



SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE
JAYE R HENDRIX 1496 BROWN CIR BOULDER, CO 80305-6727	53-3454914-9	04/03/2026
	STATEMENT NUMBER	STATEMENT DATE
	969234539	03/16/2026
		AMOUNT DUE
		<b>\$121.61</b>

**YOUR MONTHLY ELECTRICITY USAGE**



DAILY AVERAGES	Last Year	This Year
Temperature	35° F	46° F
Electricity kWh	19.8	14.9
Electricity Cost	\$1.54	\$1.21

**YOUR MONTHLY NATURAL GAS USAGE**



DAILY AVERAGES	Last Year	This Year
Temperature	37° F	46° F
Gas Therms	2.7	1.6
Gas Cost	\$2.90	\$2.06

**SUMMARY OF CURRENT CHARGES** (detailed charges begin on page 2)

Electricity Service	02/09/26 - 03/11/26	447 kWh	\$88.12
Natural Gas Service	02/10/26 - 03/16/26	56 therms	\$70.21
Other Recurring Charges			-\$37.01 <b>CR</b>
Non-Recurring Charges / Credits			\$0.29
<b>Current Charges</b>			<b>\$121.61</b>

**ACCOUNT BALANCE** (Balance de su cuenta)

Previous Balance	As of 02/09	\$172.06
Payment Received	Electronic 02/20	-\$172.06 <b>CR</b>
Balance Forward		<b>\$0.00</b>
Current Charges		\$121.61
<b>Amount Due</b> (Cantidad a pagar)		<b>\$121.61</b>

**INFORMATION ABOUT YOUR BILL**

Now that you have a new electric meter, your monthly bill will look different than it has in the past and will show your electric use during different segments of the day. You can also sign up at [xcelenergy.com/MyAccount](http://xcelenergy.com/MyAccount) to see your billing history and other helpful information.

**QUESTIONS ABOUT YOUR BILL?**

See our website: [xcelenergy.com](http://xcelenergy.com)

Call Mon - Fri 7 a.m.-7 p.m. or Sat 9 a.m.-5 p.m.

Please Call: 1-800-895-4999

Español: 1-800-687-8778

Or write us at: XCEL ENERGY  
PO BOX 8  
EAU CLAIRE WI 54702-0008



Thank you for your payment.

RETURN BOTTOM PORTION WITH PAYMENT ONLY • PLEASE DO NOT INCLUDE OTHER REQUESTS • SEE BACK OF BILL FOR CONTACT METHODS



Please help our neighbors in need by donating to Energy Outreach Colorado. Please mark your donation amount on the back of this payment stub and CHECK THE RED BOX under your address below.

----- manifest line -----



JAYE R HENDRIX  
1496 BROWN CIR  
BOULDER CO 80305-6727

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
53-3454914-9	04/03/2026	\$121.61	

Please see the back of this bill for more information regarding the late payment charge.  
Make your check payable to XCEL ENERGY

APRIL						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		



XCEL ENERGY  
P.O. BOX 660553  
DALLAS TX 75266-0553



31 53040326 34549149 0000001216100000012161

076511 1/4

11



SERVICE ADDRESS		ACCOUNT NUMBER		DUE DATE
JAYE R HENDRIX 1496 BROWN CIR BOULDER, CO 80305-6727		53-3454914-9		<b>04/03/2026</b>
		STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
		969234539	03/16/2026	<b>\$121.61</b>

SERVICE ADDRESS: 1496 BROWN CIR BOULDER, CO 80305-6727  
NEXT READ DATE: 04/14/26

**ELECTRICITY SERVICE DETAILS (See back of your bill for explanation of billing terms)**

PREMISES NUMBER: 301179303  
INVOICE NUMBER: 1263080423

**METER READING INFORMATION**

METER 352428179			
Read Dates: 02/09/26 - 03/11/26 (30 Days)			
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
On-Peak Energy	61 Actual	0 Actual	61 kWh
Off-Peak Energy	385 Actual	0 Actual	385 kWh
Total Energy	447 Actual	0 Actual	447 kWh

**ELECTRICITY CHARGES**

**RATE: RETOU ResEnergy TOU**

DESCRIPTION	USAGE UNITS	RATE	CHARGE
Service & Facility			\$7.10
RETOU On-Peak	61 kWh	\$0.183310	\$11.18
RETOU Off-Peak	385 kWh	\$0.067920	\$26.15
RenewableConnectFlexAdj	447 kWh	\$0.010000	\$4.47
Trans Cost Adj	24.88	11.09%	\$2.76
Trans Cost Adj	12.45	11.32%	\$1.41
ECA Q1	37.33	42.25%	\$15.77
Demand Side Mgmt	37.33	11.33%	\$4.23
PurchCapCostAdj	37.33	3.21%	\$1.20
Trans Elec Plan	37.33	1.90%	\$0.71
Wildfire Adj	37.33	2.53%	\$0.94
Grid Mod Adj	37.33	0.94%	\$0.36
Renew. Energy Std Adj			\$0.75
Colo Energy Plan Adj			\$0.75
Clean Energy Plan Rev			\$0.96
Energy Assistance Chg			\$0.83
<b>Subtotal</b>			<b>\$79.57</b>
Franchise Fee		3.00%	\$2.36
Climate Tax		3.75%	\$2.95



## WANT HELP MANAGING YOUR ENERGY BILL?

Let us help. From bill stabilization, to payment assistance, and checking your usage rates, we have solutions that are right just for you.

Find out more at  
[xcelenergy.com/WaysToSave](http://xcelenergy.com/WaysToSave).



## TOGETHER, WE POWER STABILITY

Energy Outreach Colorado is a nonprofit partnering with Xcel Energy to provide energy bill payment assistance and energy efficiency upgrades for affordable housing and nonprofit facilities. We need your help today! There are three ways to contribute:

1. Visit the Energy Outreach Colorado website at [energyoutreach.org](http://energyoutreach.org) to make a one-time donation.
2. **Check the red box** on the front-left side of this payment stub **and** select a tax-deductible contribution below.  
**MONTHLY DONATION:**  
\$20 \_\_\_ \$10 \_\_\_ \$5 \_\_\_ Other \_\_\_\_\_
3. Make a one-time, tax-deductible contribution of \$ \_\_\_\_\_

Enclose this form with your Xcel Energy payment. Or, mail to:  
Xcel Energy PAR  
790 S. Buchanan St. 7th FL, Amarillo, TX 79118

(Please make your check payable to Energy Outreach Colorado.)

Customers that choose to donate will have their account number, name, address and amount of donation securely shared with Energy Outreach Colorado for tax purposes only.





SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE	
JAYE R HENDRIX 1496 BROWN CIR BOULDER, CO 80305-6727	53-3454914-9	04/03/2026	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	969234539	03/16/2026	\$121.61

**ELECTRICITY CHARGES****RATE: RETOU ResEnergy TOU**

DESCRIPTION	USAGE UNITS	RATE	CHARGE
Sales Tax			\$3.24
<b>Total</b>			<b>\$88.12</b>

SERVICE ADDRESS: 1496 BROWN CIR BOULDER, CO 80305-6727

NEXT READ DATE: 04/14/26

**NATURAL GAS SERVICE DETAILS (See back of your bill for explanation of billing terms)**

PREMISES NUMBER: 301179303

INVOICE NUMBER: 0581509369

**METER READING INFORMATION**

METER A1421582			
Read Dates: 02/10/26 - 03/16/26 (34 Days)			
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	3293 Actual	3231 Actual	62 ccf

**NATURAL GAS ADJUSTMENTS**

DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Therm Multiplier	62 ccf	x 0.901253	56 therms

**NATURAL GAS CHARGES****RATE: RG Residential**

DESCRIPTION	USAGE UNITS	RATE	CHARGE
Service & Facility			\$11.00
Usage Charge	56 therms	\$0.317170	\$17.76
Interstate Pipeline	56 therms	\$0.057700	\$3.23
Natural Gas Q1	56 therms	\$0.403400	\$22.59
Demand Side Mgmt			\$3.91
GRSA			\$4.08
Energy Assistance Chg			\$0.83
<b>Subtotal</b>			<b>\$63.40</b>
Franchise Fee		3.00%	\$1.88
Climate Tax		3.75%	\$2.35
Sales Tax			\$2.58
<b>Total</b>			<b>\$70.21</b>

**OTHER RECURRING CHARGES DETAILS**

DESCRIPTION	CHARGE
Solar* Rewards Community Solar Production Credit	
Solar Production Period	February 2026
SRC075016 Production Credit	567.20 kWh x -0.091230
EV ACCEL AT HOME SVC	Premise # 301179303
Climate Tax	3.75%
Franchise Fee	3.00%
Sales Tax	
<b>Total</b>	<b>- \$37.01 CR</b>

**NON-RECURRING CHARGES / CREDITS DETAILS**

DESCRIPTION	CHARGE
Revenue Decoupling Adj	Premise # 301179303
<b>Total</b>	<b>\$0.29</b>

076511 2/4



03/16/2026

53-3454914-9



SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
JAYE R HENDRIX 1496 BROWN CIR BOULDER, CO 80305-6727	53-3454914-9		04/03/2026
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	969234539	03/16/2026	\$121.61

### INFORMATION ABOUT YOUR BILL

We're adjusting your bill to correct an error that occurred in 2024 with our Revenue Decoupling Adjustment. This happened because of a rate processing mistake, and we're updating your bill now to reflect the correct amount. Thank you for your understanding.



## ENROLL IN AUTO PAY

### NO LATE FEES, NO WORRIES.

With Auto Pay, payments post to your Xcel Energy account on the due date.

**Automated Bank Payments** appear on your billing statement to ensure your enrollment is in effect.

To enroll in Auto Pay online, visit [xcelenergy.com/AutoPay](https://xcelenergy.com/AutoPay), or scan the QR code to visit our Auto Pay enrollment page. For more information call **800-895-4999**.





SERVICE ADDRESS	ACCOUNT NUMBER		DUE DATE
JAYE R HENDRIX 1496 BROWN CIR BOULDER, CO 80305-6727	53-3454914-9		04/03/2026
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	969234539	03/16/2026	\$121.61



## STAY AWAY. STAY SAFE.

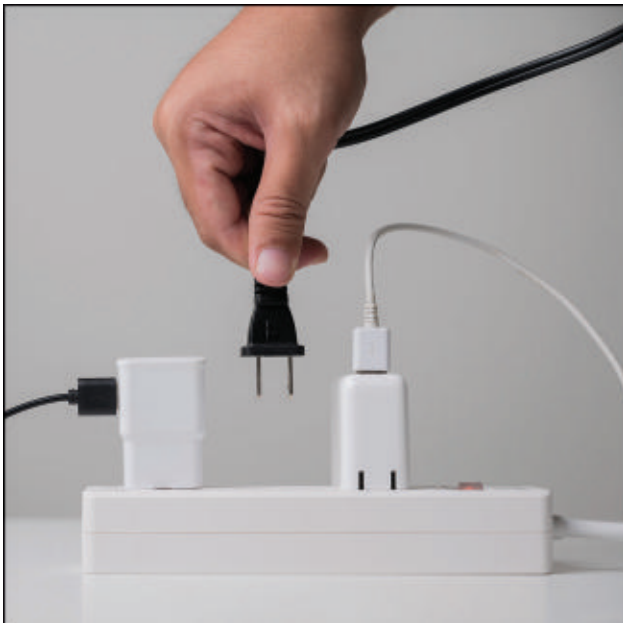
Always assume that electric lines and equipment are energized, even if they do not appear to be "live". Stay at least 30 feet away from downed lines.

Learn more at [xcelenergy.com/Safety](http://xcelenergy.com/Safety).

## Save energy and money this season

Colder weather is here, and now is the time to get your home ready for the heating season. Staying warm and cozy at home can increase your energy bills, but luckily it doesn't have to. Simply upgrade to energy-efficient heating equipment around your home and keep those winter energy bills low.

Visit [xcelenergy.com](http://xcelenergy.com) for seasonal efficiency tips and to learn more about Xcel Energy's energy efficiency programs.



## WE ALL HAVE OUR GHOSTS. THEY'RE CALLED PHANTOM POWER.

Phantom power is the drain that electronics, like a computer, have on energy even while they're powered off. So unplug, or use a power strip.



**IMPORTANT PHONE NUMBERS** (Available 24 hours, 7 days a week)Electric Emergencies: **800-895-1999** Natural Gas Emergencies: **800-895-2999** Call Before You Dig: **811** Telecommunications Relay Service (TRS): **711****CONVENIENT WAYS TO PAY YOUR BILL****Standard Payment Options** (no fees apply):

- **Mobile App:** View and pay your bill, see your energy use, and access your account information using our mobile app or [xcelenergy.com](https://www.xcelenergy.com).
- **Auto Pay:** Automatically pay your bill directly from your bank account.
- **Pay by Phone:** Make your payment from your checking or savings account with a phone call to **800-895-4999**.

- **Pay by Mail:** Include the attached bill stub for faster processing along with your payment, apply proper postage and address envelope to:
  - U.S. Mail: Xcel Energy, PO Box 660553, Dallas, TX 75266-0553
  - Overnight Delivery: Xcel Energy C/O Deluxe, Lockbox #5553, 3000 Kellway Dr. STE 120, Carrollton, TX 75006

**Electronic Check Conversion:** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

**Other Payment Options**

Third-Party processing fees will apply. Xcel Energy does not collect or benefit from these fees:

- **Credit/Debit Card Payment:** To pay with your card, use **My Account** or call **833-660-1365**.
- **Pay Stations:** Visit [xcelenergy.com](https://www.xcelenergy.com) to find an in-person location near you.

**GLOSSARY**

**Clean Energy Plan Revenue (Clean Energy Plan Rev):** funds costs associated with adding new power generation under the 2021 Clean Energy Plan as we deliver more reliable, affordable, low-cost clean energy options.

**Colorado Energy Plan Adjustment**

**(Colo Energy Plan Adj):** funds voluntary early retirement for Xcel Energy's coal-fired power plants as part of our plan to cut carbon emissions by 2030 and provide net-zero energy by 2050.

**Demand Charge:** recovers costs to produce and deliver power to you, including the costs of poles and wires, transmission and distribution facilities in the power grid.

**Demand Peak Day Quantity (Demand PDQ):** applies to large commercial and industrial customers only. It's a measurement of their highest daily use of electricity during a monthly billing cycle.

**Demand-Side Management Cost Adjustment**

**(Demand Side Mgmt):** recovers costs of energy efficiency and conservation programs that encourage customers to reduce their energy use. If you receive electricity and natural gas from us, you will see two charges.

**Energy Assistance Charge: Required by House Bill 21-1105, we collect and remit this monthly charge to Energy Outreach Colorado for bill assistance for income-qualified customers. If you receive electricity and natural gas from us, you will see two charges. If you're struggling to pay your utility bills, you might qualify for exemption from a monthly charge related to energy assistance and be eligible for utility bill payment assistance. Please call 1-866-HEAT-HELP to see if you qualify. You may request to opt out of this charge by calling 800-895-4999.**

**Si tiene dificultades para pagar sus facturas de energía, es posible que reúna los requisitos para recibir asistencia para pagar sus facturas y que sea elegible para la exención del cargo por asistencia energética. Llame al 1-866-HEAT-HELP (1-866-432-8435) para ver si califica para recibir asistencia.**

**Electric Commodity Adjustment (ECA):** recovers the cost of fuel used to generate the electricity you use. We pass on the wholesale cost to customers without a markup. Costs are adjusted on a quarterly basis to reflect market conditions.

**Energy Charge:** the variable costs of producing energy not collected through quarterly commodity adjustments.

**Franchise Fee:** pays cities and counties for the right to use public streets to provide utility services. We collect this as a surcharge that is passed to your city and county.

**Gas Cost Adjustment (Gas Cost Adj or Natural Gas):** recovers the cost of natural gas purchased and delivered to you, including natural gas fuel, upstream transportation and storage services. We pass on the wholesale cost to customers without a markup. Costs are adjusted on a quarterly basis to reflect market conditions.

**General Rates:** your base rate charge, which includes the Service and Facility Charge, metering charges, a Demand Charge (if applicable), plus either an Energy Charge for electric service or the Usage Charge for gas service, as applicable.

**General Rate Schedule Adjustments (GRSA):**

a percentage amount of your bill calculated for base rate charges, excluding the Service and Facility Charge for gas customers, the Energy or Usage Charge and the Demand or Capacity Charge. The adjustment can be positive or negative and is applied to your electric and/or natural gas bill.

**Grid Modernization Adjustment Clause (Grid Mod Adj):**

recovers investments to upgrade the electric distribution system so it can meet Colorado's clean energy goals and reliability standards under Senate Bill 24-218.

**Interstate Pipeline:** reflects Xcel Energy's payments to interstate pipelines and storage facility operators to deliver natural gas into Xcel Energy's gas system. The Federal Energy Regulatory Commission regulates these upstream services and the rates charged to Xcel Energy.

**Kilowatt Hour (kWh):** measures the amount of electricity you use.

**Late Payment Charge:** We assess a late payment charge on any unpaid balance exceeding \$50.00. For residential customers, a late payment charge of 1% per month is applied. For commercial customers, a 1.5% late payment charge will be assessed.

**Load Meter Charge:** a flat monthly charge for those with customer-owned generation in parallel with Xcel Energy's system. This fee is for the cost of the meter needed for these accounts.

**Natural Gas:** reflects our cost to purchase natural gas fuel at market prices as approved by the Colorado Public Utilities Commission.

**Production Meter Charge:** a flat monthly charge for customers who have on-site power generation, like rooftop solar, and are connected to Xcel Energy's system. This fee is for the cost of the meter needed for these accounts.

**Purchased Capacity Cost Adjustment (Purchased Cap Cost Adj):** the cost to purchase electric generation from other suppliers.

**Renewable Energy Standard Adjustment (Renew Energy Std Adj):** a base rate charge which represents 1% of an electric bill and funds renewable energy programs as required by Colorado law under which utilities must generate or purchase increasing portions of their electricity from sun, wind or biomass.

**Revenue Decoupling Adjustment (Revenue Decoupling Adj):** supports a program designed to encourage conservation without penalizing the energy provider for the reduction of electricity use. Adjusted quarterly, customers will either see a bill credit or a surcharge not to exceed 3% of your overall bill.

**Service & Facility Charge:** a flat monthly charge for the meter on your home, having the meter read, billing support and customer service needs.

**Smart Meter Opt Out:** Eligible customers may opt out of a standard smart meter and instead receive a non-communicating meter, which includes a monthly manual meter reading fee, as well as meter exchange fees at the start and end of service. To opt out of a smart meter, call **800-895-4999** or visit [xcelenergy.com/SmartMeter](https://www.xcelenergy.com/SmartMeter).

**Time-of-Use Rates:** electricity use charges for customers on our time-differentiated pricing plan. Electricity pricing varies depending on when you use it. The On-Peak period is 5-9 p.m. year round on non-holiday weekdays. All other hours are Off-Peak. Rate details are available at [xcelenergy.com/TOU](https://www.xcelenergy.com/TOU).

**Therm:** measures your natural gas use. One therm is equal to 100 cubic feet of natural gas. A dekatherm is 10 therms.

**Therm Multiplier:** natural gas usage is measured in therms. This is the conversion from the volume of natural gas (cubic feet) to energy use (therms).

**Transmission Cost Adjustment (Trans Cost Adj):** recovers transmission investments for infrastructure to carry electricity from a power plant to your home and business that results in a net increase in transmission capacity or are part of an approved Wildfire Mitigation Plan.

**Transportation Electrification Plan Adjustment (Trans Elec Plan):** funds programs to help customers unlock the benefits of electric transportation.

**Usage Charge:** covers the costs for providing natural gas service, including moving natural gas through pipelines and storage to your home or business, that are not recovered through other charges.

**Wildfire Mitigation Adjustment (Wildfire Adj):** recovers the costs of wildfire prevention work in our approved mitigation plan that are not recovered through other charges.

**RESOURCES TO BETTER UNDERSTAND YOUR BILL**

Find more information online about ways to pay and manage your bill, how to read your bill, energy assistance programs and more. Bills are even easier online. Go paperless. Download our mobile app to manage your bill with ease and when you're on the go. Available now in the Apple Store and in Google Play.

**Billing summary note:** Depending on the date your bill was calculated, you may see a line item included twice, showing different quarterly adjustments.



# PIPELINE SAFETY IS YOUR RESPONSIBILITY



Xcel Energy's natural gas network helps provide our gas customers with reliable, safe and affordable energy. We are committed to customer safety through safe pipeline operation and monitoring, and by following pipeline safety regulations.

Understand your responsibilities for pipelines on your property to help keep everyone safe.

## CALL 811 BEFORE YOU DIG — KNOW WHAT'S BELOW

Contact **811** to have all buried lines located before digging.

Follow these important steps to dig safely:

- Call **811** or visit [call811.com](http://call811.com) to request a locate and follow the instructions fully.
- Mark the area you intend to dig with white paint or chalk.
- Waiting times vary by state so plan accordingly. Do not dig until you are notified that all locates are complete and the wait time has ended.
- Do not use mechanized equipment to expose the buried line. Dig carefully using hand tools to expose the buried line while observing and preserving the marks.
- Call **811** for reverification if you lose the markings or have questions.

## CUSTOMER-OWNED LINES

Xcel Energy owns and maintains the natural gas piping from the street to our customers' gas meters, but as the property owner you are responsible for maintaining any natural gas lines from the meter outlet to gas appliances and equipment. In some cases, the meter may be located at your property line or a distance away from your home or business.

The customer-owned piping may be above or below ground, and buried gas lines may run from the meter to a detached garage, pool heater or other locations. Because buried gas pipes can leak and metal pipes may corrode with age, you should have your buried gas pipes inspected periodically and repair as needed.

When excavating near buried gas piping, the piping should be located in advance, and the excavation done by hand. You must call 811 to locate underground lines owned by your utility providers; however, the natural gas piping you own will not be located as part of this process. Licensed plumbing or heating contractors can provide assistance with locating, inspection, repairs and maintenance, if necessary.

## POSSIBLE HAZARDS OF A GAS LEAK

Natural gas is flammable and a small spark or flame near a leak could start a fire or cause an explosion if the right circumstances exist. Natural gas leaks can displace oxygen and cause dizziness or suffocation.

## WARNING SIGNS OF A GAS LINE LEAK: THESE MAY OR MAY NOT ALL BE PRESENT IN EVERY CIRCUMSTANCE.



### Smell

There may or may not be an odor like rotten eggs or sulfur. Natural gas is normally odorless. While Xcel Energy adds an odorant for detection, the odor can fade or disappear if gas leaks through the soil.



### Sight

There may or may not be dirt spraying in the air, continual bubbling in a pool of water, or dying/dead vegetation for no apparent reason.



### Sound

There may or may not be a slight hissing to a loud roar.

## RESPOND SAFELY TO A GAS LEAK

If you suspect a gas leak inside your home or a building, quickly get everyone outside and safely away. If you suspect a gas leak outside on your property or someone else's property, move a safe distance away and upwind of the odor.

If you suspect a gas leak do not use anything that can cause a spark, including matches, lighters, phones, electric switches, garage door openers, appliances, metal tools, starting an engine, etc.

Once safely away, call **911** and then call Xcel Energy at **800-895-2999**.

## PIPELINE MARKERS

Gas transmission pipeline markers identify all transmission and some high-pressure distribution pipelines. However, never assume that the absence of a marker indicates the absence of a pipeline. While markers most typically follow a pipeline's general path, they never mark the pipeline's exact path, size, or depth.

The markers include the name of the company, its emergency contact phone number, the product in the pipeline, and a reminder that you must first contact **811** before digging. It is unlawful to remove a pipeline marker. Public maps for general location of pipelines are available at:

[www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov).

Visit [xcelenergy.com/Safety](http://xcelenergy.com/Safety) for additional safety information. Xcel Energy offers a printed version of this information with a special scratch-and-sniff badge that will help you identify what it smells like if you have a natural gas leak. You can order one by submitting this form on our website: [xcelenergy.com/GasInsertRequest](http://xcelenergy.com/GasInsertRequest).



# LA SEGURIDAD DE LAS TUBERÍAS ES SU RESPONSABILIDAD

La red de gas natural de Xcel Energy ayuda a proporcionar energía confiable, segura y asequible a nuestros clientes del servicio de gas. Estamos comprometidos con la seguridad de los clientes mediante la operación segura de las tuberías, y el monitoreo y cumplimiento de las regulaciones de seguridad de las tuberías.

Comprenda sus responsabilidades con respecto a las tuberías en su propiedad para ayudar a mantener la seguridad de todos.

**LLAME AL 811 ANTES DE EXCAVAR — SEPA LO QUE HAY DEBAJO**  
Comuníquese con el **811** para que todas las tuberías bajo tierra se ubiquen antes de excavar.

Siga estos pasos importantes para excavar de manera segura:

- Llame al **811** o visite **call811.com** para solicitar una localización y siga las instrucciones en su totalidad.
- Marque el área que desea excavar con pintura blanca o tiza.
- Los tiempos de espera varían según el estado, por lo que debe planificar en consecuencia. No excave hasta que se le notifique que todas las ubicaciones han sido completadas y el tiempo de espera ha finalizado.
- No utilice maquinaria para dejar al descubierto la tubería bajo tierra. Excave cuidadosamente usando herramientas manuales para dejar al descubierto la tubería bajo tierra mientras observa y preserva las marcas.
- Llame al **811** para volver a verificar si pierde las marcas o tiene preguntas.

## TUBERÍAS BAJO LA RESPONSABILIDAD DEL CLIENTE

Xcel Energy es el propietario y da mantenimiento a las tuberías de gas natural desde la calle hasta el medidor de gas de nuestros clientes, pero como propietario, usted es responsable de dar mantenimiento a cualquier tubería de gas natural desde la salida del medidor hasta los aparatos y equipos que funcionan a gas. En algunos casos, el medidor puede estar ubicado en el límite de su propiedad o a cierta distancia de su hogar o negocio.

Las tuberías propiedad del cliente pueden estar por encima o por debajo del suelo y las tuberías de gas enterradas pueden ir desde el medidor hasta un garaje independiente, un calentador de piscina u otros lugares. Debido a que las tuberías de gas enterradas pueden tener fugas y las tuberías metálicas pueden corroerse con el tiempo, debe hacer revisar periódicamente sus tuberías de gas enterradas y repararlas según sea necesario.

Al excavar cerca de tuberías de gas enterradas, las tuberías deben localizarse con anticipación y la excavación se debe hacer a mano. Debe llamar al 811 para localizar las líneas subterráneas propiedad de sus proveedores de servicios públicos; sin embargo, las tuberías de gas natural que usted posee no se ubicarán como parte de este proceso. Los contratistas de plomería o calefacción con licencia pueden proporcionar ayuda para las tareas de localización, inspección, reparación y mantenimiento, si es necesario.

## POSIBLES PELIGROS DE UNA FUGA DE GAS

El gas natural es inflamable y una pequeña chispa o llama cerca de una fuga podría iniciar un incendio o una explosión si se dan las circunstancias adecuadas. Las fugas de gas natural pueden desplazar el oxígeno y causar mareos o asfixia.



## SEÑALES DE ADVERTENCIA DE UNA FUGA EN UNA TUBERÍA DE GAS:

ESTAS SEÑALES PUEDEN O NO ESTAR PRESENTES EN TODAS LAS CIRCUNSTANCIAS.



### Olor

Puede haber o no un olor como a huevo podrido o azufre. El gas natural es normalmente no tiene olor. Aunque Xcel Energy añade un odorante para facilitar su detección, el odorante puede atenuarse o desaparecer si el gas se filtra a través del suelo.



### Vista

Puede haber o no suciedad pulverizada en el aire, burbujeo continuo en una piscina de agua, o vegetación muerta o en proceso de morir sin razón aparente.



### Sonido

Puede haber o no desde un leve siseo hasta un estruendo fuerte.

## RESPONDER DE MANERA SEGURA A UNA FUGA DE GAS

Si sospecha que hay una fuga de gas dentro de su hogar o un edificio, evacúe a todos de inmediato y aléjelos de manera segura. Si sospecha que hay una fuga de gas en el exterior de su propiedad o en la propiedad de otra persona, aléjese a una distancia segura y en dirección contraria al viento con respecto al olor.

Si sospecha que hay una fuga de gas, no utilice nada que pueda causar una chispa, incluidos fósforos, encendedores, teléfonos, interruptores eléctricos, controles para puertas de garaje, electrodomésticos, herramientas metálicas, encender un motor, etc.

Una vez que esté alejado de manera segura, llame al **911** y luego llame a Xcel Energy al **800-895-2999**.

## MARCADORES DE TUBERÍAS

Los marcadores de tuberías de transmisión de gas identifican todas las tuberías de transmisión y algunas tuberías de distribución de alta presión. Sin embargo, nunca asuma que la ausencia de un marcador indica la ausencia de una tubería. Si bien los marcadores suelen seguir la trayectoria general de una tubería, nunca marcan la trayectoria, el tamaño o la profundidad exactos de la tubería.

Los marcadores incluyen el nombre de la compañía, su número de teléfono de contacto de emergencia, el producto en la tubería y un recordatorio de que primero debe comunicarse con el 811 antes de excavar. Es ilegal retirar un marcador de tubería. Los mapas públicos para la ubicación general de las tuberías están disponibles en:

[www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov).

Para obtener información de seguridad adicional, visite [xcelenergy.com/Safety](http://xcelenergy.com/Safety). Xcel Energy ofrece una versión impresa de esta información con una insignia especial para rascar y oler que le ayudará a identificar cómo huele una fuga de gas natural. Puede solicitarla enviando este formulario en nuestro sitio web: [xcelenergy.com/GasInsertRequest](http://xcelenergy.com/GasInsertRequest).