



SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE	
AMBER HENTGES 1731 DUPONT AVE N FL 1 MINNEAPOLIS, MN 55411-3218	51-0010741946-6	04/09/2026	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	969089919	03/13/2026	\$103.61

**YOUR MONTHLY ELECTRICITY USAGE**



DAILY AVERAGES	Last Year	This Year
Temperature	25° F	33° F
Electricity kWh	27.3	48.3
Electricity Cost	\$5.28	\$5.28

**SUMMARY OF CURRENT CHARGES** (detailed charges begin on page 2)

Electricity Service	02/10/26 - 03/12/26	1449 kWh	\$264.85
Other Recurring Charges			-\$106.42 CR
<b>Current Charges</b>			<b>\$158.43</b>

**ACCOUNT BALANCE** (Balance de su cuenta)

Previous Balance	As of 02/10	\$54.82
Payment Received	Electronic 03/04	-\$54.82 CR
	Online Payment 02/17	-\$54.82 CR
Balance Forward		<b>-\$54.82 CR</b>
Current Charges		\$158.43
<b>Amount Due</b> (Cantidad a pagar)		<b>\$103.61</b>

**QUESTIONS ABOUT YOUR BILL?**

See our website: [xcelenergy.com](http://xcelenergy.com)  
 Call Mon - Fri 7 a.m.-7 p.m. or Sat 9 a.m.-5 p.m.  
 Please Call: 1-800-895-4999  
 Español: 1-800-687-8778  
 Or write us at: XCEL ENERGY  
 PO BOX 8  
 EAU CLAIRE WI 54702-0008



**INFORMATION ABOUT YOUR BILL**

The cost of electricity is comprised of three main parts: generation, transmission and distribution. For average residential customers, each component's share of the total cost is: 45% generation, 18% transmission and 37% distribution.

Thank you for your payment.

RETURN BOTTOM PORTION WITH PAYMENT ONLY • PLEASE DO NOT INCLUDE OTHER REQUESTS • SEE BACK OF BILL FOR CONTACT METHODS



ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
51-0010741946-6	04/09/2026	\$103.61	

Please see the back of this bill for more information regarding the late payment charge. Pay on or before the date due to avoid assessment of a late payment charge.  
 Make your check payable to XCEL ENERGY

APRIL						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

----- manifest line -----



AMBER HENTGES  
 1731 DUPONT AVE N  
 MINNEAPOLIS MN 55411-3218



XCEL ENERGY  
 P.O. BOX 4176  
 CAROL STREAM IL 60197-4176

003522 1/3

11



SERVICE ADDRESS		ACCOUNT NUMBER		DUE DATE
AMBER HENTGES 1731 DUPONT AVE N FL 1 MINNEAPOLIS, MN 55411-3218		51-0010741946-6		<b>04/09/2026</b>
		STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
		969089919	03/13/2026	<b>\$103.61</b>

**SERVICE ADDRESS:** 1731 DUPONT AVE N FL 1 MINNEAPOLIS, MN 55411-3218  
**NEXT READ DATE:** 04/15/26

### ELECTRICITY SERVICE DETAILS

**PREMISES NUMBER:** 303394303  
**INVOICE NUMBER:** 1262462089

### METER READING INFORMATION

METER 344954839			Read Dates: 02/10/26 - 03/12/26 (30 Days)
DESCRIPTION	USAGE TYPE	USAGE	
Total Energy	Actual	1449 kWh	

### ELECTRICITY CHARGES

### RATE: Residential Service

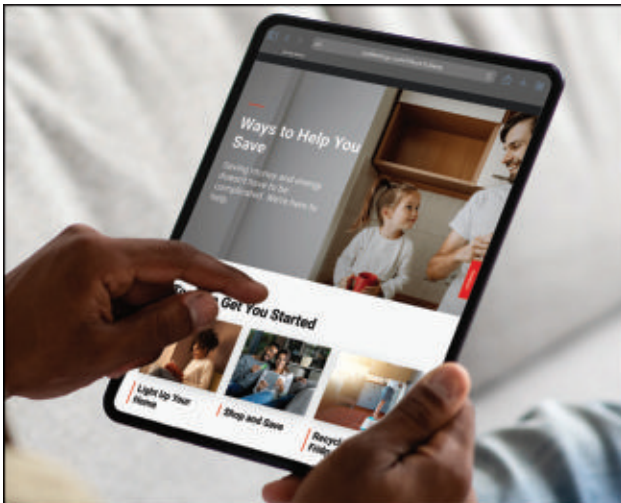
DESCRIPTION	USAGE UNITS	RATE	CHARGE
Basic Service Chg			\$6.00
Energy Charge Winter	1449 kWh	\$0.113640	\$164.66
Fuel Cost Charge	1449 kWh	\$0.016170	\$23.43
Sales True Up	1449 kWh	\$0.005700	\$8.26
Affordability Chrg			\$2.12
Resource Adjustment			\$14.15
Interim Rate Adj			\$12.19
<b>Subtotal</b>			<b>\$230.81</b>
City Fees		5.25%	\$12.12
Transit Improvement Tax		1.25%	\$3.04
Other Special District		0.25%	\$0.60
City Tax		0.50%	\$1.22
County Tax		0.15%	\$0.36
State Tax		6.875%	\$16.70
<b>Total</b>			<b>\$264.85</b>



## A CLEAR GAS METER IS A SAFE GAS METER.

If it snows on your meter, brush it off gently to avoid icy build-up that can dangerously interfere with the flow of natural gas to and from your meter. Additionally, carefully shovel around your meter to maintain a clear path to allow quick access in an emergency.

Learn more at [xcelenergy.com/Safety](http://xcelenergy.com/Safety).



## WANT HELP MANAGING YOUR ENERGY BILL?

Let us help. From bill stabilization, to payment assistance, and checking your usage rates, we have solutions that are right just for you.

Find out more at [xcelenergy.com/WaysToSave](http://xcelenergy.com/WaysToSave).



SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
AMBER HENTGES 1731 DUPONT AVE N FL 1 MINNEAPOLIS, MN 55411-3218	51-0010741946-6		04/09/2026
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	969089919	03/13/2026	\$103.61

**OTHER RECURRING CHARGES DETAILS**

DESCRIPTION			CHARGE
Solar* Rewards Community Solar Production Credit			
Solar Production Period	February 2026		
SRC082274 Production Credit	921.42 kWh x -0.115500		- \$106.42 CR
<b>Total</b>			<b>- \$106.42 CR</b>



**DON'T GET SCAMMED.**

Scammers can spoof phone numbers to look like the call is coming from us. If someone calls and threatens to turn off your power if you don't pay immediately or asks for your account number to refund an overpayment, hang up and check your account status using My Account, our Xcel Energy mobile app, or call us at **800-895-4999**.



**ENROLL IN AUTO PAY**

**NO LATE FEES, NO WORRIES.**

With Auto Pay, payments post to your Xcel Energy account on the due date.

**Automated Bank Payments** appear on your billing statement to ensure your enrollment is in effect.

To enroll in Auto Pay online, visit [xcelenergy.com/AutoPay](http://xcelenergy.com/AutoPay), or scan the QR code to visit our Auto Pay enrollment page. For more information call **800-895-4999**.



003522 2/3



03/13/2026

51-0010741946-6

## IMPORTANT PHONE NUMBERS

Electric Emergencies:	800-895-1999	24 hours, 7 days a week
Natural Gas Emergencies:	800-895-2999	24 hours, 7 days a week
Residential Customer Service*:	800-895-4999	7 a.m.–7 p.m., Mon.–Fri. 9 a.m.–5 p.m., Sat.
Business Solutions Center*:	800-481-4700	8 a.m.–5 p.m., Mon.–Fri.
Telecommunications Relay Service - TRS	711	24 hours, 7 days a week
Call Before You Dig	811	24 hours, 7 days a week

\*Register any inquiry or complaint at the above.

## IMPORTANT ADDRESSES

### General Inquiries\*

Xcel Energy  
PO Box 8  
Eau Claire, WI 54702-0008  
xcelenergy.com

### Payments

Xcel Energy  
PO BOX 4176  
CAROL STREAM, IL 60197-4176  
Please include stub for  
faster processing.

## GENERAL INFORMATION

### City Fees

A fee some cities impose that Xcel Energy collects from customers and pays directly to the city.

### Electronic Check Conversion

When you pay your bill by check, in most cases Xcel Energy will use your check information to make a one-time electronic debit from your checking account on the day we receive your check. There are no fees for this electronic conversion. In all other cases we will process your check.

### Environmental Information

Fuels used to generate electricity have different costs, reliability and air emissions. For more information, contact Xcel Energy at 800-895-4999 or online at xcelenergy.com. You can also contact the Minnesota Department of Commerce at <http://mn.gov/commerce/> or the Minnesota Pollution Control Agency at <https://www.pca.state.mn.us/quick-links/electricity-and-environment>.

### Estimated Bills

Xcel Energy attempts to read meters each month. If no reading is taken, Xcel Energy estimates your month's bill based on your past use.

### Governing Regulatory Agency

The Minnesota Public Utilities Commission regulates this utility and is available for mediation. MPUC: 121 7th Place E., Suite 350, St. Paul, MN 55101-2147 – <http://mn.gov/puc/>.

### Late Payment Charge

Xcel Energy will assess a late payment charge on unpaid amounts two working days after the due date. The late payment charge is 1.5% monthly or \$1, whichever is greater. No late payment charge will be assessed if the unpaid amount is less than \$10.

### Payment Responsibility

If the name on the front of your bill is not that of a person or business who has payment responsibility, call Xcel Energy at 800-895-4999.

Further information is available to customers upon request.

## ABOUT YOUR ELECTRIC RATES

### Affordability Charge

A surcharge to recover the costs of offering bill payment assistance and discount programs for low-income customers.

### Basic Service Charge

Fixed monthly charge for certain fixed costs (metering, billing, maintenance, etc.)

### Conservation Improvement Programs

Minnesota law requires Xcel Energy to invest in programs that help customers save energy.

### Decoupling Adjustment

A credit or surcharge to residential and non-demand business customers that separates the recovery of fixed costs from sales, adjusted annually based on the average use of each of these two customer classes.

### Demand Charge

Charge to commercial and industrial customers for the fixed costs of the electric capacity required to meet the peak electric loads on Xcel Energy's system. The charge, which is adjusted seasonally, applies to the highest 15 minute kW demand during the billing period.

### Energy Charge

Charge per kWh of electricity usage to recover the variable costs of producing energy.

### Fuel Cost Charge

Charge per kWh to recover the costs of fuel needed to run Xcel Energy's generating plants, as well as the cost of purchasing energy from other suppliers.

### kWh

One kilowatt-hour (kWh) is a unit of electrical usage. One kWh equals 1,000 watts of electricity used for one hour. This is enough electricity to light a 100-watt light bulb for 10 hours.

### Meter Reading Information

Smart meters track your energy use in 15-minute intervals. Your bill is based on the total kWh you used in each 15-minute interval in the billing period.

### Mercury Cost Recovery

Minnesota law allows Xcel Energy to recover costs related to reducing Mercury emissions at two of Xcel Energy's fossil fuel power plants.

### Renewable Development Fund

Minnesota law requires Xcel Energy to allocate money to support research and development of renewable energy technologies, grid modernization, and other projects that increase system efficiency.

### Renewable Energy Standard

Minnesota law allows Xcel Energy to recover the costs of new renewable generation.

### Resource Adjustment

This includes costs related to: Conservation Improvement Programs, Mercury Cost Recovery, Renewable Development Fund, Renewable Energy Standard, State Energy Policy, Transmission Cost Recovery.

### State Energy Policy

Minnesota law allows Xcel Energy to recover costs related to various energy policies approved by the Legislature.

### Transmission Cost Recovery

Minnesota law allows Xcel Energy to recover costs associated with new investments in the electric transmission system necessary to deliver electric energy to customers.

### Windsources®

Windsources is an optional program where you choose how much wind energy you would like to support. You can choose a fixed number of Windsources blocks (100 kWh each) or choose a 100% Windsources option.

## ABOUT YOUR NATURAL GAS RATES

### Basic Service Charge

Monthly charge for certain fixed costs (metering, billing, maintenance, etc.)

### Charge per therm

Charge to recover the cost of natural gas purchases from wholesale suppliers and delivered to Xcel Energy's distribution system via pipeline. This charge is adjusted each month.

### Conservation Improvement Programs

Minnesota law requires Xcel Energy to invest in programs that help customers save energy.

### Distribution Charge

Charge per therm that covers only the delivery costs of natural gas to a home or business through our distribution system. It does not include the charges for the natural gas itself.

### Gas Affordability Program

A surcharge to recover the costs of offering a low-income customer co-pay program designed to reduce natural gas service disconnections. Billed to all non-interruptible customers.

### Gas Utility Infrastructure Costs

Minnesota law allows Xcel Energy to recover MPUC-approved costs of assessments, modifications, and replacement of natural gas facilities as required to comply with state and federal pipeline safety programs.

### Heat Content Adjustment

Corrects for variances in the heating capability of natural gas, and the adjustment varies monthly. The higher the heat content, the lower the volume of natural gas needed to provide the same heating.

### Natural Gas Innovation Act Costs

Minnesota law allows Xcel Energy to recover approved costs for pilot programs and technologies aimed at reducing natural gas emissions and helping meet the state's clean energy goals.

### New Area Service/Extension Surcharge

Monthly charge for extending natural gas service to areas where the cost would otherwise have been prohibitive under Company's present rates and service extension policy.

### Pressure Correction Adjustment

Adjusts for variances in the amount of natural gas measured by different types of meters due to pressure differences in the natural gas delivered to a service.

### Resource Adjustment

This includes costs related to Conservation Improvement Programs, Gas Utility Infrastructure Costs and State Energy Policy Rider.

### State Energy Policy

Minnesota law allows Xcel Energy to recover costs related to various energy policies approved by the Legislature.

### Therm

A therm is a unit of heating value equal to 100,000 British Thermal Units (BTUs). Since natural gas meters measure the volume of natural gas consumed in cubic feet, the Heat Content Adjustment is used to determine how much heat, in therms, is contained in the volume consumed.

## PAYMENT OPTIONS

Learn more at [xcelenergy.com](http://xcelenergy.com)

Standard Payment Options: (No fees apply)

- **My Account/eBill/Mobile App** — View/pay your bill electronically, view energy usage and access account information.
- **Auto Pay** — Automatically pay your bill directly from your bank account.
- **Credit/Debit Card Payment** — Pay with your credit or debit card electronically in My Account/eBill/Mobile App, or by calling 833-860-1365.
- **Pay By Phone** — Make your payment by phone from your checking or savings account by calling 800-895-4999.
- **Pay By Mail** — Return the enclosed envelope and attached bill stub with your payment. Apply proper postage.
- **Bank View and Pay** — View and pay your bills online through a third-party vendor.

### Other Payment Options

(Third-party fees will apply. Xcel Energy does not collect nor benefit from these fees.)

- **Pay Stations** — Pay your bill in-person at a location near you. A processing fee is charged for payments made at a pay station.

Learn more in **My Account** on [xcelenergy.com](http://xcelenergy.com) or the **Xcel Energy mobile app**.

# PIPELINE SAFETY IS YOUR RESPONSIBILITY



Xcel Energy's natural gas network helps provide our gas customers with reliable, safe and affordable energy. We are committed to customer safety through safe pipeline operation and monitoring, and by following pipeline safety regulations.

Understand your responsibilities for pipelines on your property to help keep everyone safe.

## CALL 811 BEFORE YOU DIG — KNOW WHAT'S BELOW

Contact **811** to have all buried lines located before digging.

Follow these important steps to dig safely:

- Call **811** or visit [call811.com](http://call811.com) to request a locate and follow the instructions fully.
- Mark the area you intend to dig with white paint or chalk.
- Waiting times vary by state so plan accordingly. Do not dig until you are notified that all locates are complete and the wait time has ended.
- Do not use mechanized equipment to expose the buried line. Dig carefully using hand tools to expose the buried line while observing and preserving the marks.
- Call **811** for reverification if you lose the markings or have questions.

## CUSTOMER-OWNED LINES

Xcel Energy owns and maintains the natural gas piping from the street to our customers' gas meters, but as the property owner you are responsible for maintaining any natural gas lines from the meter outlet to gas appliances and equipment. In some cases, the meter may be located at your property line or a distance away from your home or business.

The customer-owned piping may be above or below ground, and buried gas lines may run from the meter to a detached garage, pool heater or other locations. Because buried gas pipes can leak and metal pipes may corrode with age, you should have your buried gas pipes inspected periodically and repair as needed.

When excavating near buried gas piping, the piping should be located in advance, and the excavation done by hand. You must call 811 to locate underground lines owned by your utility providers; however, the natural gas piping you own will not be located as part of this process. Licensed plumbing or heating contractors can provide assistance with locating, inspection, repairs and maintenance, if necessary.

## POSSIBLE HAZARDS OF A GAS LEAK

Natural gas is flammable and a small spark or flame near a leak could start a fire or cause an explosion if the right circumstances exist. Natural gas leaks can displace oxygen and cause dizziness or suffocation.

## WARNING SIGNS OF A GAS LINE LEAK: THESE MAY OR MAY NOT ALL BE PRESENT IN EVERY CIRCUMSTANCE.



### Smell

There may or may not be an odor like rotten eggs or sulfur. Natural gas is normally odorless. While Xcel Energy adds an odorant for detection, the odor can fade or disappear if gas leaks through the soil.



### Sight

There may or may not be dirt spraying in the air, continual bubbling in a pool of water, or dying/dead vegetation for no apparent reason.



### Sound

There may or may not be a slight hissing to a loud roar.

## RESPOND SAFELY TO A GAS LEAK

If you suspect a gas leak inside your home or a building, quickly get everyone outside and safely away. If you suspect a gas leak outside on your property or someone else's property, move a safe distance away and upwind of the odor.

If you suspect a gas leak do not use anything that can cause a spark, including matches, lighters, phones, electric switches, garage door openers, appliances, metal tools, starting an engine, etc.

Once safely away, call **911** and then call Xcel Energy at **800-895-2999**.

## PIPELINE MARKERS

Gas transmission pipeline markers identify all transmission and some high-pressure distribution pipelines. However, never assume that the absence of a marker indicates the absence of a pipeline. While markers most typically follow a pipeline's general path, they never mark the pipeline's exact path, size, or depth.

The markers include the name of the company, its emergency contact phone number, the product in the pipeline, and a reminder that you must first contact **811** before digging. It is unlawful to remove a pipeline marker. Public maps for general location of pipelines are available at:

[www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov).

Visit [xcelenergy.com/Safety](http://xcelenergy.com/Safety) for additional safety information. Xcel Energy offers a printed version of this information with a special scratch-and-sniff badge that will help you identify what it smells like if you have a natural gas leak. You can order one by submitting this form on our website: [xcelenergy.com/GasInsertRequest](http://xcelenergy.com/GasInsertRequest).



# LA SEGURIDAD DE LAS TUBERÍAS ES SU RESPONSABILIDAD

La red de gas natural de Xcel Energy ayuda a proporcionar energía confiable, segura y asequible a nuestros clientes del servicio de gas. Estamos comprometidos con la seguridad de los clientes mediante la operación segura de las tuberías, y el monitoreo y cumplimiento de las regulaciones de seguridad de las tuberías.

Comprenda sus responsabilidades con respecto a las tuberías en su propiedad para ayudar a mantener la seguridad de todos.

**LLAME AL 811 ANTES DE EXCAVAR — SEPA LO QUE HAY DEBAJO**  
Comuníquese con el **811** para que todas las tuberías bajo tierra se ubiquen antes de excavar.

Siga estos pasos importantes para excavar de manera segura:

- Llame al **811** o visite **call811.com** para solicitar una localización y siga las instrucciones en su totalidad.
- Marque el área que desea excavar con pintura blanca o tiza.
- Los tiempos de espera varían según el estado, por lo que debe planificar en consecuencia. No excave hasta que se le notifique que todas las ubicaciones han sido completadas y el tiempo de espera ha finalizado.
- No utilice maquinaria para dejar al descubierto la tubería bajo tierra. Excave cuidadosamente usando herramientas manuales para dejar al descubierto la tubería bajo tierra mientras observa y preserva las marcas.
- Llame al **811** para volver a verificar si pierde las marcas o tiene preguntas.

## TUBERÍAS BAJO LA RESPONSABILIDAD DEL CLIENTE

Xcel Energy es el propietario y da mantenimiento a las tuberías de gas natural desde la calle hasta el medidor de gas de nuestros clientes, pero como propietario, usted es responsable de dar mantenimiento a cualquier tubería de gas natural desde la salida del medidor hasta los aparatos y equipos que funcionan a gas. En algunos casos, el medidor puede estar ubicado en el límite de su propiedad o a cierta distancia de su hogar o negocio.

Las tuberías propiedad del cliente pueden estar por encima o por debajo del suelo y las tuberías de gas enterradas pueden ir desde el medidor hasta un garaje independiente, un calentador de piscina u otros lugares. Debido a que las tuberías de gas enterradas pueden tener fugas y las tuberías metálicas pueden corroerse con el tiempo, debe hacer revisar periódicamente sus tuberías de gas enterradas y repararlas según sea necesario.

Al excavar cerca de tuberías de gas enterradas, las tuberías deben localizarse con anticipación y la excavación se debe hacer a mano. Debe llamar al 811 para localizar las líneas subterráneas propiedad de sus proveedores de servicios públicos; sin embargo, las tuberías de gas natural que usted posee no se ubicarán como parte de este proceso. Los contratistas de plomería o calefacción con licencia pueden proporcionar ayuda para las tareas de localización, inspección, reparación y mantenimiento, si es necesario.

## POSIBLES PELIGROS DE UNA FUGA DE GAS

El gas natural es inflamable y una pequeña chispa o llama cerca de una fuga podría iniciar un incendio o una explosión si se dan las circunstancias adecuadas. Las fugas de gas natural pueden desplazar el oxígeno y causar mareos o asfixia.



## SEÑALES DE ADVERTENCIA DE UNA FUGA EN UNA TUBERÍA DE GAS:

ESTAS SEÑALES PUEDEN O NO ESTAR PRESENTES EN TODAS LAS CIRCUNSTANCIAS.



### Olor

Puede haber o no un olor como a huevo podrido o azufre. El gas natural es normalmente no tiene olor. Aunque Xcel Energy añade un odorante para facilitar su detección, el odorante puede atenuarse o desaparecer si el gas se filtra a través del suelo.



### Vista

Puede haber o no suciedad pulverizada en el aire, burbujeo continuo en una piscina de agua, o vegetación muerta o en proceso de morir sin razón aparente.



### Sonido

Puede haber o no desde un leve siseo hasta un estruendo fuerte.

## RESPONDER DE MANERA SEGURA A UNA FUGA DE GAS

Si sospecha que hay una fuga de gas dentro de su hogar o un edificio, evacúe a todos de inmediato y aléjelos de manera segura. Si sospecha que hay una fuga de gas en el exterior de su propiedad o en la propiedad de otra persona, aléjese a una distancia segura y en dirección contraria al viento con respecto al olor.

Si sospecha que hay una fuga de gas, no utilice nada que pueda causar una chispa, incluidos fósforos, encendedores, teléfonos, interruptores eléctricos, controles para puertas de garaje, electrodomésticos, herramientas metálicas, encender un motor, etc.

Una vez que esté alejado de manera segura, llame al **911** y luego llame a Xcel Energy al **800-895-2999**.

## MARCADORES DE TUBERÍAS

Los marcadores de tuberías de transmisión de gas identifican todas las tuberías de transmisión y algunas tuberías de distribución de alta presión. Sin embargo, nunca asuma que la ausencia de un marcador indica la ausencia de una tubería. Si bien los marcadores suelen seguir la trayectoria general de una tubería, nunca marcan la trayectoria, el tamaño o la profundidad exactos de la tubería.

Los marcadores incluyen el nombre de la compañía, su número de teléfono de contacto de emergencia, el producto en la tubería y un recordatorio de que primero debe comunicarse con el 811 antes de excavar. Es ilegal retirar un marcador de tubería. Los mapas públicos para la ubicación general de las tuberías están disponibles en:

[www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov).

Para obtener información de seguridad adicional, visite [xcelenergy.com/Safety](http://xcelenergy.com/Safety). Xcel Energy ofrece una versión impresa de esta información con una insignia especial para rascar y oler que le ayudará a identificar cómo huele una fuga de gas natural. Puede solicitarla enviando este formulario en nuestro sitio web: [xcelenergy.com/GasInsertRequest](http://xcelenergy.com/GasInsertRequest).