICITY**

Visit [www.ripuc.ri.gov](http://www.ripuc.ri.gov)  
**Account Number: 77005-32044**  
**Rate: A-16 Residential-Std Ofr**  
**Billing Cycle: 11 Shopping ID: MATT**

Usage from Jan 13 - Feb 11

**Usage Charges**  
**\$235.24**

**Delivery** **\$112.50**

Rhode Island Energy

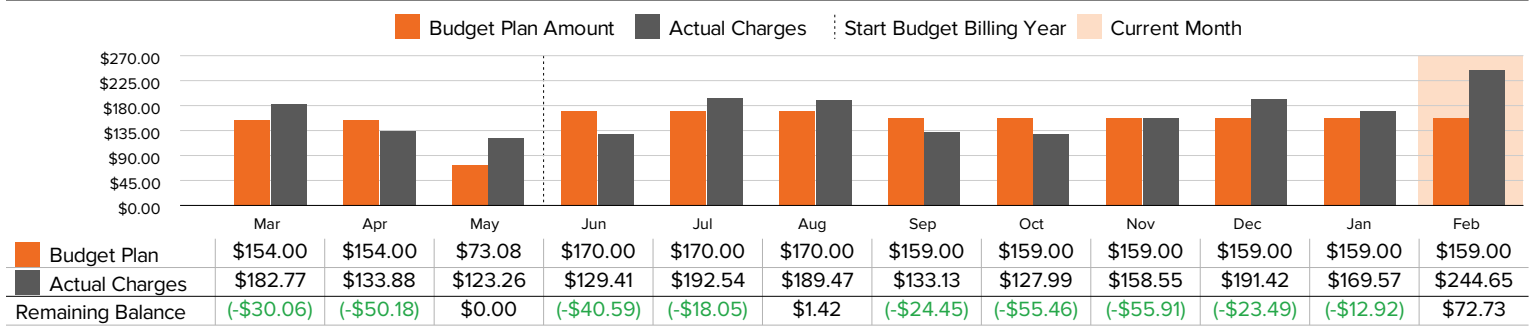
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**Budget Plan Summary**

To date, you are 9 months into your 12-month Budget Billing Plan and have used \$72.73 more than your monthly Budget Plan Amounts. Next month your budget amount will change to \$171.00.

Budget Plan Amount: \$159.00  
 After above payment is made remaining balance will be: \$72.73  
 Next Budget Review: May 2026  
 Budget Plan Year Ends: May 2026

**Monthly Budget Plan vs. Actual Charges**



**About this graph:** A green budget balance means you've used less than your budget. Black means you've used more. Your plan is reviewed every 3 months.

**Questions/concerns?** Contact us by 3/9/26  
 1-855-743-1101  
 Feel free to contact us at: [RIEnergy.com/contactus](http://RIEnergy.com/contactus)



Account Number	Due Date	<b>Amount Due</b>
<b>77005-32044</b>	<b>3/9/26</b>	<b>\$284.96</b>

Amount Enclosed:

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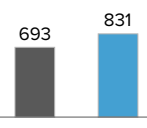
JAQUELINE MATTHEWS  
 80 LINDA DR LOT 102  
 COVENTRY, RI 02816

Please make check payable to: Rhode Island Energy  
 PO BOX 14497  
 SAINT LOUIS MO 63178-4497

kWh Delivered (to Customer)			
Meter Number	Reading Dates	Meter Reading	Kilowatt-Hours
199467881	Feb 11	02183	831
	Jan 13	01352	
Days Billed: 29		Avg. kWh/Day: 29	Total Delivered: 831
Date Range	Annual Total Usage	Avg Monthly	
Mar 2025 - Feb 2026	6637 kWh	553 kWh	

Next meter reading on or about: Mar 13, 2026 Billing Cycle: 11

## February

Electricity Usage (kWh)	Avg. Temp	Avg. Monthly Cost	
<b>+20%</b>	<b>-2°</b>		
	28° <b>26°</b>	\$176.68	<b>\$164.72</b>
2025 <b>2026</b>	2025 <b>2026</b>	2025	<b>2026</b>


## Supply Details




**Supply Charges for Jan 13, 2026 - Feb 11, 2026**

Energy Charge	831 kWh at 0.14770	122.74
<b>Total Rhode Island Energy Charges</b>		<b>\$122.74</b>

For questions on these charges, please contact this supplier at:

 1-855-743-1101

 **Rhode Island Energy**  
1595 Mendon Rd  
Cumberland, RI 02864

## Attention

**Great news! This winter, we're helping ease energy costs during the coldest months. From January through March 2026, all electric residential customers will receive three bill credits of \$23.54 each, applied to your account in January, February, and March. These savings will appear on your bill regardless of your energy supplier.**

## Billing Summary

Previous Balance	\$301.48
Payment Received - Thank You!	-\$318.00
Balance as of Feb 11, 2026	-\$41.04
Budget Plan Amount	\$159.00
Total Supply Charges	\$122.74
Total Delivery Charges	\$112.50
Other Charges/Adjustments	
Paperless Billing Credit	-\$0.37
Gross Earnings Tax	\$9.78
\$234.87 at 0.041667	
Returned Check Amount	\$159.00
Returned Check Fee	\$8.00
Total Other Charges/Adjustments	\$176.41

**Amount Due By 3/9/26** **\$284.96**

Account Balance \$284.96

## Delivery Details

**Rate: A-16 Residential-Std Ofr**

Customer Charge	6.00
RE Growth Program Chg	3.22
LIHEAP Enhancement Chg	0.78
Distribution Energy Chg	831 kWh at 0.05379 44.71
Renewable Energy Dist Chg	831 kWh at 0.01985 16.50
Energy Efficiency Programs	831 kWh at 0.00195 1.62
Transition Charge	831 kWh at 0.00001 0.01
Transmission Charge	831 kWh at 0.04773 39.66

**Total Delivery Charges** **\$112.50**

## Understanding Your Bill

**Budget Billing** - Most suppliers offer budget billing, which allows you to pay a fixed amount each month. Budget billing averages bills out over 12 months, so each monthly bill will be the same amount until the total bill is paid. The company may adjust the bill four times a year, up or down, depending on the customer's use. Residential customers may contact their electric utility and/or supplier and request budget billing at any time.

**Customer Charge** - The cost of providing customer related services such as metering, meter reading and billing. These fixed costs are unaffected by the actual amount of electricity you use.

**Distribution Energy Charge** - The cost of delivering electricity from the beginning of the Company's distribution system to your home or business.



Account Number	Due Date	Amount Due
77005-32044	3/9/26	\$284.96

## General Information

**Save time and money!** Sign up for paperless billing and receive a \$ 0.37 credit on your monthly bill. Enroll today at [RIEnergy.com/PaperlessBill](http://RIEnergy.com/PaperlessBill).

**Will we be able to reach you during a power outage?** During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, cordless phones with answering machines) need electricity to make and receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to [RIEnergy.com/myaccount](http://RIEnergy.com/myaccount) to update your information so that we may be able to reach you with important information during power outages.

**For Your Information** - Customers can choose to purchase their electric supply from a non-regulated power producer (NPP). RIE will continue to deliver electricity to you, and will respond to service calls, emergencies, and provide storm restoration. To compare offers, the rate for RIE's electric supply, known as Last Resort Service (LRS), is effective . The LRS rate is scheduled to change on . Please note: The electric NPP must submit the enrollment at least 2 business days prior to your next scheduled meter read date, which is Mar 13, 2026. For more information, visit [www.ripuc.ri.gov](http://www.ripuc.ri.gov).

**Returned Check Fee** - There will be \$8.00 Service Fee on all returned checks.

**Right To Electric Service : During Serious Illness** - If you or anyone presently and normally living in your home is seriously ill, a licensed physician (MD, DO, LP) must complete the serious illness protection form or contact Rhode Island Energy by telephone at 1-855-743-1101. This certification must be received within seven (7) days from the date that your licensed physician initially contacts Rhode Island Energy. You may request a review by the Division of Public Utilities and Carriers if the duration of the serious illness exceeds three (3) weeks from the date of the licensed physician's certification to the Company. Your account will be subject to collection activity, including termination of service, after the period of the serious illness protection unless you arrange for payment of your bill. Please contact our Customer Service Department at 1-855-743-1101.

**If You Rely on Life-Sustaining Electrically-Powered Medical Equipment and Have a Financial Hardship** - Protection is available for customers who have a serious illness or disability, rely on life-sustaining electrically-powered medical equipment as part of their weekly healthcare regimen, and are facing financial hardship. In addition to the serious illness or disability form, a licensed physician (MD, DO, LP) must complete the life support dependent certification. The duration of the life support protection is as indicated on a properly completed certification from your physician or six (6) months, whichever is sooner. You may request a review by the Division of Public Utilities and Carriers if the duration of the life support dependent condition exceeds six (6) months from the date of the licensed physician's certification to the Company. Your account will be subject to collection activity, including termination of service, after the period of life support dependent protection unless you arrange for payment of your bill. Please contact our Customer Service Department at 1-855-743-1101.

**You Have a Child Under 24 Months and a Financial Hardship** - If you or anyone presently and normally living in your home has a child under 24 months old, and your service has not been previously shut off for nonpayment before the birth of the child, we will not terminate your electric service, provided you also have a financial hardship. You must send (by mail or facsimile) to Rhode Island Energy a certification in the form of a birth certificate or other verifiable (i.e., hospital or physician) document within seven (7) days of claiming the protection. Please call our Customer Service Department at 1-855-743-1101 immediately if this applies to you.

## Understanding Your Bill - Continued

**LIHEAP Enhancement Charge** - This charge is required under R.I. law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

**Renewable Energy (RE) Growth Program** - This charge recovers the cost of Renewable Energy Growth Program, established by R.I. law, that supports the development of eligible renewable energy resources.

**Supply Charge** - The charge to provide electricity and other services to the customer by the supplier. This charge also includes the Renewable Energy Standard Charge which is being collected for the purpose of acquiring a portion of Rhode Island's energy supply from renewable energy resources, as required by R.I. General Laws section SS 39-26-1.

**Kilowatt-hour (kWh)** - The basic unit of electric energy for which most customers are charged in cents per kilowatt-hour. A kilowatt-hour is the equivalent of using ten 100-watt light bulbs for one hour.

**Transition Charge** - Company payments to its wholesale supplier for terminating its wholesale arrangements.

**Transmission Charge** - This is the cost to build and maintain high voltage lines and related equipment. It is regulated by the Federal Energy Regulatory Commission.

**kWh Delivered** - The amount of electricity we delivered to you for your use.

**Type(s) of Meter Readings:**

**Actual** - Measures your monthly electricity use based on an actual reading.

**Energy Efficiency Programs** - This charge funds Energy Efficiency Programs required by R.I. law that can help customers lower their energy usage and bills.

**Renewable Energy Distribution Charge** - The cost of programs required by R.I. law that provide support for the development of renewable energy.

**General Information - continued**

**Termination of Service to Elderly or Disabled Persons** - If all residents in your household are 62 years of age or older or if any resident in your household has a physical or mental impairment that substantially limits one or more major life activities with an actual or expected duration of more than six (6) months, the Company will not terminate your electric service for failure to pay the past due bill without written approval from the Division of Public Utilities and Carriers. If you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Disabled Forms that must be filled out are available from the Company. The Forms also enable you to participate in "Third Party Notification," which allows you to designate another person to whom the Company will send notices pertaining to termination of service. If you have any questions or want further information, call the Customer Service Department at 1-855-743-1101.

**Right To Dispute Your Bill And To An Impartial Hearing** - If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-855-743-1101. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 1-401-941-4500. Rhode Island Energy will not disconnect your service pending proceedings before a reviewing officer appointed by the Division Administrator.